



HeartShare Human Services of New York  
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Brooklyn, NY 11201

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## **HeartShare Human Services of New York Becomes Reaccredited**

(Brooklyn, NY)—HeartShare Human Services of New York has just received notification that it has been reaccredited by the Council on Accreditation (COA), according to an announcement made to William R. Guarinello, President and CEO of HeartShare, which is located at 12 MetroTech Center, 29th Floor, Brooklyn, NY.

COA accreditation attests that HeartShare meets the highest national standards and is delivering the best quality services to the community it serves. HeartShare is proud to join COA's Community of Excellence that includes more than 1,000 private and public organizations that serve over 6,000,000 children, individuals, and families in the United States and Canada.

COA is an international, independent, not-for-profit accrediting body that was incorporated as a separate legal entity in August 1977, as an accrediting body of social and behavioral healthcare services. COA's mission promotes best-practice standards; champions quality services for children, youth, and families; and advocates for the value of accreditation. This is the first time that COA set standards for organizations that provide services to individuals with developmental disabilities.

The COA accreditation process involves an in-depth examination of the organization's compliance with best practice standards. The process includes a review of organizational standards including human resources, financial and risk management and continuous quality improvement as well as 39 service standards. The service standards address a full array of child, family and behavioral healthcare services including financial and debt management, employee assistance program, mental health counseling, substance abuse treatment, foster care, health service areas and a host of other service areas.

HeartShare received its first COA accreditation in 1995 and has been reaccredited ever since. Celebrating its 94th year, HeartShare is a nonprofit organization that assists more than 17,000 New Yorkers. Its wide spectrum of services provides counseling, after-school programs and assistance with foster care and adoption to children and families, supports people affected by HIV/AIDS, and administers energy assistance programs. It also helps individuals with developmental disabilities through numerous programs including education services, adult day programs, residential services, case management, recreation programs, family support services, and health services.

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