

 **HeartShare**  
HUMAN SERVICES OF NEW YORK  
12 METROTECH CENTER, 29TH FLOOR  
BROOKLYN, NY 11201

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# ANNUAL REPORT 2011



## YEAR IN REVIEW

JULY 1, 2010 THROUGH JUNE 30, 2011

### SEPTEMBER 21

Residential Services Dinner Dance

### OCTOBER 6

Jim Buckley Memorial Golf Outing

### OCTOBER 28

Employee Recognition Dinner

### NOVEMBER 2-13

ArtShare for HeartShare

### NOVEMBER 16

Joe DiMaggio Dinner

### DECEMBER 13-22

Toy and Gift Drive

### MARCH 24

Spring Gala and Auction

### MAY 15

Buckley's-Kennedy's 5K Charity Run

### MAY 19

Educational Services Dinner Dance

### JUNE 6 & 13

Family Support Dinner Dances

### JUNE 14

Golf Classic



This is the first time since 1985 that our Annual Report letter has not been co-authored by HeartShare's Chairman of the Board. As many of you may know, our Chairman, Ralph Subbiondo, passed away in July. Personally, I lost a great friend and mentor. Professionally, HeartShare lost a steadfast advocate and incomparable leader. Throughout both relationships, no matter the issue, Ralph gave freely of himself and with all his heart. He is missed deeply by all who knew him.

Fortunately, Ralph's legacy of strong, thoughtful, compassionate and common sense leadership lives on in his similarly-talented Board colleagues, all of whom stand as one and at the ready to ensure mission continuity, stability and, most importantly, quality services.

A year ago, we thought the economy would have been well on its way to recovery by now, but it is still volatile and programmatic funding for this current year has been reduced. With great pride, I can report that HeartShare remains solid thanks to our outstanding Board and our professional and dedicated staff. With great hope that the worst may be behind us, we nevertheless remain vigilant to prepare for potential disruptions. If and when they should occur, as in the past, we have every confidence that we are positioned to address those issues.

Even more positively, HeartShare achieved reaccreditation by the Council on Accreditation, an independent international organization that measures policies and procedures against the highest standards. Additionally, we recently opened new programs for individuals with autism spectrum disorders (ASD)—our SPA Overnight Respite Program in Staten Island and two group homes in Brooklyn for children attending The HeartShare School.

HeartShare is doubly affected by economic uncertainty – both public and private support decreases. Despite those disappointments, we continue to meet our commitment to the community. In return, we ask for and need your support now more than ever. You are assured that 90% of all revenue goes directly to programs and services. If you know of someone receiving our services, then you know the money is well spent. If you don't, we hope you remain blessed.

On behalf of the 20,000 children and adults we assist each year, thank you for your continuing support of HeartShare Human Services and its mission.

Sincerely,

*William R. Guarinello*

William R. Guarinello  
President and CEO





Each year, children like Alexander, Ryan, Kayla, and Salvatore attend one of HeartShare's four First Step Early Childhood Centers. There, they learn communication, socialization and daily living skills. They can also learn letters, numbers, colors, shapes, seasons, days of the week, and so much more—just as all preschoolers do. What is unique about many of these children, however, is that they have a developmental disability or delay and receive specialized services to build a strong foundation for future learning.



For example, Jacob works with Christie, an occupational therapist, to improve his coordination. One of his favorite games involves throwing a ball while standing on an incline. This helps develop his balance and hand-eye coordination.

Teachers know that all of the learning cannot take place in the classroom so they plan activities outside, such as field trips in the community. At one school, the children have a garden where they plant seedlings, water them and then harvest the plants and vegetables. It is incredibly rewarding for children to see the results of their hard work!



"Gardening is a great hands-on learning experience. The first-hand knowledge is more likely to stick with the students later on while teaching them environmentally conscious lessons."

