Stepping Forward
YEARS IN REVIEW
JULY 1, 2009 TO JUNE 30, 2010

SEPTEMBER 21
Residential Services Dinner Dance

OCTOBER 19
Buckley’s – Kennedy’s Golf Outing

OCTOBER 29
Employee Recognition Dinner

NOVEMBER 3-14
ArtShare for HeartShare

NOVEMBER 16
A Celebration of Hope, Thanks & Giving

DECEMBER 12-22
Toy and Gift Drive

MARCH 25
Spring Gala and Auction

MARCH 26
Queens Day Habilitation Program’s 15th Anniversary Celebration

MAY 16
Buckley’s – Kennedy’s 5K Charity Run

MAY 20
Educational Services Dinner Dance

JUNE 7 & 21
Family Support Dinner Dances

JUNE 22
HeartShare Wellness 10th Anniversary Celebration

ACCOMPLISHMENTS

At HeartShare, our clients, students and program participants accomplish new things every day. Sometimes they may seem like small steps down a long road, but every step forward is better than one backward.

This has been another year of accomplishments for individuals and their families receiving our services, as well as the entire agency. In December, we launched a partnership with Virgin Mobile Assurance Wireless program to provide low-income individuals and families with free cellular service so they are able to stay in touch with family, their children’s school or potential employers. Our Queens Day Habilitation Program, the first day program of its kind in New York City, celebrated its 15th anniversary and HeartShare Wellness celebrated its 10th—both truly remarkable accomplishments.

It was also a year of major accomplishments in the area of fundraising. Our annual Spring Gala and Auction raised $670,000, more than each of the last two years. The Buckley’s – Kennedy’s 5K Charity Run, which donates all its proceeds to HeartShare, raised $100,000, an all-time high.

Looking ahead, we are working on a number of new programs for children and adults with autism spectrum disorders. This includes a combined residence and overnight respite program in Staten Island and two residences in Bensonhurst, Brooklyn for children returning from out of state and will attend The HeartShare School.

We rely on the generosity of our donors to continue offering our high-quality programs. You are assured that nearly 90% of everyone’s support is directed towards our programs and services.

On behalf of more than 25,000 children and adults we assist each year, thank you for your continued support of HeartShare Human Services of New York.

Ralph A. Subbiondo
Chair, Board of Directors

William R. Guarinello
President and CEO
Jose and Joann have welcomed 16 foster children into their home over the last five years. Juan was placed with them when he was 2 ½ weeks old and Avion was placed when he was 13 months old. Avion was diagnosed with a developmental disorder and required special attention. Despite his special needs, Jose and Joann never wavered from their commitment to him. This year, it was determined that neither boy would be able to return to their birth parents. Terrience, an adoption specialist, worked with Jose and Joann through the entire adoption process. Together, they worked quickly to submit all the required documents needed to finalize the boys’ adoptions. Happily, Jose and Joann adopted Avion in June and Juan in July, truly a special accomplishment.
HIV/AIDS Services

When Juan came to HeartShare in 2008, he was in need of an apartment. Milagros and Christine both worked with him to find a home that met his needs. Once his housing was secured, they worked with him to enhance his educational needs and assisted with legal difficulties he was experiencing. Juan was eligible for a number of benefits that he was not taking advantage of, and Milagros and Christine helped him access them to improve his life. Juan already has accomplished several goals and has set a new one—visiting his family in Puerto Rico. Milagros and Christine will continue working with him to make that goal a reality.
Each year, the students and staff at P.S. 102 One World After-School Program work together to organize a year-end show in which the children sing and dance to numerous songs. This year, Kelly taught Celine, Karim, Jacob and additional students to perform *Lean on Me* in American Sign Language. They all began working on the performance in February and performed it in May. Celine, Karim, Jacob and the other 19 first graders were excited to learn a new way of communicating—with their hands. After their performance, the group received a standing ovation. The students were proud of themselves for working hard and learning something new. Kelly will continue working with the students to teach them more sign language.
Family Service Centers

