

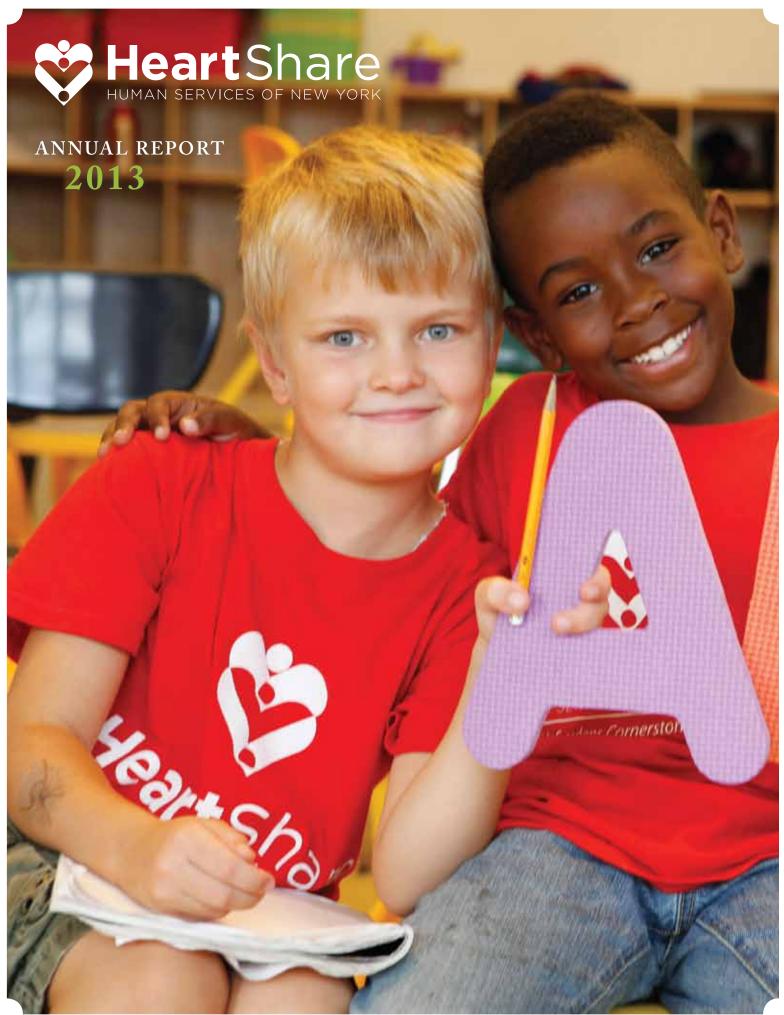
12 MetroTech Center, 29th Floor Brooklyn, NY 11201

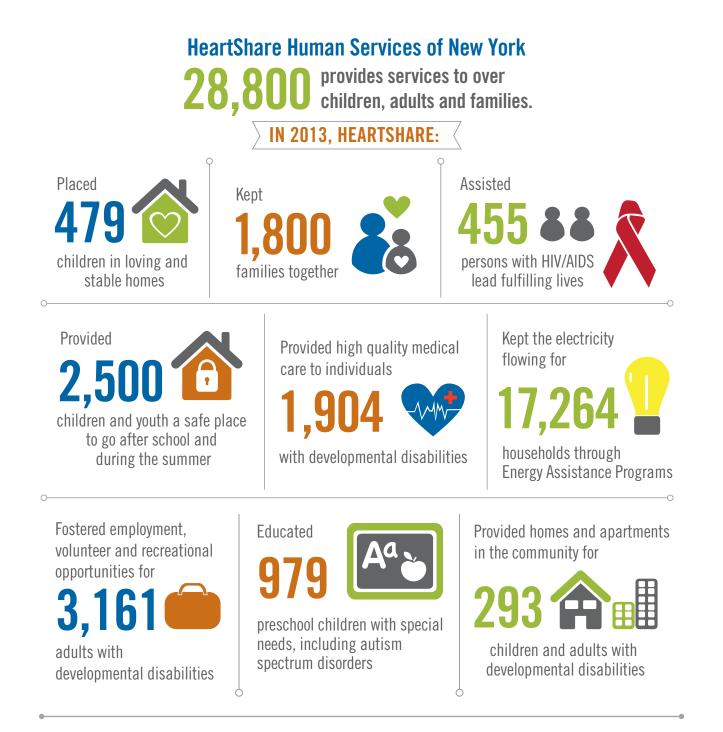






Our mission is to nurture and support, with dignity and respect, children, adults and families in order to expand opportunities and enhance lives.





MISSION STATEMENT

The mission of HeartShare Human Services is to nurture and support, with dignity and respect, children, adults and families in order to expand opportunities and enhance lives.

VISION STATEMENT

HeartShare's commitment to excellent services and supports will enable children, adults and families to reach their fullest potential and lead meaningful lives as active participants in society.

VALUES

Commitment to the Individual • Integrity • Excellence • Collaboration • Innovation

Dear Friends,

We are pleased to present our 2013 Annual Report. We hope you are proud of what we accomplished on behalf of the community.

HeartShare was not immune to the events that inspired the headlines of the city last year. Despite all those challenges during the period, HeartShare Human Services of New York continues to provide thousands of New Yorkers a bright light of caring, compassion and hope for a better tomorrow.

Our programs quickly returned to normal operations after Superstorm Sandy, HeartShare's Youth and Prevention Programs were an integral part of the citywide recovery effort in Coney Island and provided families with access to relief and supportive services. Despite displacement of HeartShare's Cornerstone program, the program continued offering services at a neighboring public school. Additionally, necessary supplies, such as preschoolers' testing-kits for the developmentally disabled that were damaged beyond repair, were swiftly replaced thanks to the generosity of a United Way Hurricane Sandy Grant and friends like you.

The threat of significant and widespread NYS government budget cuts ran deep across the developmental disabilities sector, potentially having a devastating impact on voluntary agencies such as HeartShare. A whopping six-percent cut was predicted translating to millions of dollars for HeartShare which would have reduced funding and prompted program closures. We launched efforts to increase our response to those threats through advocacy and education. Thankfully, the resources remained intact and HeartShare can continue providing essential programs to those that need them most. We would like to reassure you that we are prepared for the years ahead, working diligently to ensure that massive cuts will not impact the people we serve and our valued employees for the foreseeable future.

We opened our newest home, The Tunie-Generet Residence, named in honor of actor, producer, director and philanthropist Tamara Tunie and her husband, jazz vocalist and HeartShare Board Member Gregory V. Generet. Located in Holliswood, Queens, the residence provides a new community-based home to six men with intellectual and developmental disabilities. Each now has a chance to participate more than ever before in community activities. HeartShare shined a light on a whole new life for them.

We particularly are proud of our energy-assistance programs. Through HeartShare's relationship with National Grid, we were able to help 23,914 families affected by Superstorm Sandy cover the cost of repairing damaged furnaces and boilers so they could return to their homes and have heat and hot water during the winter.

One of the largest human services organization in New York City, we could not accomplish what we do every day without the strong leadership of our Board, dedicated staff, generous donors and loval volunteers. With support from friends like you, we can ensure that those who need our help are never turned away.

HeartShare is a Beacon of Hope, led by professional and committed staff helping those who need it most. And, thanks to many years of generous support from so many people, including you, next year HeartShare will celebrate 100 years of providing hope, care and compassion to thousands of New Yorkers. On behalf of the many children and adults we assisted over the decades, thank you for helping us reach this milestone and for your continued support of HeartShare Human Services of New York.

Sincerely,

Paul J. Torre Chairman, Board of Directors



William & Guarinello

William R. Guarinello President and CEO



Standing or making a few controlled steps means that children with cerebral palsy can be independent in life.