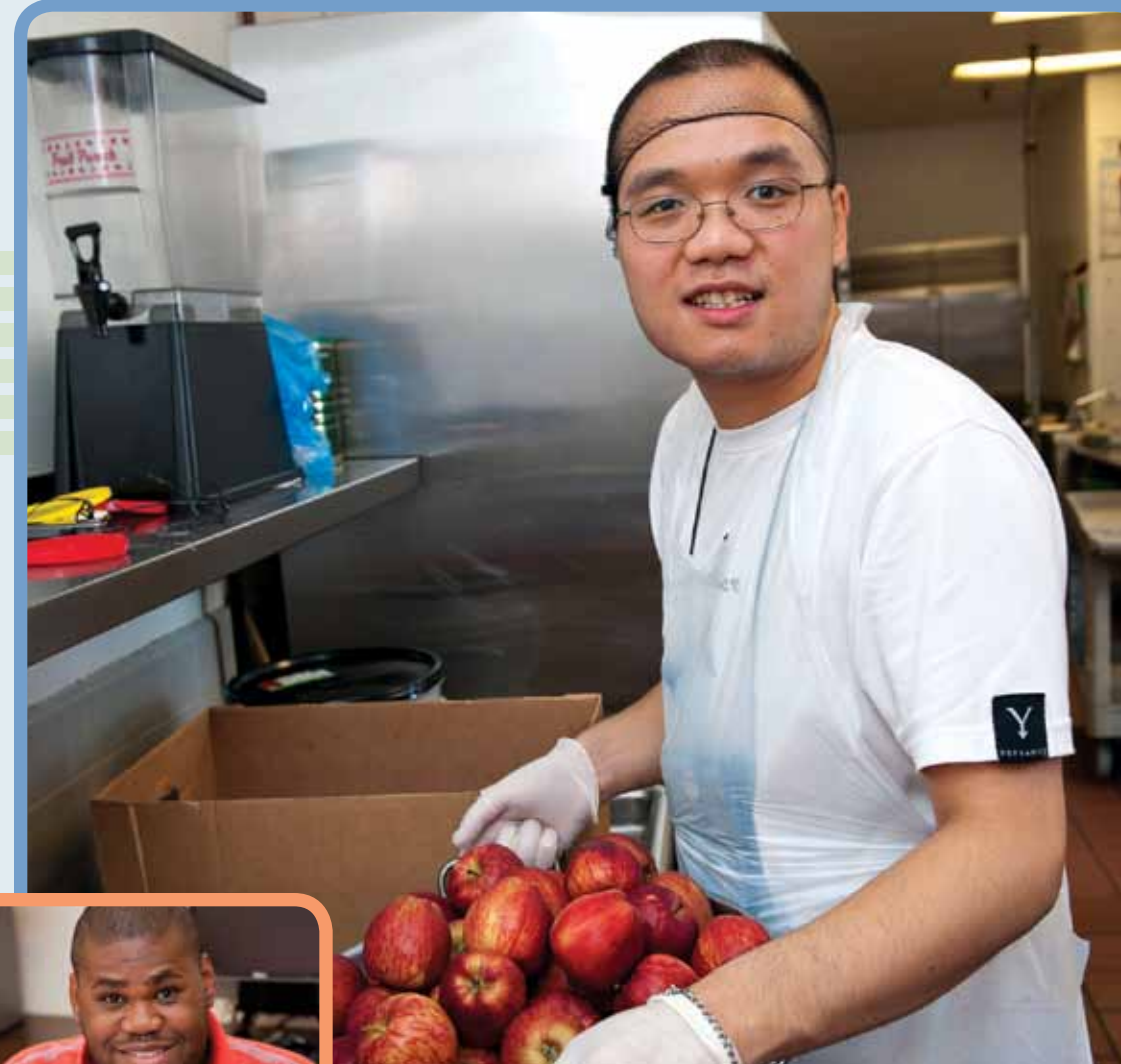
— David Greenspan, Special Education Teacher, Lefferts/Liberty Kiwanis First Step Early Childhood Center





"Kenneth was one of the first participants when PACT opened. He loves to work and has great organizational skills. He has learned to speak and write, both major accomplishments."

- Wendy Stuckey, Program Coordinator,  
Brooklyn PACT Day Habilitation Program



Hundreds of adults with developmental disabilities attend one of HeartShare's 10 Day Habilitation Programs in Brooklyn, Queens or Staten Island. There, they learn skills to improve their lives, such as socialization skills, traveling by public transportation and volunteering and working in a variety of settings, including schools, senior centers and small businesses.

The Brooklyn Partnering with Autistic CiTizens (PACT) Day Habilitation Program was created in 2006 specifically to address the unique needs of young adults with autism spectrum disorders. Today, Kenneth, Anthony and many others select a variety of activities that interest them. One of the more popular activities is the art group in which the participants paint, draw and use clay to create unique works of art.

Knowing how much the individuals enjoy going out to various work sites, the staff members constantly are looking for new opportunities for them. One of the favorite sites is a local senior center where they help prepare lunch for older members of the community.

The PACT Program has been so successful in Brooklyn that a second PACT Program was opened in Staten Island in 2008 to meet the needs of that community.





Just like everyone else, many adults with developmental disabilities dream of having their own homes where they learn to help prepare meals, do their own laundry and cleaning, and decorate their bedrooms. Luckily, Sharon, Yasmin, Kathleen, Diana, Antioneta, and Cecelia have just such an opportunity!

Those six ladies, along with hundreds of other men and women, live in one of more than 60 group homes or supported apartments operated by HeartShare. Throughout Brooklyn, Queens and Staten Island, staff members work with each individual to improve his or her skills and increase his or her independence, taking into account each individual's unique needs and interests.

Residents of HeartShare's group homes and apartments learn how to shop, cook, clean, manage their money, and take advantage of the recreational, cultural and commercial resources their communities have to offer. Additionally, they learn to save and plan for both short, local trips as well as longer vacations to far-away destinations.