Ms. Wilson was in need of help for her son, Jeremiah. He was fighting with his peers, having difficulty focusing and not completing his work. After being dissatisfied with other agencies, she came to HeartShare. Her family began working with Cheryl in December 2009 and Ms. Wilson noticed how quickly her son connected with Cheryl. Cheryl began engaging the family through emotion cards, which helped Jeremiah express his feelings. Week after week, through role play and creative art, he opened up to Cheryl which resulted in major improvements both academically and socially. At the end of the school year, Jeremiah was promoted to the 4th grade and this summer was part of a baseball team. Ms. Wilson, Jeremiah and Cheryl will continue to work on other issues affecting the family, but they have already accomplished a great deal.
Nayda was Noman’s teacher for the two years he attended the HeartShare First Step Early Childhood Center in Brooklyn. During that time, Nayda worked extensively with Noman to foster his communication skills, including language development, social interactions and overall cognitive functioning. Nayda used language modeling and offered different opportunities for Noman to increase his social interactions. She also paired Noman with another student when completing activities so that he could be encouraged by the other child. Through this process numerous friendships developed and Noman’s self esteem improved. Nayda also used creative art to improve Noman’s academic skills. As a result of all their hard work, Noman entered a Gifted General Education Kindergarten in September—truly a remarkable accomplishment.
Adult Day Services

When HeartShare’s Queens Day Habilitation Program opened 15 years ago, Giovanni was one of its first program participants and Betty was one of its first staff members. Working together, Betty has helped Giovanni advocate for his needs and the needs of others, especially those in wheelchairs. Betty has worked with him to improve his writing skills and encouraged him to express his needs and wants. Giovanni has used these skills to petition for more accessible subways and wheelchair-friendly employment opportunities. Giovanni is learning to use a computer to further expand his employment options. For 15 years, Betty and Giovanni have been working together to improve his life and will do so for many years to come.
Christina has lived at HeartShare’s Moore Residence, a 24-hour supervised residence on Staten Island, for nine years. Two years ago, she was accepted by HeartShare’s Project CHOICE program to move into a community apartment. In October 2009, she began the HeartShare Apartment Skills Training (HAST) program. During that time, Johanna began working at Moore Residence, and she and Christina bonded instantly. Johanna helped Christina with her HAST homework, as well as her shopping. Christina graduated from the HAST program in August 2010 and will be moving into her own apartment with a roommate in the coming year. Johanna will continue working with Christina on budgeting her money, which she earns working at a local retail store, until she moves. Together, Johanna and Christina are accomplishing Christina’s goal—living in her own apartment.

Residential Services

HeartShare’s Residential Services include group homes with 24-hour supervision and community apartments with less supervision for adults with developmental disabilities. The residents learn vital skills needed for independent living.
Family Support Services

Mindy was part of HeartShare’s first Parent Training taught in Chinese. Dan, the staff member who conducted the training, worked in collaboration with the Chinese American Planning Council to reach out to an underserved community—non-English speaking parents of children with developmental disabilities. During the training Mindy learned ways to communicate with her son, how to focus on his abilities, not his disability, and about other resources available to them. Mindy subsequently enrolled her son in Club HeartShare Recreation Program where he is able to interact with other children and participate in activities such as going to the movies or circus, bowling, arts and crafts, and much more. With Dan’s assistance, Mindy has learned how to better care for her son and offer him more opportunities.
When Dawn contacted HeartShare in February, she was in danger of having her electricity disconnected. After Kristine spoke to her, Dawn was referred to an intake office in her neighborhood where she would be able to complete an application for EnergyShare, a program sponsored by ConEdison and administered by HeartShare. Dawn completed the necessary paperwork, and her application was returned to HeartShare where Kristine reviewed it and processed it. Once it was determined that Dawn was eligible for a grant, Kristine informed both the intake office and Dawn to let her know her application was approved. Dawn is no longer in danger of having her electricity disconnected and she is now aware of other services she may be eligible for should she need them in the future.