Five-year-old Rex is a superhero. Rex can run faster than controlled steps means that children with cerebral palsy many children his age. Rex couldn't always run so fast. In can be independent, not just in school, but in life. fact, when he first enrolled at **HeartShare's First Step Preschool** in Bensonhurst, Brooklyn, Rex could not walk. At first, Rex had difficulty getting around the classroom



"When Rex was diagnosed with cerebral palsy, we had no idea what to do and how it would go," said Rex's parents. "What shall we do if he cannot walk when he is grown? We can carry him when he's small, but we setting, physical and occupational therapy, speech and cannot carry him his whole life. It was very hard." The staff at HeartShare's First Step Preschool, one of four class computers and parent education and support. HeartShare preschools that provides assistance and educational services to children with developmental delays HeartShare helps children reach their potential and get or disabilities, reassured Rex's parents that Rex would get the best possible start in life. the care he needs and ultimately learn how to walk. Like every child who learns at our centers, HeartShare prepared Rex for a successful future. Standing or making a few



independently. But when Rex was presented with the TheraTog[™] body suit, which helps to position his body correctly so that he can move around a lot more easily, the staff turned it into a superman costume, preparing Rex to "leap tall buildings in a single bound." All of the children in the classroom thought it was exciting that Rex got a special costume. The day Rex first moved independently at home, his family was moved to tears. "I came home in the afternoon and he just walked over to me. I was speechless. I am so grateful to everyone at HeartShare," said Rex's dad.

HeartShare's four First Step Early Childhood Centers ensure a successful future for our children. In addition to evaluation services and pre-school programs for children with developmental delays or disabilities, HeartShare also offers Universal Pre-Kindergarten for 4-year-old children. An inclusive pre-school program, HeartShare offers those with disabilities special education services in a classroom language therapy, music therapy, recreational activities, in-

HeartShare opened up a whole new life for these young men, allowing them to live in a regular home, learn new skills and become a part of a family.

Devon, William, George and Phillip love their new home. They live at the newly renovated **Tunie-Generet Residence** in Holliswood, Queens—HeartShare's 30th residence for individuals with intellectual and developmental disabilities. Prior to moving into the Tunie-Generet residence in January 2013, they and two other house mates lived in an institutional facility for the disabled. Like the hundreds of individuals who still live in state-run institutions, each has special challenges that require a high level of care and oversight. HeartShare opened up a whole new life for these young men, allowing them to live in a regular home, learn new skills and become a part of a family.

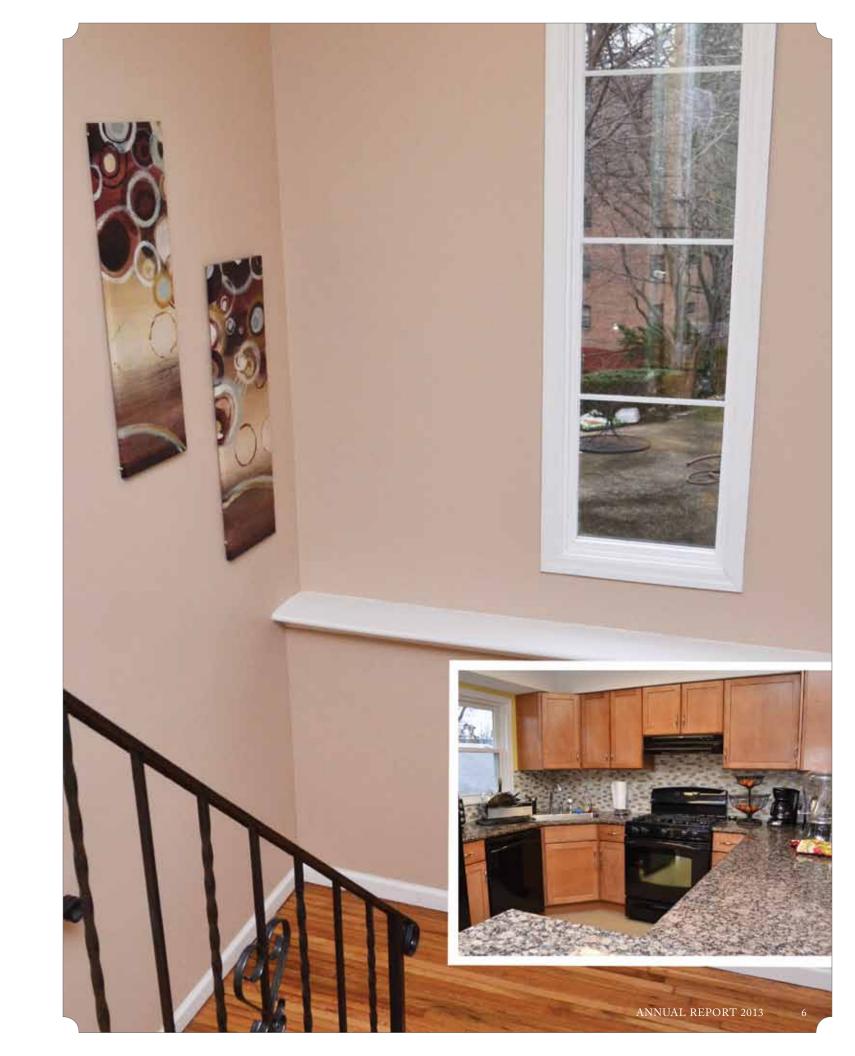
Supervised by HeartShare's dedicated and professional staff, 24-hours a day and seven days a week, Devon, William, George and Phillip now have a typical life and participate regularly in community activities. HeartShare's Residences for those with intellectual and developmental disabilities allow each individual a higher quality of life through the benefit of community integration and individualized choices. Each resident attends one of HeartShare's Adult Day Programs, where they volunteer in the community and learn life-skills that enable them to become more independent each day.

Last year, HeartShare provided residential services to 293 adults and children with developmental disabilities through its 30 group homes and 42 supported and

independent apartments. Our staff teaches our residents to cook, clean, budget, improve their self-care skills and much more, and support them in attending school, adult day programs or working during the day. Our residents also learn to maintain their homes and participate in recreational and cultural activities in the community, as well as establish good relationships with their neighbors.



HeartShare's homes and apartments are located throughout Brooklyn, Queens and Staten Island and offer individuals greater independence and an inviting, caring and loving environment.





HeartShare offers adults with developmental disabilities a wide range of individualized and carefully planned activities, volunteer and work experiences.

Fifty-year-old Pedro is Brooklyn's biggest football fan. His favorite team is the New York Jets and, before this year, Pedro had never been to a Jets game. This year, with help from our friends in the community, the combined staff at HeartShare's Aiello Day Habilitation Program and the Calderhead & DeSola Residence arranged for Pedro to see his favorite team at MetLife Stadium. Upon arrival, a driver in a golf cart picked up Pedro at the entrance of the stadium and drove him to his seat. Pedro was treated like a star! By fulfilling unmet dreams, HeartShare makes life more exciting for the individuals it supports.

HeartShare's ten Adult Day and Employment Programs offer adults with intellectual and developmental disabilities a wide range of individualized and carefully planned activities, with a focus on community-based volunteer and work experiences. Program participants are involved in volunteer jobs and meaningful community activities that help them take the next step toward paid employment and greater independence.

This year, Aiello Day Hab staff renewed their commitment to supporting the program's 125 participants to be actively The 596 adults who attend HeartShare's Day and engaged in their community, both as volunteers and Employment Programs receive appropriate job skills community members. An example of this is the program's training, socialization opportunities and clinical new relationship with the 462 Halsey Community supports so that they can be active participants in their Garden in Bedford Stuyvessant. An oasis tucked between communities. brownstones, the garden welcomed our individuals with open arms and gave them access to a four by eight foot plot of land to plant fruits and vegetables. Gardening

provides these adults a therapeutic benefit and teaches them the importance of healthy eating. When harvest time comes, not only will our individuals benefit from the fruits of their labors, the surplus will be donated to local food pantries so that low-income families in the community can have access to healthier eating options of locally grown, organic fruits and vegetables.



HeartShare staff works with biological parents and foster and adoptive parents to ensure the best possible loving home for their children.

HeartShare's foster parents play an important role in providing temporary, safe and nurturing homes for children when their biological parents cannot care for them. When children go into foster care, it is important to preserve their connections with their brothers and sisters. At HeartShare, keeping siblings together is a top priority.