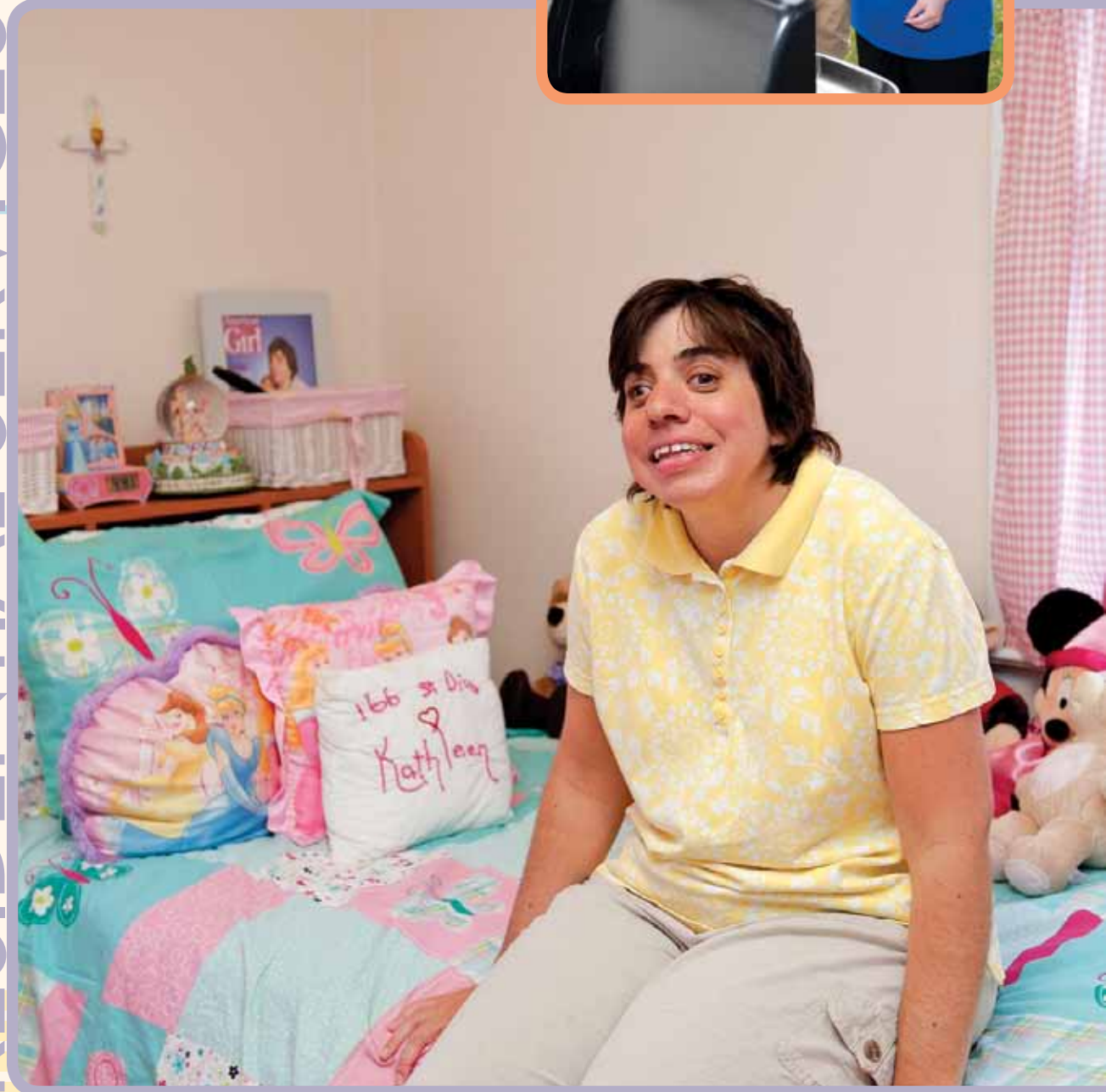
HeartShare is committed to helping the individuals it supports achieve their dream of living as independent a life as possible in a home of their own.



## RESIDENTIAL SERVICES

"The ladies in the house get along so well. They love doing things together, and we are always looking for new places to go."

- Rakeem Boykins, Program Coordinator,  
166th Street Residence





"We plan different trips throughout the city to places most people wouldn't think are a big deal to visit. But for our participants, it means the world to them."

- Danielle Maurice,  
Director of Respite/Recreation Programs



## FAMILY SUPPORT SERVICES



Many individuals with intellectual and developmental disabilities who live at home with their families have limited access to both recreational opportunities in the community, as well as socialization with friends and peers. However, for the last 25 years, HeartShare's Respite/Recreation Programs have been offering a world of excitement, fun and adventure to individuals of all ages.

With eight different types of groups that meet regularly throughout the year, a School Holiday Program that provides activities and trips when school is not in session and a Holiday Overnight Program for those who enjoy longer weekend trips, there is always something for everyone. Activities include trips to museums, shows, zoos, and sporting events, swimming and bowling, and dining at restaurants throughout New York City. In the Holiday Overnight Program, groups spend weekends away at fun locations such as Mystic, Connecticut, the Rocking Horse Ranch in New York and Woodloch Pines Resort in Pennsylvania.

For the families, HeartShare's Respite/Recreation Programs provide a much-needed break from the day-to-day challenges of caring for their loved one with disabilities. For the individuals, the programs offer them many opportunities to make new friends and visit interesting places.







Jasmine and Ashley are two sweet girls who needed to be removed from their home and placed with Genevieve, a compassionate and thoughtful woman who opened up her home and her heart. Genevieve helps Jasmine, who is 6 years old, and Ashley, 5 years old, with all of the things a parent helps a child with—preparing meals, getting ready for school, doing homework, taking them out with friends, and countless rewarding moments that parents experience.

When it was clear that Jasmine and Ashley would not be returning to their biological parents, Genevieve realized how much a part of her life the girls had become. Wanting to ensure they always had a home with her, she adopted them in May 2011.

Jasmine and Ashley are just two of the hundreds of children HeartShare's Foster Care and Adoption Programs help each year. Finding homes for sibling groups is especially challenging, but can be even more rewarding!



"I am impressed with Genevieve's and the family's love for Jasmine and Ashley. The family has always considered them family. They shower the children with love, care, attention, and support."

- Terrence Griffith, Adoption Coordinator, Adoption Program

## FOSTER CARE AND ADOPTION







When an individual learns that he or she is HIV+, it can be devastating. There are many unanswered questions. Typically the individuals do not know the full range of services available to them, including HeartShare's Residential Housing Services.