Energy Assistance & Community Development Programs

HeartShare oversees and administers grants to low-income individuals and families for payment towards their utility bills and other community programs. Its partners include ConEdison, National Grid and Entergy.
In 2000, Chris came to HeartShare Wellness for medical care. At the time, he was 5’9” and weighed a little over 400 pounds. Dr. Jon, as he is known by all the patients, became Chris’ primary care physician and began working with him and the staff at Chris’ day program to help him lose weight. Everyone worked together, along with Chris’ mother, to develop a diet and exercise plan that best suited Chris’ needs. Last year, Chris moved into a group home and the staff there familiarized themselves with his diet and exercise routine as well. After 10 years of hard work, dedication and guidance from Dr. Jon, Chris has lost 230 pounds, truly a remarkable accomplishment for any individual.
Joey started at The HeartShare School in early 2009 and began working with his Occupational Therapist Luz that September. When he first attended the school, Joey had difficulty making eye contact, had limited awareness of others and had limited play skills. Luz helped Joey gain more control of his posture and control his eye muscles so he can stabilize his eyes and move them together. As a result, Joey’s play skills have blossomed. Joey now has an adaptive seat so his posture is more stable during writing activities. The seat also places him higher at his desk so he is more visually aware of the classroom activities. Luz has helped Joey interact with his peers and become a more curious and involved student.
In Memory of James J. Buckley

JAN 19, 1942 – JULY 16, 2010

HeartShare lost a dear friend and an incredibly dedicated and respected member when Brooklyn-born and raised Jim Buckley passed away in July 2010. Jim was a friend of HeartShare for almost 30 years and quietly and humbly contributed to the lives of hundreds of children and adults over the course of his career.

Jim was born and raised in Brooklyn and attended the University of Rochester. After earning his degree in Accounting, Jim worked in Merrill Lynch’s Asset Management division in New York City. He was a partner in the firm for 18 years before retiring in 2005. During his time at Merrill, Jim was responsible for overseeing the assets of many charitable organizations, as well as private individuals.

Living true to his commitment to service, Jim continued to volunteer his time with HeartShare’s Finance Committee after his retirement. His presence and expertise were greatly valued by his fellow committee members and HeartShare staff. Jim was a true champion of HeartShare’s mission and had a deep commitment to social services and social justice initiatives.

In his spare time, Jim enjoyed spending time with his family, especially his children and grandchildren. He also enjoyed playing golf, which he continued to do well into retirement. Jim was a devoted husband, father, brother, and grandfather and will be deeply missed by all those who knew him.

Our thoughts and condolences go out to Jim’s family during this difficult time. He will be truly missed by all at HeartShare.

HeartShare's Obituary

In the event of a sudden death, you will need to provide the following information:

1. Name of the deceased
2. Date of birth
3. Date of death
4. Cause of death
5. Any special information you would like to include

If you have any questions, please contact us at info@heartshare.org.

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OUR PROGRAMS

CHILDREN AND FAMILY SERVICES
TOTAL NUMBER SERVED: 7,370

Adoption, Foster Care, & Independent Living Programs
NUMBER NUMBER SERVED: 3,200

- Brooklyn Office
  (718) 422-4253
- Queens Office
  (718) 739-3000

Family Services Centers
NUMBER SERVED: 2,818

- Bensonhurst Bay Ridge Kiwanis Center
  (718) 438-7400
- East Brooklyn Family Services
  (718) 234-1717
- Creative Solutions for Families
  (718) 714-0153
- PS. 288 Shirley Tamnyhill Family Services
  (718) 856-3320

Youth Programs
NUMBER SERVED: 3,022

- McKinley – 15. 259 Beacon Program
  (718) 856-3320
- PS. 102 One World After-School Program
  (718) 856-3320
- PS. 288 Shirley Tamnyhill Beacon Program
  (718) 714-0153
- Surfside Gardens Community Center
  (718) 449-2897