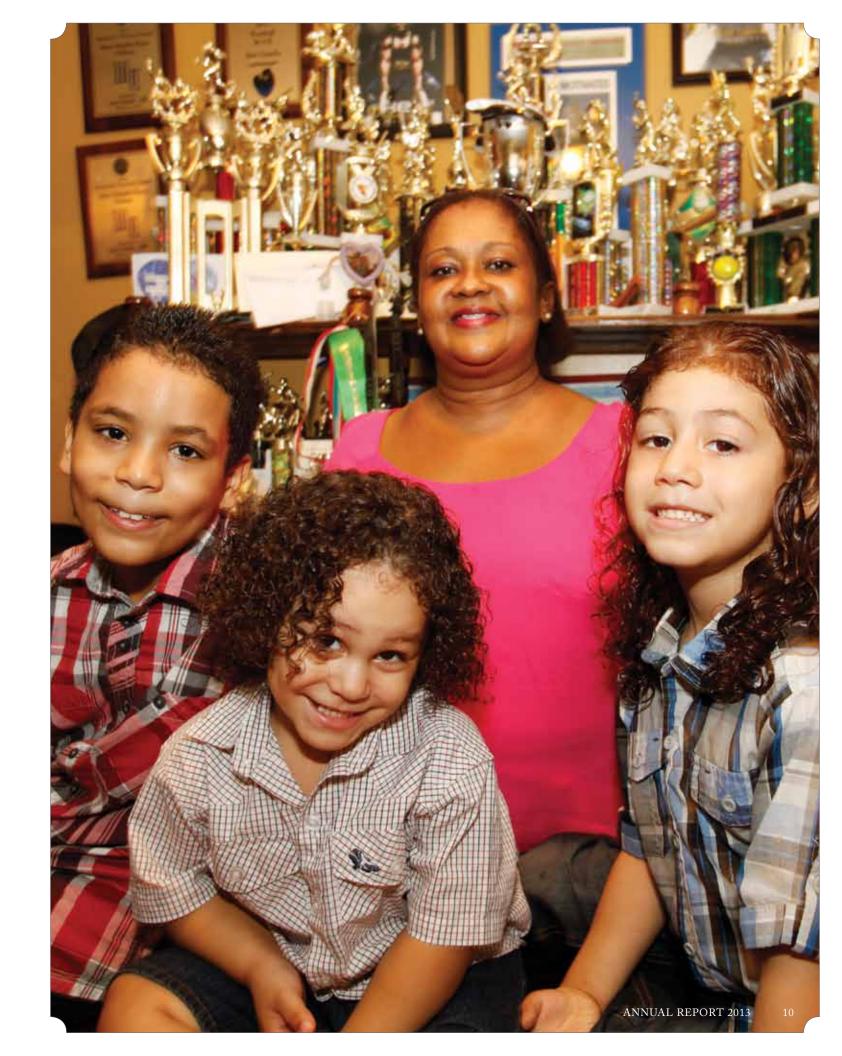


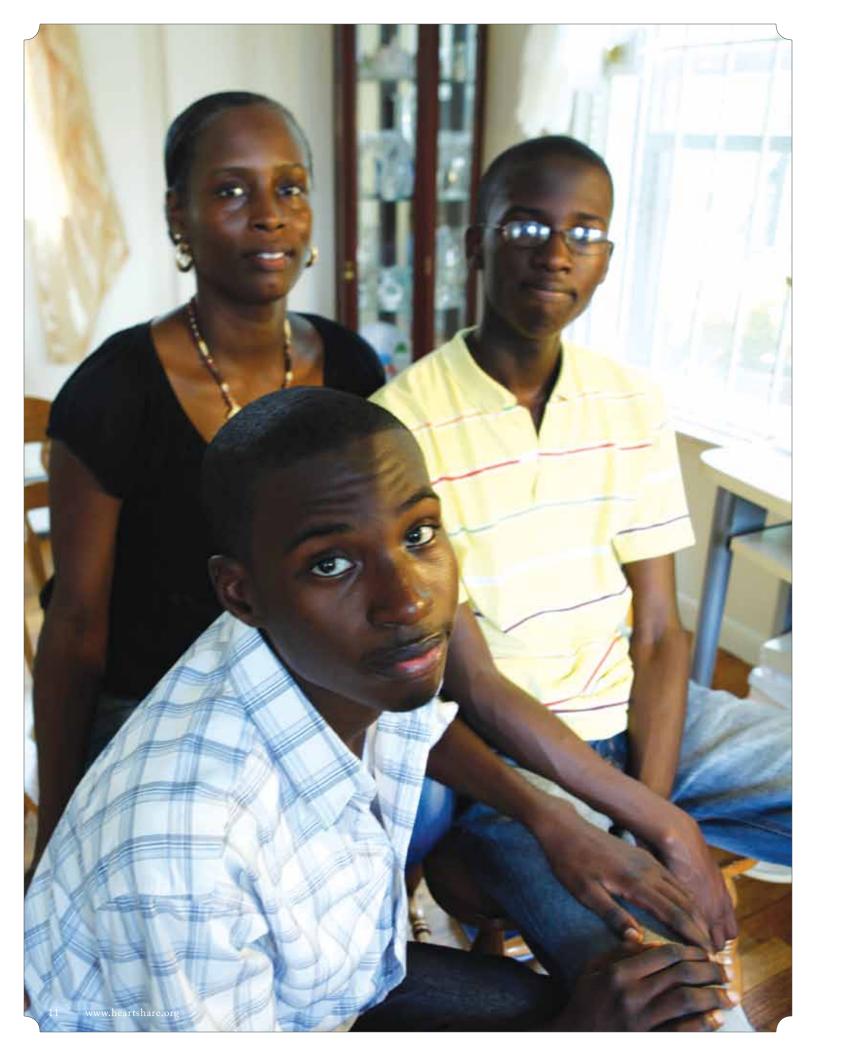
After difficult beginnings, nine-year-old Alexander, four-year-old Geronimo and two-year-old Romeo are together and safe. Two years ago, they moved in with their foster mother Maria in Queens Village, New York. Maria already raised four successful children of her own, and it was without hesitation that she opened her home and heart to Alexander, Geronimo and Romeo. A testament to her hard work with and dedication to her biological children, Maria's home is overflowing with trophies and awards. She says she plans to continue to fill-up space with achievement awards earned by the new additions to her family. Maria's 21-year-old son Joseph was a 2013 Washington Redsktins NFL draft pick. Now Alexander, Geronimo and Romeo all want to someday play professional football too, just like their big brother Joseph.

Believing that every child deserves a loving and stable home and a chance for the future, foster mother Maria and her family passed on the same love and devotion to these three brothers. Maria will adopt Alexander, Geronimo and Romeo, ensuring they all will be successful and always have a loving home.

Ninety-nine years ago one of HeartShare's first goals was finding jobs and a place to live for young adults newly released from orphanages and other institutional settings. Today, **HeartShare's Foster Care & Adoption Services** continues its commitment to providing safe and loving homes to almost 500 children who each year come from troubled homes.

When it is determined that a foster child will not be able to return to his/her biological parents, the child becomes available for adoption and is found a loving and stable home. HeartShare's Foster Care & Adoption Services staff work with the biological parents and foster and adoptive parents to ensure finding the best possible loving home for their children.





HeartShare provides respite and recreation programs for both children and adults with intellectual and developmental disabilities.

When Camille Harding's husband passed away in 2005, she focused on caring for sons George and Christopher, ages ten and eight at the time. A stay-at-home mom, Camille's sons are each diagnosed with developmental disabilities. There was no time to grieve. Camille couldn't take out the boys much, so if they weren't in school, George and Christopher were at home playing with each other or family members who happened to be around.



In 2011, HeartShare opened SPAS (Serving People with Caring for George and Christopher alone was rewarding, Autism) Overnight Respite Program on Staten Island. but also challenging. Between cooking, cleaning, SPA Respite serves individuals with autism and other homework and medical appointments, there was no intellectual and developmental disabilities who reside at time for leisure or recreation for Camille and her boys. home and are seven years of age or older. SPA Respite has In 2007, Camille was approved to receive assistance opportunities for week-long stays year-round, ensuring from HeartShare's newly developed At Home Respite that parents and siblings have ample time to relax, Program, which is part of the agency's larger Family rejuvenate and make time for themselves knowing that Support Services Program that provides respite and their loved one is in competent and caring hands recreation programs for both children and adults with at HeartShare. intellectual and developmental disabilities. Giving parents and guardians a much-needed break, the Family Support

, , . . .

and fun socialization and recreational activities with their peers. Through the program, individuals are encouraged to develop friendships and enjoy a wide variety of activities all over New York City.