Throughout Brooklyn and Queens, HeartShare helps individuals like Emery and Helene who needed permanent, supportive housing. Some situations involve one individual and others involve a whole family. Once housing issues are settled, staff members work with clients to ensure they are receiving proper medical care, finding training and employment, and helping clients resolve other problems they may be facing.

Often, individuals with HIV feel isolated and alone. To combat that, the staff makes routine visits to the homes, and creates opportunities for recreation and group activities for individuals and the families.

HeartShare staff focuses on keeping individuals healthy, thereby keeping families together. HeartShare incorporates diversity and supports basic human rights and social and economic justice. The staff recognizes and builds on the strengths and resiliency of the individuals and families they serve.



"We help individuals and their families when they find themselves facing the overwhelming instability and crisis that accompany this disease. Homelessness and unsuitable housing make it impossible to focus on healing. Our Permanent Supportive Housing and case management services provide a bridge back to stability and independence."

- Betty Picott, Senior Director, HIV/AIDS Services





"My daughter is quiet and shy, but when we began drawing different things, she was able to talk about the drawings. I was able to learn a lot about how she was feeling."

– Ms. Smith, client and parent



Today's families face challenges including unemployment, divorce, failing grades in school, bullying and gangs, and more. All of those problems can take their toll, and families may not know how to handle all of these difficulties. HeartShare has four programs in Brooklyn that help families work through the issues impacting their lives.

As not everyone is comfortable using words to express their emotions, therapists may use art therapy and have parents and children create paintings, drawings, writings, and dramatic role-playing. Then, based on what is created, the therapist will engage the family in a discussion about its meaning.

In addition to counseling sessions, staff organizes community outings to enable families to visit places they may not otherwise be able to enjoy, such as a trip to an aquarium. HeartShare's therapists encourage family members to find ways to support each other's goals and utilize their strengths to overcome challenges.





Where their child will be after school is one of the biggest concerns facing parents. Most families have working parents who are not able to be at home when the school day ends. Fortunately, HeartShare offers a safe place for children to go each day and during the summer.

Located in Brooklyn, HeartShare's four afterschool and summer camp programs offer various programs and activities for children ages 7 to 16. During the school year, students complete their homework and receive extra assistance, if needed, before participating in recreational activities which include: sports, dance, martial arts, drama club, arts and crafts, music education, and writing groups. During summer camp, children take field trips throughout New York City, play sports, create arts and crafts, participate in group projects, and more.

HeartShare's caring and dedicated staff creates exciting programs that reflect the needs and diversity of the students. They focus on each child's needs and interests while providing love and support.



"The kids love coming here because they get to participate in many activities while hanging out with their friends and the parents love the program because they know their children are safe and getting help with their homework."

– Nadine Bohsali, Assistant Director,  
McKinley I.S. 259 Beacon Program



## YOUTH PROGRAMS





"We are grateful to New York Community Trust, MTV Networks Entertainment Group and additional donors to the heating funds. We were able to assist an additional 400 families during this harsh winter."

— Tanya Brothers, Program Director,  
Energy and Community Development Programs



# ENERGY PROGRAMS



The winter of 2010-2011 was memorable, and record-breaking, with more than 60 inches of snow in New York City, highlighted with 20 inches from the blizzard on December 26. New York City public schools were closed on January 27 after a storm left 19 inches of snow, leading to more than 36 inches during the month, setting a new record.

For many New Yorkers, the snow was disruptive to their normal schedules, but for some it was life-threatening. Thousands of low-income individuals and families faced the dangerous situation of having their heat disconnected. Fortunately, HeartShare's Energy Assistance Programs were able to provide grants, enabling them to keep their heat running.

HeartShare partners with National Grid, Entergy, and Con Edison during winter months and Entergy during the summer to assist their low-income customers. Funding for the grants come from Con Edison, National Grid and generous corporations, foundations and individuals who make donations to the life-saving programs.





For individuals with intellectual and developmental disabilities, finding high-quality health care services can be a challenge. Most medical professionals are not trained to address their unique needs. However, at HeartShare Wellness, patients find just that—doctors and clinicians specializing in medical care and mental health services for children and adults with special needs.

Often, individuals and their families have to take time-consuming, multiple trips to different providers to receive services. At HeartShare Wellness, patients receive multiple services in one location—primary medical care, gynecology, optometry, podiatry, psychiatry, laboratory tests, speech therapy, physical and occupational therapy, and psychological counseling.

Doctors and clinicians maintain open communication with family members, schools and other service providers to facilitate the patient's total well-being. Whether a patient is mildly or profoundly disabled, verbal or non-verbal, ambulatory or uses a wheelchair, the HeartShare Wellness staff provides compassionate care and attention that meets the individuals' needs.



"At HeartShare Wellness, we strive to provide the best primary and specialized medical care for our patients. We work with them to ensure all their health care needs are met."

— Jude Alexandre, Clinic Director,  
HeartShare Wellness, Ltd.

HEARTSHARE WELLNESS, LTD.







Finding an appropriate school for a child with autism spectrum disorders (ASD) can be difficult for parents. While all teachers may not be qualified to understand the unique learning styles of children with ASD, at The HeartShare School, students find teachers and staff who are trained to use various teaching methods and therapies to maximize their learning potential.

