



## The HeartShare Difference

Maintaining a family in today's urban environment can take its toll on anyone. At HeartShare, we place great importance on helping families stay together and work through the issues confronting them. We offer a helping hand to resolve conflict or crisis by supporting and strengthening the family.



Making a world of difference in our community since 1914, HeartShare Human Services of New York is a nonprofit human services agency dedicated to bettering the lives of people in need of special services and support. We help individuals develop to their fullest potential and lead meaningful and enriched lives.

HeartShare is committed to serving the needs of individuals with developmental disabilities and their families. Our services include:

- Residential Programs
- Adult Day Programs
- Early Childhood Services
- School Age Program
- Health and Mental Health Services (Article 28 Clinic)
- Medicaid Service Coordination
- Respite/Recreation Programs
- Parent Training, Case Management and Financial Reimbursement
- Fragile X Information and Referral

HeartShare also offers diverse services for children and families including:

- Foster Care and Adoption Services
- Foster Care Prevention, Counseling and Advocacy Services
- Youth Programs
- HIV/AIDS Services
- Energy Assistance Programs

HEARTSHARE HUMAN SERVICES  
OF NEW YORK  
191 Joralemon Street  
Brooklyn, NY 11201  
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[info@heartshare.org](mailto:info@heartshare.org)



## Family Service Centers

Supporting and Strengthening Families in the Community



*Making a World of Difference  
in Our Community*

## HeartShare's network of Family Service Centers help hundreds of families in crisis each year.

**Eligibility** Families with children under the age of 18 who live in the communities in which our programs are located are eligible for services. No referrals are required. For families who do not live in one of these areas, we can refer you to an agency in your neighborhood.

**Languages** We offer services in Spanish, Russian, Creole, and Mandarin, depending upon location.

**Cost to You** Our services are provided at no cost.

**Goal** Our goal is to support families in times of need and keep them together.

**Donate** Help us help others. HeartShare's programs assist 17,000 New Yorkers annually. Approximately 90 cents of every dollar goes directly to program support. To make a donation, please contact us at (718) 422-3210.

**Contact Us** For more information, please contact the location near you or our main office at (718) 855-7766, or email [info@heartshare.org](mailto:info@heartshare.org).



### Our Services

Our professionally trained and caring staff works with families to develop a plan that best meets their individual needs.

Our services include:

- Individual and group counseling for parents, children, and the family
- Training in parenting skills, home management, child development and safety, and budgeting
- Assisting with food stamps, public assistance, Medicaid, SSI, or housing
- Aiding with heating fund assistance programs
- Assisting with applications for home-maker services and housing subsidies
- Advocating with school, child welfare, and other systems
- Referrals for pregnant women and teens
- Information and referrals for other services including: education, day care, employment, immigration, domestic violence, and substance abuse problems

### OUR LOCATIONS

#### BENSONHURST

138 Bay 20th Street, Brooklyn  
(718) 234-1717

Monday – Wednesday 9 a.m. to 9 p.m.,  
Thursday 9 a.m. to 6 p.m.,  
Friday 9 a.m. to 5 p.m.,  
Saturday 10 a.m. to 2 p.m.

#### CONEY ISLAND

2950 West 25th Street at P.S. 288, Brooklyn  
(718) 714-0103

Monday – Thursday 3 p.m. to 9 p.m.;  
Friday 3 p.m. to 10 p.m.;  
Saturday 10 a.m. to 4 p.m.

#### EAST BROOKLYN

3005 Glenwood Road, Brooklyn  
(718) 434-7900

Monday and Friday 9 a.m. to 5 p.m.;  
Tuesday through Thursday 9 a.m. to 7 p.m.;  
Saturdays 10 a.m. to 2 p.m.

#### SOUTH BROOKLYN

266 Court Street, Brooklyn  
(718) 855-7766

Weekdays 9 a.m. to 8 p.m.,  
Saturdays 10 a.m. to 2 p.m.

#### CREATIVE SOLUTIONS FOR FAMILIES

138 Bay 20th Street, Brooklyn  
(718) 234-1717

Weekdays 9 a.m. to 5 p.m.,  
Saturdays 10 a.m. to 4 p.m.

*HeartShare's Family Service Centers are funded by the New York City Administration for Children's Services and the generous support of our donors.*