Services Program offers their family members exciting

"HeartShare is wonderful," says Camille. "The boys look forward to the days that Richard comes over to take them to the mall, the movies or even the playground. Richard takes them on trips I couldn't imagine even getting to. I am so happy for my boys."

Camille gets much needed time to herself too. Currently a full-time student in college, Camille uses the respite days to do her homework, catch up on her studies or read a book. For many families caring for a loved one with a developmental disability, the demands can be great. HeartShare helps those families by providing respite through 10 Respite and Recreation programs, including overnight respite programs for individuals on the Autism Spectrum.

HeartShare's Family Service Centers are designed to ensure that children are safe in their homes and that families are kept together.

Twenty-eight-year old Tamisha loves her children. A single mother of three, ages one, four and ten, she works hard every day, ensuring her children are well cared for. Providing for and nurturing three children alone can be overwhelming. Single mothers need support, which often comes in the form of individual counseling, parenting classes or support groups with their peers.

HeartShare's Shirely Tannyhill Family Services provided Tamisha just what she needed. In 2012, Tamisha signed up to attend our Parenting Journey workshop, a 14-week certificate program that provides mothers with the skills needed to juggle parenting, work and life. In fact, when services continued at our site despite the ability to easily access the center due to SuperStorm Sandy, Tamisha continued to attend. Our programs were a significant help to Tamisha and her girls.

"Before I came to HeartShare, I had no support system, life was stressful and I had no relationship with my mother," said Tamisha. "Now, our relationship is repaired and I feel more secure. My little girls have a great relationship with their grandma."

HeartShare's Family Service Centers are designed to ensure children are safe in their home and to keep families together. Many families face trouble in school, are facing divorce or struggling with substance abuse. HeartShare's Family Service Centers provide services to help keep families happy and stable, and provide access to other services that may benefit the family, such as day care providers, employment programs, substance abuse assistance programs, and more. Our professionally trained and caring case planners work with families to develop plans that best meet each individual's needs, and assist families through those issues to prevent the child or children from being placed in foster care.



Tamisha's children are happy and healthy. They are all thriving, especially her ten year old daughter Yataeyah, who has excelled greatly in school. This year, Yataeya was the only one in her lowerschool accepted into I.S. 239 Mark Twain School for the Gifted & Talented. The Mark Twain School, located in a far-away corner of Coney Island, is one of the city's most sought after middle schools and the largest feeder school to Stuyvesant and Brooklyn Tech High Schools. She began in the fall of 2013.

HeartShare helps keep families strong and stable, and helps provide a light of hope for their future.





HeartShare's Youth Programs help participants acquire the skills and attitudes they need to graduate from H.S., succeed in their chosen careers and give back to the community.

Last year, the New York City Department of Education prepared children and parents for the new state standardized test, called the Common Core. The Common Core is New York State's effort to ensure that all students are college and career ready no later than the end of high school.



Developed by experts, the new common core standardized up, HeartShare's Beacon and Cornerstone programs are test is modeled after successful programs throughout the United States and abroad and is meant to provide teachers holidays and vacation periods, including the summer. and parents with an understanding of what students are expected to learn to excel in college. Experts feel that if the HeartShare's camp programs offer children a safe place students prepare under the common core curriculum in to go during the summer where they play sports and New York and move to another state, they will end up in games, do arts and crafts and take trips throughout New schools with the same information being taught, and move York City. HeartShare helps children develop their own ahead, not fall behind. interests, make friends and grow into young adults.

Nevertheless, the common core test, held during the spring One of the greatest worries facing parents who work of last year, was a challenge for our children. We knew outside their homes is where their children will go after that the tests would be particularly difficult for children school. HeartShare's four after-school programs provide living in low-income areas. Low-income children tend relief to the parents and a safe haven for the children when to fare worse because they don't have access to high-end the school day ends. academic tutoring programs.



In collaboration with and the support of P.S. 288's principal, the school in which HeartShare's Beacon Program is located, HeartShare staff identified the children at-risk of struggling with the exam and created extra study hours, focusing on practice questions and activities that would help ready each student to excel on exam day. Preparing HeartShare's youth for the common core was no easy feat. In the end, HeartShare's Beacon Youth Program students performed exceptionally well on the common core exam. We are so proud of each of them.

Contracted by the New York City Department of Youth and Child Development, HeartShare's Beacon and Cornerstone Programs are designed to help participants acquire the skills and attitudes they need to graduate from high school, succeed in their chosen careers and give back to the community. These programs are designed to build academic enhancement, life skills and career awareness enhanced by recreation, health and fitness, and arts & culture. Offered to all students age six and offered afternoons, evenings, weekends, and during school

HeartShare helps individuals with HIV/AIDS and their families identify their strengths, while providing needed support.

Eleven years ago, sixty-year-old Thurman was treated for many health issues, including hyper-thyroidism, hernia and a cyst in his liver. However, his doctors grew very concerned when he began to lose a lot of weight and soon discovered that Thurman was HIV positive.

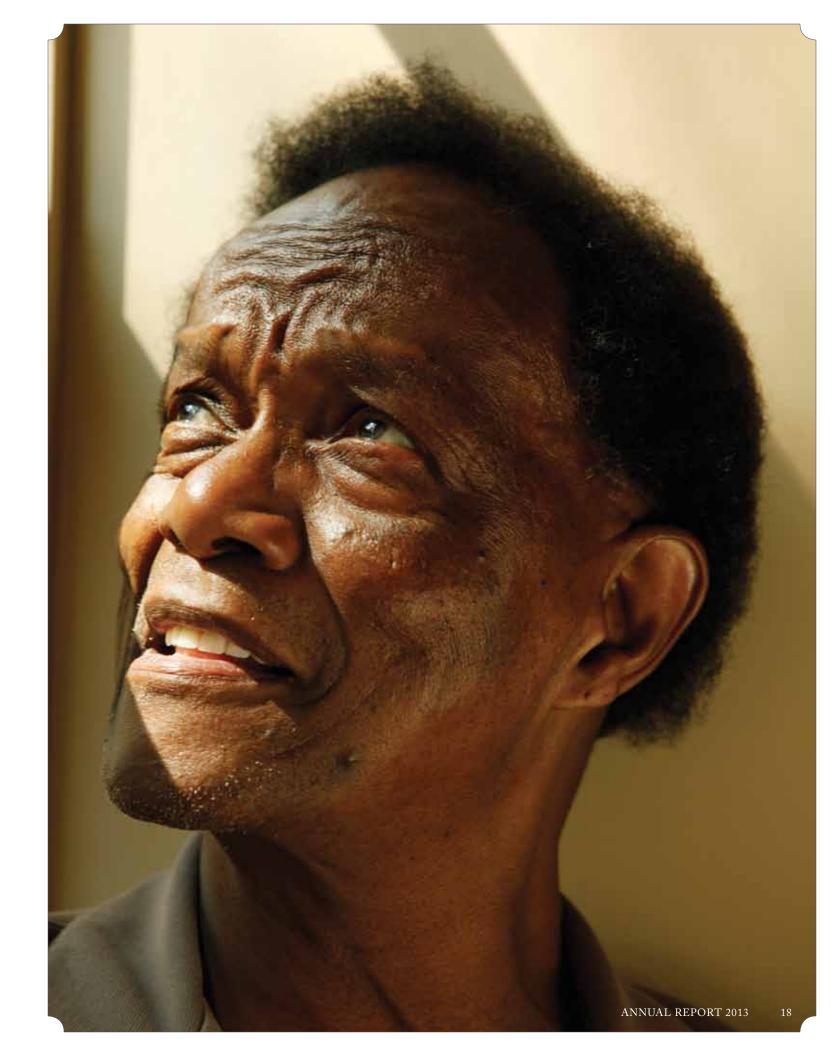
After the diagnosis, Thurman became depressed and overwhelmed. Already living in substandard housing, he could not manage his illness. Thurman's health deteriorated because he wasn't aware of the services available to him or how to access them.