Students at The HeartShare School are taught both academic and functional skills in a classroom setting. They learn science, language arts, math, world history, and geography. They participate in adaptive physical education, music therapy and art therapy on a regular basis. Each classroom has two state-of-the-art computers with learning software tailored to each student's development. Additionally, students may receive speech and language therapy, physical and occupational therapy, nursing, and counseling services as recommended in their Individual Education Plan.

The HeartShare School maintains an open-door policy and parents are welcome at any time. There are special events throughout the year including a Thanksgiving celebration, science fair, and field trips. The HeartShare School supports each child in becoming as independent as possible and teaches them the knowledge and skills they will need to succeed in life.



"We believe that every child can learn and it is our job to help them reach their fullest potential. We also believe that parents are an integral part of their child's development and welcome their input."

- Jill Fitzgerald, Program Director,  
The HeartShare School





GOVERNMENT PARTNERS

HeartShare proudly acknowledges its ongoing partnerships with New York City and State. Their programmatic support and funding enable HeartShare to provide services to those in need.

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Department of Education  
Department of Health and Mental Hygiene  
Department of Youth and Community Development  
Human Resources Administration  
The Council of the City of New York

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Education Services-Vocational Rehabilitation  
New York State Assembly/Brooklyn Delegation  
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Office of Mental Health  
Office of People With Developmental Disabilities

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EIN #: 90-0452757  
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IN MEMORY OF RALPH A SUBBIONDO

JUNE 22, 1948 – JULY 9, 2011

The HeartShare family deeply mourns the untimely passing of Board Chairman, Ralph A. Subbiondo.

Ralph was a CPA and a retired Ernst and Young LLP partner and also had served as Chief Financial Officer of The Bush-Clinton Katrina Fund. He leaves a distinguished legacy of community service.

During his 15 years on the Board, HeartShare opened the Evaluation Center, the HeartShare First Step Early Childhood Center, six day habilitation programs, 17 group homes, two Family Support Programs, three youth programs, the Creative Solutions for Families program, two energy assistance programs, HeartShare Wellness, Ltd., and The HeartShare School. The Ann and Charles Subbiondo Residence is named for Ralph’s parents and the 35th Avenue Residence will be dedicated in memory of Ralph and in honor of his wife, Ava.

“Mr. Subbiondo will be remembered by everyone at the 35th Avenue Residence and Subbiondo Residence as a gentle, soft spoken, always smiling, pleasant individual,” noted Otancia Joseph, Coordinator of both residences. “He never forgot the residents for any occasion. He sponsored vacation trips, Christmas parties and Broadway shows for both houses. He was a part of the Subbiondo and 35th Avenue family.”

HeartShare’s President and CEO William Guarinello said, “Ralph was a wonderful person and an incredible Board member. There are no adequate words to describe how much he will be missed.”

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Interior Resources, Inc.  
International Union of Engineers  
Local 14-14B  
International Union of Engineers  
Local 94  
International Union of Engineers  
Local 15  
Interstate EDP & Direct Mail Center Inc.  
ISS Facilities Services  
Ives & Sultan, LLP

J  
J. Smith Construction Inc.  
JAD Commerical Cleaners &  
Contractors I  
James J. Buckley Restaurant Corp.  
JC Air Conditioning Inc.  
Jewish Communal Fund  
John and Margo Catsimatidis  
Foundation  
John Daniel Associates LLC  
JORO Carting Inc.  
Joseph P. Clavin Sons, Inc.

K  
Mr. and Mrs. Gerard J. Kassar  
Kennedy’s Restaurant  
James P. Kennelly  
Jim Kerr  
Mr. and Mrs. Michael Khiabani  
Mr. and Mrs. Michael P. Kiley



Kings Auto Group  
Kings Plaza Plumbing & Heating, Inc.  
Kiwanis Club of Lefferts/Liberty  
Kiwanis Club of Ozone Park  
KJA Holdings LLC  
Klear View Appliance  
K of C Columbus Council #126  
K of C Joseph B. Cavallaro  
Council #4884  
The Koenig Family  
Martha Kuszek

**L**  
Lafata-Corallo Plumbing & Heating, Inc.  
Joel P. Laitman  
William K. Lavin  
Gina and Kevin Leiter  
Joyce F. Levin and Gary Perl  
Liberty Mechanical Contractors Inc.  
Lions Club of Bensonhurst  
Loeb & Troper, LLP  
Chris Lometti  
Long & DeLosa Construction Group, Ltd.  
The Honorable and Mrs.  
Michael R. Long  
Michael T. Long  
Ludwig’s Catering, Inc.

**M**  
M & F Michael’s Meats, Inc.  
Madison Estates & Properties, Inc.  
John R. Maese  
Geraldine M. Magee  
Maimonides Medical Center  
Theresa and Jacques Malot  
Donna M. Martucci  
Marty Hyman Photography  
Maria Matrascia  
Danielle Maurice  
The McGraw-Hill Companies  
Mechanical Technologies Group, Ltd.  
Medical Management Resources, Inc.  
Valerie A. Merone  
Metro Mark Inc.  
Robert Meyers  
Mid-Atlantic Industrial Services Corp.  
Midcity Electrical Corp.  
Midhattan Woodworking Corporation  
Robert B. Milea  
Mill Basin/Bergen Beach Lions Club  
Mr. and Mrs. Frederick F. Miller  
Miraglia Funeral Chapels, Inc.  
Mr. and Mrs. Nicholas J. Miraglia  
Dr. and Mrs. Raymond J. Mollica  
Montalbano Enterprises Inc.  
Jessica and Todd Moore  
Mr. and Mrs. Joseph A. Moran  
Marguerite Moran  
Morgan Stanley  
Mr. and Mrs. James Moriarty  
Morris Levine Key Food Stores  
Foundation  
Janet Moses  
Mucci Family Foundation  
Daniel B. Mullahy  
Sheila Murray