HIV/AIDS Services
NUMBER SERVED: 160

- Community Follow-Up Program
  (718) 372-0580
- Residential Housing Program (72 apartments)
  (718) 372-0580

DEVELOPMENTAL DISABILITIES SERVICES
TOTAL NUMBER SERVED: 2,395

Educational Services
NUMBER SERVED: 1,004

- Angels on the Bay First Step Evaluation Center
  (718) 323-2877
- Governor Mario M. and Matilda Raffa Cuomo Family
First Step Early Childhood Center
  (718) 441-3335
- HeartShare First Step Early Childhood Center
  (718) 238-4637
- Leflers/Levy Raffa Cuomo First Step
Early Childhood Center
  (718) 846-6000
- Dolly and Frank Russo, Sr. First Step
Early Childhood Center
  (718) 803-7117

Day Services
NUMBER SERVED: 578

- Frances Astello Day Habilitation Program
  (718) 443-5071
- Ray Ridge Day Habilitation Program
  (718) 745-7117
- Brooklyn Day Habilitation Program
  (718) 757-2020
- Harry Hoffman Day Habilitation Program
  (718) 899-2752
- Kedanscape Day Services Program
  (718) 757-2020
- Eden and William Lavin Day Habilitation Program
  (718) 745-7117
- Partnering with Autistic CItizens (PACT)
Day Habilitation Program
  (718) 532-8051
- Queens Day Habilitation Program
  (718) 281-0480
- Staten Island Partnering with Autistic
CItizens (PACT) Day Habilitation Program
  (718) 899-2737
- Union Temple Day Habilitation Program
  (718) 969-0419

Residential Services
NUMBER SERVED: 256

- 335th Avenue Residence
- 405th Street Residence
- 450th Street Residence
- Josephine and Joseph Abramovitz Residence
- Marian and Anthony Astardi Residence
- Rollmann Family Residence
- Kathleen and James Buckley Residence
- Clinton Residence
- Thomas J. Cuneo Residence
- Laura M. Caldeebraad and Florence A. DeSola Residence
- Dorian-Drake Residence
- End Place Residence
- Antonietta Ferrato Residence
- Lydia and Napoleon Gennainino Residence
- Mgr. Thomas G. Hagerty Residence
- Hart Street Residence
- Morven Moore Residence
- Park Avenue Residence
- Carol and James Sciubelli Residence
- Lillian and John Sharkey, Sr. Residence
- Helen and John Sharkey Residence
- Iris J. Shain Residence
- Ann and Charles Subhombro Residence
- Clare and Frank Torre Residence
- Dr. Catherine White Residence

Community Living Program (21 apartments)

Family Support Services
NUMBER SERVED: 1,757

- Fragile X Information and Referral
  (718) 422-3271
- Home Away From Home Respite Program
  (718) 422-3271
- Medicaid Service Coordination
  (718) 422-3536
- Options Family Reimbursement Program
  (718) 422-3240
- Parent Training
  (718) 422-3276
- Respite/Recreation Programs
  (718) 422-3292

AFFILIATED PROGRAMS

Education Program
NUMBER SERVED: 56

- HeartShare Education Corporation
  (The HeartShare School)
  (718) 621-1614

Health Services
NUMBER SERVED: 1,893

- HeartShare Wellness Ltd.
  (718) 855-7707

Energy and Community Development
TOTAL NUMBER SERVED: 12,272

- Energshare
  Number Served: 3,022
  In affiliation with Con Edison
- Neighborhood Heating Fund
  Number Served: 3,847
  In affiliation with National Grid
- The Neighbor Fund
  Number Served: 1,325
  In affiliation with Energy
- The Neighbor Fund Fitzpatrick
  Number Served: 34
  In affiliation with Energy
- EmPower New York
  Number Served: 3,079
  In affiliation with NYSERDA and Honeywell
- Assurance Wireless
  Number Served: 1,325
  In affiliation with Virgin Mobile