By 2005, Thurman had full-blown AIDS. At his doctor's urging, Thurman contacted New York City's HIV/AIDS Services Administration (HASA) Service Line, the single entry point for information, referral and services. HASA referred him to HeartShare for support and for access to comfortable living arrangements that best meet his needs.

HeartShare's HIV/AIDS Residential Services helps individuals with HIV/AIDS to understand the options available to them and assists each person with day-today living situations. Once a person's housing situation is in place, his/her health will stabilize. Believing that everyone needs a safe and affordable home and support from peers, HeartShare eliminates this stress factor. HeartShare's Residential Housing Program provides 40 safe and well maintained homes for persons with HIV/ AIDs. The program also helps individuals with HIV and their families to access vital services, such as advocacy and support groups. Since Thuman moved into a HeartShare apartment for persons with HIV/AIDS, he is strong and happy. His health has stabilized and he is no longer isolated. Seventyone-year old Thurman loves to attend support groups offered by HeartShare. He also attends the recreational trips HeartShare provides and loves to spend time with his peers. "If it wasn't for HeartShare, I don't know where my life would be."



HeartShare helps individuals with HIV/AIDS and their families identify their strengths, while providing needed supports.





The HeartShare School provides instruction in a structured and caring environment so children with autism reach their learning potential.

Ana was an active and healthy two-year-old. However, her parents grew concerned because she didn't seem to be doing the same things that other children could do at the same age. She wasn't talking yet, wasn't using words to communicate, and threw tantrums when her normal routine had the smallest change. When Ana was diagnosed with autism spectrum disorder, her parents found early intervention services for Ana.



When Ana reached school age, she was referred to The **HeartShare School**. Her parents have comfort in knowing that Ana is learning at a school that will provide her the best chance to grow, learn and develop as an individual.

The HeartShare School provides compassion, caring and hope to families of children ages 5-21 with autism. Opened in April 2007, The HeartShare School was created by HeartShare at the urging of parents seeking a school program in Brooklyn for children with autism spectrum disorders. At that time, there were no schools in the borough specifically structured to meet the needs of children and adolescents with autism. HeartShare recognizes that children with autism spectrum disorders require different forms of special education and services depending upon the degree and severity of the disorder. Children with autism require a structured and caring environment, and The HeartShare School provides instruction at various teaching levels so children reach their learning potential.

Funded by the New York State Education Department and the New York City Department of Education, The HeartShare School occupies a two-story wing of a large and spacious former private school in Bensonhurst. The HeartShare School currently serves 71 students with autism from all over New York City, but mostly from Brooklyn.

The school offers a comprehensive educational curriculum that includes science, language arts, math, world history, geography, visual arts and music. Each classroom has adapted computers that use the special Tech4Everyone learning system that allows each child to learn at his or her own pace. Additionally, interactive SmartBoards are used to engage students in visual, auditory and tactile learning. Adjoining the school are two group residences for children diagnosed with autism, who also attend The HeartShare School.

In conjunction with National Grid, HeartShare was able to help over 23,914 families start the recovery process after Sandy.

This year was a significant year for **HeartShare's Energy and Community Development Programs**. Thousands of families in our community faced many hardships through the devastation left by Superstorm Sandy. In conjunction with National Grid, HeartShare was able to help over 23,914 families start the recovery process after the storm.

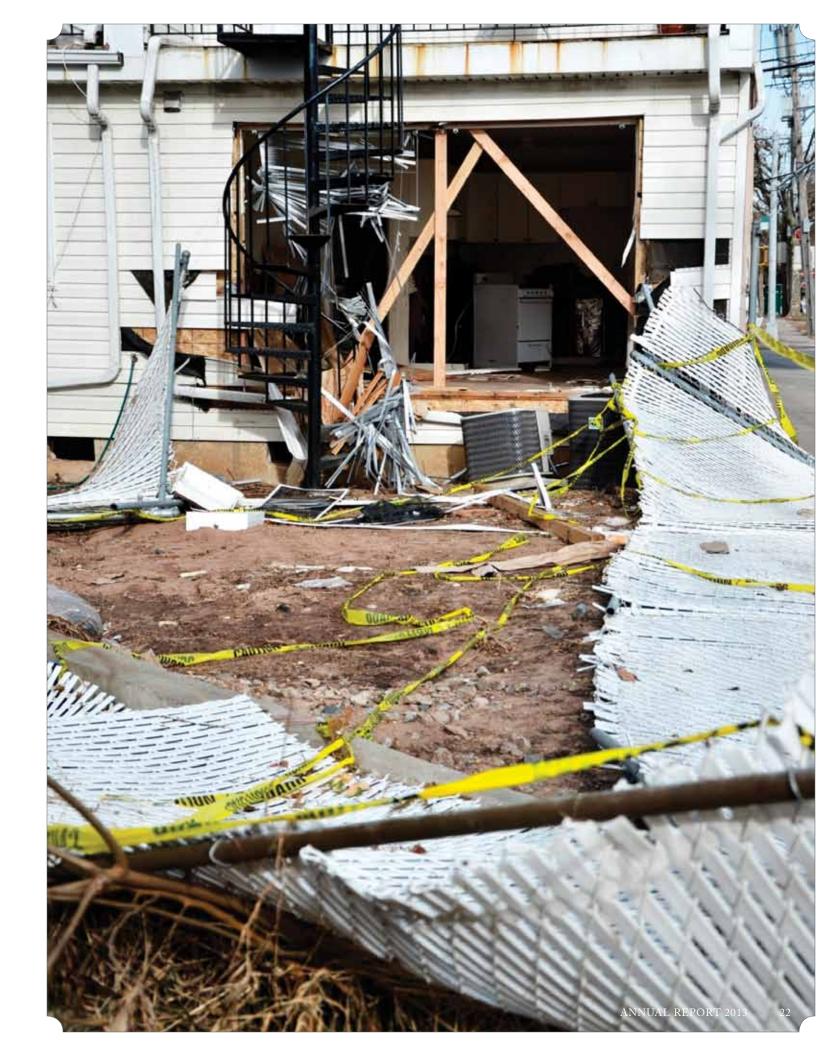


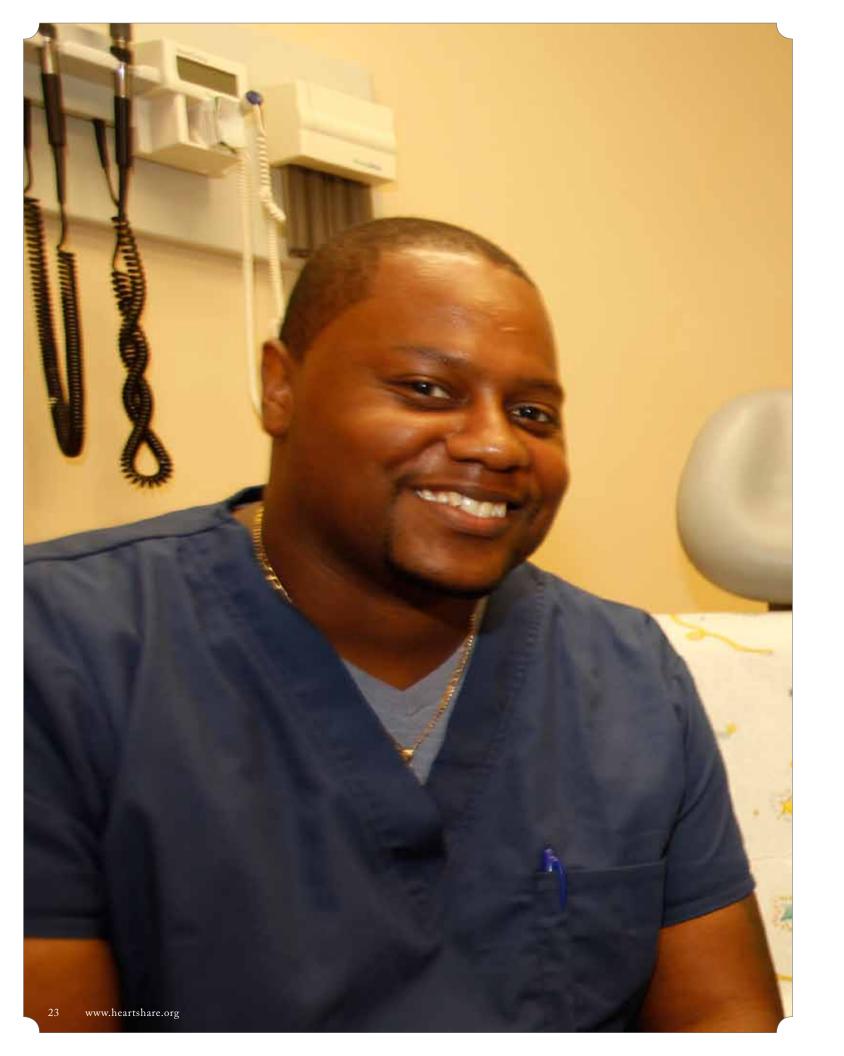
Facilitated through HeartShare, National Grid's Energy and Community Development Program provided relief and hope to families, helping many get back on their feet. After the storm, many households received a warning tag and their gas was shut off. They needed to pay for plumbing inspections that certified that their gas equipment was in working order. This was an unexpected expense for many families throughout the boroughs. To offer relief, HeartShare managed the program to provide hundreds of families with a \$150 credit to their National Grid bills to help defray the cost of this plumbing inspection.