**N**  
Napach Rothenberg Architects LLP  
Nativo LLC  
Peter C. Neger  
New York Marriott Marquis  
Newmark Knight Frank  
Angela Nicosia  
Carol A. Smith and Karanja Njiiri  
Rie Noguchi  
Mr. and Mrs. Kenneth P. Nolan  
Charles Norton  
Nunziata Advertising  
NY Hotel Trades Council

**O**  
Patricia S. O’Connell  
James O’Meara  
Christopher Oliviero  
Mr. and Mrs. Robert F. Orlich

Our Lady of Angels Church  
Outstanding Transport Inc.

**P**  
Mr. and Mrs. Vincent L. Pagnotta  
Palin Family Foundation  
Vincenzo Paparo  
Parkway Auto Body  
Mary Jean and Raymond Patella  
Peter C. Labella Funeral Chapel Inc.  
The Reverend Thomas G. Pettei  
Louise L. Petz  
Pia Capital Management  
Pitta & Giblin LLP/Pitta Bishop  
DelGiorno & Giblin LLC  
Mr. and Mrs. Vincent F. Pitta  
Mr. and Mrs. Luke M. Pittoni  
Platinum Electrical Contracting, Inc.  
Plumbers Local #1  
PP & D Accounting Services, Inc.  
Pro-Stat Inc.  
Professional Charter Service  
Prop Mechanical, Inc.  
Prospect Drugs Company, Inc.  
Prudential Financial

**Q**  
Quad/Graphics, Inc.  
Queens Boulevard Extended  
Care Facility  
Queensborough Toyota  
Quick International Courier  
Tricia Quinn  
Dennis W. Quirk/NYS Court  
Officers Association

**R**  
RAM Real Estate Solutions  
Rebenack Aronow Mascolo Miller LLP  
Regal Abstract Corp.  
Maureen A. Relland, MD  
RH Consultants & Associates, Inc.  
Edward M. Ricci  
Mr. and Mrs. Anthony M. Riccio, Jr.  
Robert N. Scanlon Training Center  
Maryanne Roberto  
Michael Rogak  
The Rosano Family  
Joseph T. Ruggiero  
Mr. and Mrs. Giacomo N. Russo  
Louis Russo  
Salvatore J. Russo, Esq.

**S**  
S. Marchetti & Assoc. Inc.  
Dr. and Mrs. Terrence J. Sacchi  
William T. Salerno and Doris Wong  
Sapol Realty Associates  
Rosanna Scotto and Louis Ruggiero  
Security Technology Bureau, LLC  
SF Consulting Group Inc  
Mr. and Mrs. Jack Shaifer  
Mr. and Mrs. John T. Sharkey  
Shell Bank Intermediate School #14  
Linda and Jerry Shustek  
Tony Sirico  
Skadden, Arps, Slate,  
Meagher & Flom LLP  
Barbara A. Slattery  
Barbara J. Slifka  
Thomas Smedley  
Sovereign/Santander Bank  
St. Athanasius RC Church  
St. Finbar RC Church  
St. Patrick’s RC Church  
Stanley’s Home Furnishings  
Christine and John Strehle  
Frank Stryczek and Donna Melli  
Stuart Berger Construction Corp.  
Mr. and Mrs. Ralph A. Subbiondo  
Mr. and Mrs. Daniel B. Sullivan  
The Most Reverend Joseph M. Sullivan  
SUNY Downstate Medical Center  
Leon E. Swigonski  
Sysco Metro New York LLC

**T**  
Mr. and Mrs. Paul P. Tanico  
Mr. and Mrs. Joseph V. Taranto  
TATA America International Corporation  
Taub’s Floor Covering of  
Staten Island Corp.  
TD Bank, NA  
Linda Tempel and The  
Honorable Alex Calabrese  
Ticonderoga Securities LLC  
Kathy Toal  
Tom & Arties Auto Service  
Tommy’s Auto Repairs Inc.  
Mr. and Mrs. Paul J. Torre  
Lorraine M. Tozzo  
Tracey Real Estate Inc.  
Transel Elevator Inc.  
Treeline 177 Livingston LLC  
Tri State Resources  
Troy Electrical Contracting, Inc.  
True & Associates  
Robert S. Trump  
Tom Tully  
Sharen Jester Turney

**U**  
Ungaro Management LLC  
Unico Spring Corporation  
Uniformed Sanitationmen’s  
Association Local 83  
Union of Operating Engineers Local 30  
United NY Sandy Hook Pilots’  
Benevolent Association  
Uropartners, PLLC  
USI Insurance Services LLC

**V**  
V J M Realty LLC  
Diane Valentino  
Valley National Bank  
Vanguard Charitable  
Endowment Program  
J.E. Vassalotti  
Edgardo Velez  
Carol Verdi  
Verizon  
Verrazano Rotary Club  
Kenneth Vitale  
Mr. and Mrs. Salvatore Vittoria  
Vypak Consulting

**W**  
Patrick J. Waide, Jr.  
WCA Technologies, Inc.  
Westend Crocket Fuel Inc.  
Dawn White  
The Whitmore Group, Ltd.  
Evelyn Williams  
Rhonda Williams  
Wingate Kearney & Cullen, LLP  
Wolf Properties Management LLC  
Mr. and Mrs. Robert S. Woods