HeartShare also processed National Grid Recovery Grants. These funds were made available to qualifying Sandy victims to help fix or replace National Grid customers' gas equipment. In February of 2013, National Grid expanded the Recovery Grant to include all customers. One-thousand dollars was provided to National Grid's residential customers who sustained physical damage and lost natural gas service as a result of Sandy.

HeartShare works with elected officials and social service providers to establish intake centers throughout New York City. The applications are forwarded to HeartShare staff who review the documents and determine the person's eligibility based on income and size of the household; many qualify for grants of up to \$200.

Thanks to grants funded through contributions by ConEdison, Entergy, National Grid, foundations, corporations and generous individuals, HeartShare can help our neighbors stay warm in the winter and cool in the summer. One-hundred percent of the money collected is awarded to those in need through grants made directly to the utility companies.





Dedicated and professional staff members are the heart of HeartShare Wellness, Ltd.

Obtaining high-quality health care for people with disabilities can be a challenge. And, too often, individuals with disabilities and their families and caregivers have had to make time-consuming multiple trips to various locations to obtain needed health care. HeartShare Wellness, Ltd. eliminated those barriers by offering coordinated professional care at one location.

Since opening in June 2000, HeartShare Wellness, Ltd. has provided high quality health care to thousands of individuals with intellectual and developmental disabilities. Located in a beautiful, state-of-the-art facility in Downtown Brooklyn, HeartShare Wellness is a diagnostic and treatment center that offers its patients medical, specialty, rehabilitative, counseling, and evaluation services in one convenient location.

Dedicated and professional staff members are the heart of HeartShare Wellness, Ltd. A diagnostic and treatment center designed to provide high-quality health care to children and adults with disabilities, HeartShare Wellness is looking to further expand in 2014 when it opens a greatly needed dental clinic.

In 2013, over 1,900 patients received health care services from HeartShare Wellness' clinic. Expert staff provides the care and attention that fits the individual's total needs, no matter the level of cognitive or physical disability. Our physicians and clinicians keep the lines of communication open with the family, school and other care providers to ensure the patient's overall well-being.

HeartShare Wellness'Article 28 Clinic offers internal medicine, pediatric, adolescent and adult psychiatry, podiatry, neurology, optometry, gynecology, and restorative

speech, occupational and physical therapies. The Article 16 Clinic offers ongoing speech, occupational and physical therapies, individual and group counseling, psychological and psychosocial evaluations, and sexuality assessments.



In another exciting development this past year, HeartShare Wellness has taken on the responsibility of coordinating health care and other services for hundreds of Medicaid individuals who are either HIV-positive or have two or more chronic health conditions. HeartShare's Health Home Program, now under the auspices of HeartShare Wellness, ensures better access to ongoing health care services while providing the follow-up and support that people with chronic health conditions so greatly need.

HeartShare Wellness, affiliated with HeartShare Human Services of New York, complements HeartShare's comprehensive network of services enabling a holistic approach to health and wellness for thousands of children, adults and families in New York City annually.

GOVERNMENT PARTNERS

HeartShare proudly acknowledges its ongoing partnerships with New York City and State. Their programmatic support and funding enable HeartShare to provide services to those in need.

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NEW YORK STATE

Adult Career and Continuing Education Services-Vocational Rehabilitation Child and Adult Care Food Program Education Department Department of Health Department of Health, AIDS Institute Department of Mental Health Energy, Research and Development Authority New York State Assembly New York State Senate Office of Children and Family Services Office of Mental Health Office for People With Developmental Disabilities

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Partnership for After-School Education

Queens Council on Developmental Disabilities Society for Human Resource Management Staten Island Developmental Disabilities Council The Genie Foundation

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INDEPENDENT AUDITORS Loeb & Troper

655 Third Avenue New York, NY 10017

EMPLOYMENT IDENTIFICATION NUMBERS HeartShare Human Services of New York EIN #: 11 - 1633549 HeartShare Education Corporation (D/B/A The HeartShare School) EIN #: 90 - 0452757 HeartShare Wellness, Ltd. EIN #: 11 - 3538646

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If you would like to make a contribution, please use the enclosed envelope, visit www.heartshare.org, or mail your contribution to:

HeartShare Human Services of New York Attn: Public Affairs Office 12 MetroTech Center, 29th Floor Brooklyn, NY 11201

4th Avenue LLC

A A & J Produce Corp. A Troy Electrical Corp A.L. Eastmond & Sons, Inc. A.O. Smith & Wales Darby AA Advanced Action Pest Control, Inc. Paulette and Michael J. Abatemarco The Honorable Peter J. Abbate, Jr./ NYS Assembly Abilene Inc. Accord Pipe Fabricators, Inc. Adelphi Academy of Brooklyn Advanced Equity Cons, Inc. Bryon J. Ahlemeyer All Appliance Refrigerator, Inc. Allan Briteway Electrical Contractors Alliance for Coney Island Altherm, Incorporated Evelyn A. Alvarez and Terry Richards Anthony Amado American Stock Tranfer & Trust Co., LLC (AST) Angels on the Bay, Inc. Anthony Izzo & Associates Anthony Anzivino AOH Division 21 Rockaway Beach/ Breezy Point Apollo Valves Apple Shack, Inc. Approved Oil Company Arbee Associates Arthur Webb Group, Ltd. AS America, Inc. Astoria Federal Savings

B

Joseph A. Baird Susan B. Baker The Bank of America Charitable Foundation, Inc. Natalie F. Barnwell Wendy and Stephen Bass Bay Ridge Manor Bay View School P.S. 102 PTA Pablo J. Bayona Bayside Fuel Oil Depot Corporation Ann M. Beach Beach Billing Inc. Beach Lane Management, Inc. Bedford Funding Corp. The Honorable and Mrs. Ariel E. Belen Jeanette and Joseph R. Benfante

Bensonhurst BayRidge Kiwanis Foundation, Inc. Mitchell R. Berlin Phyllis J. Berman Leslie Bernat Marie and Anthony F. Bianca Steve Bier Big Apple Burner Broiler/ Installation Sales Inc. Bill's Bar Leo Bivona Nadine Bohsali Bonide Foundation Inc. Arthur M. Bowler Bravo! Building Services, Inc. Briscoe Protective Systems, Inc. Mary J. Brock Bronstein Properties Brooklyn Cyclones Brooklyn Hurricanes Football Club Brooklyn Transportation Corporation Patricia Brown Brown & Brown of CT, Inc. Bruce Supply Corp. BTIG, LLC Maria V. Bucasan Margaret and James G. Buckley Kathleen Buckley Bull Productions, Ltd.

С

Leona and Salvatore A. Calabrese Kathleen Callahan Kenneth F. Callahan Cambridge - Lee Industries LLC Grace and Carl Campagna John J. Capela Karen and Stanley Capela Carone & Associates PLLC Donna M. Carroll Thomas J. Carroll Thomas P. Carroll Laura and Joseph A. Caruana Kathleen and Gerard D. Casey Dianne E. Cattrano Stephen P. Cecere and Kathleen Johnstone Celtic General Contractors, Inc. Vincent Cervone Charles Hertzig Foundation Rita Chopra-Brathwaite Nancy C. Cianflone George A. Cincotta, Jr. Patrick I. Clarke Classie Sounds Inc. Clem Snacks, Inc. Anthony Clemenza Eugene D. Clifford Paul Cohen James F. Connolly Conroy & Griese Sales, Inc. Consentini Associates ConvergEx Execution Solutions Veronica Corbett and Ioe Leahy Countywide Transportation, Inc Matthew Courtney CPEX James L. Crimmins Cushman & Wakefield, Inc. CWA Local 1101 D

D'Onofrio General Contractors Corp. Brian Daly Linda Dano-Attardi Davidoff Malito & Hutcher, LLP Anthony J. DeCrescenzo Dellon Sales Company Anthony DeMonaco Design and Construction by Nativo, LLC Leonard J. Deutsch, MD Mary and John J. DiGregorio Iulie A. Dillev Francesco Dimarco The Dime Savings Bank of Williamsburgh Direct Freight Express Direct ForkLift Repair Michael DiSchiavi Dockets and Documents on Demand LLC Nicholas T. Domingues Margaret W. Dominique McLain Laurie Donnelly and Craig Ratigan Herbert Donner Scott Donner The Family of Sheila Donohue Thomas W. Doughty Matthew Dowd Driscoll Foods Nancy and Brian Duggan

E

Eastern Plumbing & Mechanical Contracting, Inc. Susan and Craig A. Eaton Eaton & Torrenzano LLP Edwards Platt & Deely, Inc. William F. Elliott Embassy Industries Empire Education Group Endoscopic Ambulatory Speciality Center of Bay Ridge, Inc. Enviroscience Consultants, Inc. Everest Reinsurance Company Evergreen Land Inc. Expedient Staffing Solutions

F

Robert and Margaret Fagenson Farrell's Bar & Grill Barbara Feldon Joy A. Fernandez Lvnette Fernandez Enrico Ferrara Salvatore J. Ferrera Ferrier & Ferrier Fidelity Charitable Gift Fund Fillmore Real Estate Lillian T. Fiore Firecraft of New York, Inc. Tricia Fleming Focus Sales, Inc. Francis Emory Fitch, Inc. D/B/A The Fitch Group Fried, Frank, Harris, Shriver & Jacobson LLP Friends of Marty Golden Furey, Furey, Leverage, Manzione, Williams & Darlington, PC

G

James Gallagher Galway Properties LLC Gangi Plumbing Ellen Garcia Gargiulo's Restaurant Glen Gauthier GBH Business Group Inc. Gregory V. Generet and Tamara Tunie The Ghetto Kids Inc. Giachetti Plumbing & Heating Edward N. Giannattasio Napoleon Giannattasio Joseph M. Giardina John J. Gilhooly Global Communications Services, Inc. Robert C. Golden and Maureen Moore Jonathan C. Goldstein, Esq. Jose A. Gonzalez Susan Gordon Mary and Robert Grassi Graybeards, Ltd. Susan L. Greco Susan and Joseph B. Guarinello Donna and William R. Guarinello

H

Linda Haase Kane William A. Halvorsen Harbor Fitness Center Inc. Harbor View Car Service Mark C. Healy Helen Matchett DeMario Foundation The Henry Family Heritage Mechanical Services, Inc Hev-E-Oil Burner Distributors Mia Higgins and Andrew Busser Home Abstract Corp. Patricia A. Hoza HSBC Bank USA, N.A. Kenneth Hunter

I

Iannelli Construction Co. Inc. Integrated Building Controls ISS Facilities Services Ives & Sultan, LLP

J

J Moore & Co. Mechanical Contractors Jacaroga, LLC William B. James James J. Buckley Restaurant Corp. Kenneth S. Janke John P. Picone, Inc. Joele Frank, Wilkinson Brimmer Katcher JoMart Chocolates Joseph Campagna & Sons, Inc. Joseph P. Clavin Sons, Inc. JP Morgan Chase

K

Kaled Management Corp. The Kane Family Janet and Gerard J. Kassar Keane Up Alice and Frank J. Keating Kennedy's Restaurant Iames P. Kennelly Kerley, Walsh, Matera & Cinquemani, P.C. Iim Kerr Kessler Sales & Distribution Thomas Kies Margaret and Michael P. Kiley Kings Auto Group Kings County Republican Party KJA Holdings LLC Klear View Appliance Knights of Columbus Council #126 Kratos Public Safety & Security Solutions, Inc. Ronald Krigsman

L

L.W. Management Corp Lafata-Corallo Plumbing & Heating, Inc. Peter T. Lavin William K. Lavin Law Office of Scott H. Klein The Law Offices of Steven Rubel, PC Gina Leiter Henry Lessler

Joyce F. Levin and Gary Perl Robert Lewis Liberty Mechanical Contractors Inc. Lilmor Management LLC Loeb & Troper, LLP Brian P. Long The Honorable Michael R. and Eileen Long Michael T. Long Long & DeLosa Construction Group, Ltd. Long Island Pipe Supply Williams K. Ludolph Ludwig's Catering, Inc.

Μ

M Tucker Singer NY Theresa and Jacques Malot The Manzione Family Jennifer and Frank J. Maresca Maria Louisa Restaurant Corp. Maria Matrascia Bruce H. Mattson Teresa Matushaj Maureen's Hope Foundation Danielle Maurice May Ellen and Gerald Ritter Foundation McCarter Alloys, Inc. Denis J. McEneaney McMahon's Irish Pub MD Automotive Diesel Trucks Medical Management Resources, Inc. Sherman and Christopher Meloni Metro Mark Inc. Valerie Merone Robert Meyers Michael's of Brooklyn Mid-Atlantic Industrial Services Corp. MIFAB, Inc. Adrienne Milea Milrose Consultants, Inc. Miraglia Funeral Chapels, Inc. Rosemary and Raymond J. Mollica James W. Montanari Jessica and Todd Moore MTP Auto Leasing Mullin Basketball Camp Richard J. Muloev Martha and Richard Mulvey Sheila and John Murray Mutual of America Foundation

N

Thomas J. Nader William Nance Napach Design Group Patrick Nash National Grid - Community Investment The New York Community Trust New York Marriott Marquis New York State Court Officers Association/Dennis W. Quirk Paul Newhouse Angela Nicosia Brian Nolan Nancy and Kenneth P. Nolan Charles Norton NSR II Company, Inc. Nussbaum Yates Berg Klein & Wolpow, LLP 0

Patricia S. O'Connell Our Lady of Angels Church Gina and Vincent L. Pagnotta Pal Environmental Services

Phil Panarelli Andrew E. Pappert The Par Group Parkway Auto Body Mary Jean and Raymond Patella Peter Ungaro Agency, Inc. The Reverend Thomas G. Pettei Louise L. Petz Phoenix Forge Group Peter E. Pisapia, Esq. Luke M. Pittoni Platinum Electrical Contracting, Inc. Plymouth Church Pro-Stat Inc. Probuild Contracting, Inc. Prospect Drugs Company, Inc. Prospect Wine Shop, LTD. Prudential Financial Helen Pundurs Putney, Twombly, Hall & Hirson, LLP

Queens Boulevard Extended Care Facility Queensboro Toyota

R & R Mechanical, Inc. RAM Real Estate Solutions Elizabeth Ramos Rathe Associates RE/MAX Metro Regal Abstract Corp. Maureen A. Relland, MD Restaurant #101 RH Consultants & Associates, Inc. Anne and Anthony M. Riccio, Jr. Richards Plumbing & Heating Co, Inc. Richmond Plumbing Maryanne Roberto Sonia Rodriguez Rosenbaum Design Group Rothenberg Associates Anthony Russo Nino Russo