**Y**  
H. Laurie Yankowitz  
Naser Yazigi

IN-KIND DONATIONS

545 West 110th Street Condo

**A**  
The Altman Group  
American Golf/Dyker Beach  
Golf Course  
Anheuser Busch  
Archbishop Molloy High School  
Autograph Store

**B**  
Igor Babailov  
Susan B. Baker  
Bank of America, NA  
Bay Ridge Manor  
Bergdorf Goodman Beauty Level  
Biscuits & Bath

Bishop Loughlin Memorial High School  
Bradford Renaissance Portraits Corp.  
The Broadway Comedy Club  
Brooklyn Cyclones  
Kathleen Buckley  
Bulgari U.S.A.

**C**  
Catholic Cemeteries,  
Diocese of Brooklyn  
Catholic Cemetery Guild,  
Diocese of Brooklyn  
CB Richard Ellis  
Chelsea Piers Management  
Chrissy’s Creations  
Johnny Ciarcia  
Citadel Security Agency  
Colonia Country Club  
Comedy Central  
Court Street Funeral Home  
Cove Haven Entertainment Resorts  
Cuisinart  
Barbara N. Cuthel

**D**  
Linda Dano-Attardi  
Darby & Darby  
Diamond’s Bar  
Dooney & Bourke  
The Dr. Oz Show

**E**  
Eaton & Torrenzano LLP  
John Edward

**F**  
Bill Farrell  
Thomas Farrell  
Ferdico Chiropractic  
Fish and Richardson  
Formula PR  
Frederick Funeral Home Inc.

**G**  
Bill Gallo  
Gap Inc.  
Gargiulo’s Restaurant  
Gold’s Gym of Brooklyn Heights  
Robert Charles Golden  
Good Shepherd Parish  
Gotham Comedy Club  
Granby’s Funeral Services Inc.  
Joseph B. Guarinello  
William R. Guarinello

**H**  
Harbor Fitness Center Inc.  
Heidell, Pittoni, Murphy & Bach  
The Helping Hand Group

**I**  
I.H.O.P.E.  
Ippolita

**J**  
James J. Buckley Restaurant Corp.  
James Romanelli-Stephen Funeral Home  
JIB Lanes

**K**  
Kennedy’s Restaurant  
Jim Kerr  
Kings Auto Group  
K of C Joseph B. Cavallaro  
Council #4884  
Kramer Portraits, New York

**L**  
Lazer Aptheker Rosella & Yedid PC  
Limited Brands  
Little Things Toy Store  
Lyrrick Studios

OUR FINANCIAL STATEMENT

Fiscal Year Ending June 30, 2011

CHILDREN & FAMILY SERVICES

Adoption, Foster Care and Independent Living  
Family Centers & Youth Programs  
Programs for People with HIV/AIDS

REVENUE\*

EXPENSES\*

\$9,946  
4,755  
2,876

\$9,327  
4,564  
2,866

SERVICES FOR THE DEVELOPMENTALLY DISABLED

Residential Programs  
Day Programs  
Early Childhood Services  
Family Support

\$41,043  
24,052  
13,494  
1,145

\$35,973  
20,905  
13,478  
1,002

AFFILIATED PROGRAMS

HeartShare Wellness Ltd.  
The HeartShare School  
Energy Programs

\$4,397  
2,716  
116

\$3,302  
2,522  
119

TOTAL PROGRAM

\$104,540

Management and General and Administrative  
Fundraising

\$9,205  
314

TOTAL SUPPORTING SERVICES

\$9,519

PUBLIC SUPPORT AND OTHER REVENUE

Grant Income  
Net Special Event Income  
Contributions

914  
620  
86

TOTAL PUBLIC SUPPORT AND OTHER REVENUE

\$1,620

TOTAL

\$106,160

Change in Net Assets Before SWAP Agreement  
Gain in SWAP Agreement  
Change in Net Assets

\$2,583  
\$75  
\$2,658

\* Dollars in thousands

Copies of HeartShare’s audited financial statements are available upon written request to HeartShare Human Services,  
12 MetroTech Center, 29th Floor, Brooklyn, NY 11201.

**M**  
Manhattan Toy  
The Danny Maniscalco Family &  
Friends  
The Meserole Funeral Home, Inc.  
Michelob  
Mirror Lake Inn

**N**  
Vincent Native  
New York Marriott Marquis  
The New York Shaving Company  
Will and Anthony Nunziata

**O**  
Omgeo  
Opici Wine Group  
Our Lady of Guadalupe Youth Program

**P**  
Panda Sports  
Park Avenue Dermatology Associates

Paula Lizarraga Photography  
PS 204 Vince Lombardi  
Elementary School  
Louise Puccarelli

**Q**  
Quinn Fogarty Funeral Home

**R**  
Rockaway Point Fire Department  
Giacomo N. Russo  
Jim Ryan

**S**  
Sacred Hearts and St. Stephen Parish  
Tessie Salvantis  
Sandos Hotel & Resorts and KTCpr  
Kathy Scott  
Shamrock AC  
Carol A. Smith-Njiiri  
Sovereign Motor Cars Ltd.  
Henry M. Spinelli

Spirit Airlines, Inc.  
Dorothy and Tom Staggs  
St. Bernadette’s School  
St. Cecilia Parish  
St. Ephrem Parish  
St. Frances Cabrini Parish  
St. Jerome Parish  
St. Teresa of Avila Parish  
Steiner Sports Marketing  
Steve Madden, Ltd.  
Salvatore E. Strazzullo, Esq.

**T**  
Linda Tempel  
Tommy’s Service Center  
Toy Industry Association

**U**  
Union Beer Distributors  
USS Intrepid Former Crew Members  
Association – New York Chapter

**V**  
Verizon – Brooklyn Construction Unit  
Victoria’s Secret Direct Media LLC  
Viva Bags of California

**W**  
W Times Square Hotel  
David Wargo



OUR PROGRAMS

CHILDREN AND FAMILY SERVICES

TOTAL NUMBER SERVED: 5,094

Adoption, Foster Care, & Independent Living Programs

NUMBER SERVED: 693

- Brooklyn Office (718) 422-4253
- Queens Office (718) 739-5000

Family Services Centers

NUMBER SERVED: 1,934

- Bensonhurst Bay Ridge Kiwanis Center (718) 234-1717
- Creative Solutions for Families (718) 234-1717
- East Brooklyn Family Services (718) 434-7900
- P.S. 288 Shirley Tannyhill Family Services (718) 714-0103

Youth Programs

NUMBER SERVED: 2,077

- McKinley – I.S. 259 Beacon Program (718) 836-3620
- P.S. 102 One World After-School Program (718) 567-2365
- P.S. 288 Shirley Tannyhill Beacon Program (718) 714-0103
- Surfside Gardens Cornerstone Program (718) 449-2897

HIV/AIDS Services

NUMBER SERVED: 390

- Community Follow-Up Program (718) 372-0580
- Residential Housing Program (72 apartments) (347) 770-8155

DEVELOPMENTAL DISABILITIES SERVICES

TOTAL NUMBER SERVED: 3 864

Educational Services

NUMBER SERVED: 1,074

- Angels on the Bay Evaluation Center (718) 323-2877
- Governor Mario M. and Matilda Raffa Cuomo Family First Step Early Childhood Center (718) 441-5333
- HeartShare First Step Early Childhood Center (718) 238-4637
- Lefferts/Liberty Kiwanis First Step Early Childhood Center (718) 848-0300
- Dolly and Frank Russo, Sr. First Step Early Childhood Center (718) 805-7117

Day Services

NUMBER SERVED: 580

- Frances Aiello Day Habilitation Program (718) 443-5071
- Bay Ridge Day Habilitation Program (718) 745-7117
- Brooklyn Day Habilitation Program (718) 797-2020
- Brooklyn Partnering with Autistic CiTizens (PACT) Day Habilitation Program (718) 797-2020
- Harry Hoffman Day Habilitation Program (718) 899-2752
- Kaleidoscope Day Services Program (718) 797-2020
- Eileen and William Lavin Day Habilitation Program (718) 745-7117
- Queens Day Habilitation Program (718) 281-0480
- Staten Island Partnering with Autistic CiTizens (PACT) Day Habilitation Program (718) 698-2737
- Union Turnpike Day Habilitation Program (718) 969-0419

Residential Services

NUMBER SERVED: 274

- 35th Avenue Residence
- 60th Street Residence
- 145th Street Residence
- 166th Street Residence
- Josephine and Joseph Abatemarco Residence

- Marian and Anthony Attardi Residence
- Bollmann Family Residence
- Kathleen and James Buckley Residence
- Salvatore A. Calabrese Residence
- Joseph and Laura Caruana Residence
- Clinton Residence
- Thomas J. Cuite Residence
- Laura M. Calderhead and Florence A. DeSola Residence
- Doonan-Drake Residence
- Craig and Susan Eaton Residence
- End Place Residence
- Antonetta Ferraro Residence
- Lydia and Napoleon Giannattasio Residence
- Msgr. Thomas G. Hagerty Residence
- Hart Street Residence
- Maureen Moore Residence
- Carol and James Scibelli Residence
- Lillian and John Sharkey, Sr. Residence
- Helen and John Sharkey Residence
- Rita P. Short Residence
- Ann and Charles Subbiondo Residence
- Clare and Frank Torre Residence
- Dr. Catherine White Residence
- Community Living Program (21 apartments)

Family Support Services

NUMBER SERVED: 1,936

- Fragile X Information and Referral (718) 422-3271
- Home Away From Home Respite Program (718) 422-3257
- Medicaid Service Coordination (718) 422-3336
- Options Family Reimbursement Program (718) 422-3290
- Parent Training (718) 422-3276
- Respite/Recreation Programs (718) 422-3292
- SPA Overnight Respite (347) 983-4305

AFFILIATED PROGRAMS

Education Program

NUMBER SERVED: 69

- HeartShare Education Corporation (718) 621-1614  
(The HeartShare School) Patrel and Victor Taranto Campus

Health Services

NUMBER SERVED: 2,009

- HeartShare Wellness Ltd. (718) 855-7707

Energy and Community Development

TOTAL NUMBER SERVED: 8,522

- EnergyShare (877) 480-7427  
Number Served: 4,442  
In affiliation with Con Edison
- Neighborhood Heating Fund (718) 422-4207  
Number Served: 3,124  
In affiliation with National Grid
- The Neighbor Fund (866) 504-2665  
Number Served: 915  
In affiliation with Entergy
- The Neighbor Fund Fitzpatrick (866) 504-2665  
Number Served: 41  
In affiliation with Entergy