S & B Electric Supply Corporation Rosanna Scotto and Louis Ruggiero Security Technology Bureau, LLC Helen and John T. Sharkey Daniel Shea Gary J. Sherman Linda and Jerry Shustek Tony Sirico SIP Properties Skanska USA Building Inc. Sloan Valve Company Philip J. Smallman Carol A. Smith and Karanja Njiiri Speiser, Krause, Nolan & Granito St. Francis Summer League St. Patrick's R. C. Church Stanley's Furniture & Radiator Covers Star Industrial Service Co. Inc. Christopher Stavrakos Barbara Stein Sterling National Bank Steve Belsito Sons, Inc. Harris B. Stratyner, PHD P.C. The Family of Beth Strehle Christine and John Strehle Diane T. Strehle Michael Strehle Mr. and Mrs. Robert A. Strehle Structure Tone, Inc. Ava Subbiondo Daniel B. Sullivan

The Most Reverend Joseph M. Sullivan Jon R. Sundell, MD Suns Legacy Partners LLC

Anne and Joseph V. Taranto Taub's Floor Covering of Staten Island Corp. TD Bank, NA Ted Moudis Associates TEI Group, Inc. Linda M. Tempel and the Honorable Alex Calabrese Promila Thakker, MD TideRunners TKO Chicken and Ribs Thornton Tomasetti, Inc. Tom & Arties Auto Service Tommy's Auto Repairs, Inc. Topaz Lighting Corp. Robert Tornambe, MD Julia and Paul J. Torre Lorraine M. Tozzo Treeline 177 Livingston LLC Tri-Co Realty Corp. Triple S Specialties Corp. Tristate Plumbing Services Truck King International Robert S. Trump Sharon Jester Turney

Unclaimed Property Recovery & Reporting, LLC Peter Ungaro Union Beer Distributors, L.L.C. United HealthCare Services, Inc. Unity International Group Urban Books LLC

V.C. Vitanza Sons, Inc.

VAC Insurance Agency/ Michael Majorino Diane Valentino Vassalotti Associates Architects, LLP Edgardo Velez Venco Sales, Inc. Carol A. Verdi Verizon Foundation Verrazano Rotary Club Viega LLC Linda and Salvatore Vittoria Vypak Consulting

W

Charles Wagner Patrick J. Waide, Jr. Jeffrev Walsh Mary Walsh Ward Manufacturing Watts Water Technologies, Inc. WCA Technologies, Inc. Weil-Mclain Weldbend Corporation The Williams Family The Wilson Family Wingate Kearney & Cullen, LLP Withenspoon Warehouse Wolf Properties Management LLC

H. Laurie Yankowitz

IN-KIND DONATIONS

8 at 8 Dinner Club

Archbishop Mollov High School ArtShare for HeartShare Autograph Store

B

The Bank of America Charitable Foundation, Inc. Bay Ridge Manor **BGC** Partners Biscuits & Bath Bishop Loughlin Memorial High School **Bliss** Entertainment Breezy Point Cooperative The Broadway Comedy Club Dustin Brown James G. Buckley Kathleen Buckley The Buckley Family Buckley's Restaurant Bud Light

Catholic Cemeteries, Diocese of Brooklyn Catholic Cemetery Guild CB Richard Ellis, Inc. Celtic General Contractors, Inc. Charity Fundraising Packages Chelsea Piers Management Nancy C. Cianflone Johnny Ciarcia Citadel Security Agency/Ty Yorio CKO Kickboxing Clive Christian, Bergdorf Goodman Colonia Country Club Barbara N. Cuthel

D

DeNatale Jewelers, Inc. DJ Suds Audrey Donohue Driscoll Foods/George Pandel Dyker Beach Golf Course

John Edwards

EvensonBest

Thomas Farrell Feld Entertainment Jerardo Fredella Fushimi

G

Gargiulo's Restaurant Karen Giordano Robert C. Golden Good Day New York Deborah Graham

Heart to Heart Heidell, Pittoni, Murphy & Bach

Intercontinental New York Barclay Larry Isler

JoMart Chocolates

Kennedy's Restaurant

HEARTSHARE'S FINANCIAL STATEMENT

Fiscal Year Ending June 30, 2013

CHILDREN & FAMILY SERVICES

Adoption, Foster Care & Independent Livit Family Service Centers & Youth Programs Programs for People with HIV/AIDS

SERVICES FOR THE DEVELOPMENT

Residential Programs Day Programs Early Childhood Services Family Support Services

AFFILIATED PROGRAMS

HeartShare Wellness Ltd. The HeartShare School Energy Programs

TOTAL PROGRAM

Management and General & Administrativ Fundraising

TOTAL SUPPORTING SERVICES

PUBLIC SUPPORT AND OTHER REV

Contributions Interest Income Net Special Event Income Grant Income

TOTAL PUBLIC SUPPORT AND OTHE

TOTAL

Change in Net Assets Before SWAP Agree GAIN on SWAP Agreement NYIN Expenses Change in Net Assets

Copies of HeartShare's audited financial statements are available upon written request to HeartShare Human Services, 12 Metro Tech Center, 29th Floor, Brooklyn, NY 11201. * In Thousands

KennethChenPortraits.com Kidville, NY Kings Auto Group/Alex Trantino Joseph B. Cavallaro Council #4884, Knights of Columbus Kramer Portraits, New York Victor Krauthaner

Mama Rao's Restaurant & Bar Manhattan Toy The Maniscalco Family and Friends John Manning Marco Polo Ristorante Marine Park Golf Course Doug Meyer Sheila Murray

National Grid - Community Investment New York Marriott at the Brooklyn Bridge New York Marriott Marquis

New York Marriott Marquis Security Brenda Nickelson NYC Flower Project

0 Opici Wine Group

P.S. 204 Vince Lombardi Elementary School Panda Sport USA Park Avenue Dermatology Associates Pilo Arts Day Spa & Salon Polizzi Fine Arts Ponte Vecchio Professional Sports Publications Louise Puccarelli

0 Mary Quinones

R ReVive

Carl T. Hagberg

	REVENUE*	EXPENSES*
ving	\$ 8,770	\$ 8,146
6	4,866	4,598
	2,405	2,200
TALLY DISAE	BLED	
	\$ 41,854	\$ 39,204
	22,107	17,972
	13,354	12,543
	958	892
	\$ 3,706	\$ 3,245
	2,878	3,427
	154	161
	\$ 101,052	\$ 92,388
ive		\$ 9,844
		373
		\$ 10,217
ENUE		
	\$ 107	
	39	
	752	
	636	
IER REVENUI	E \$ 1,534	
	\$ 102,586	\$ 102,605
ement	\$ -19	
	\$ 382	
	\$ 263	\$100

Anthony M. Riccio, Jr. Romantique Double Diamond Limousines

Sacred Hearts of Jesus and Mary and St. Stephen's Parish Sarta Realty LLC Richard Savastano Rosanna Scotto Serious Strength Khadijah Shaheed Shamrock AC Shrine Church of St. Bernadette The Shubert Organization, Inc. Carol A. Smith-Njiiri Sovereign Motor Cars, Ltd. St. Ephrem Roman Catholic Church St. Jerome Roman Catholic Church St. John's University Mr. and Mrs. Tom Stagg Christine E. Strehle Sunday Riley

Linda M. Tempel The Palm Restaurant Paul J. Torre

U

Union Beer Distributors, L.L.C.

Verrazano Rotary Club

Walt Disney World Co. The Whitmore Group, Ltd. Wind Watch Golf & Country Club Woodloch Pines Resort

Sharon and Ralph Yozzo

OUR PROGRAMS

CHILDREN AND FAMILY SERVICES **TOTAL NUMBER SERVED: 5,234**

Adoption, Foster Care, & Independent Living Programs

-		-
NUMBER	SERVED: 479	
 Brookly 	n Office	

NUMBER SERVED: 477	
 Brooklyn Office 	(718) 422-4253
• Queens Office	(718) 739-5000

Family Services Centers

NUMBER SERVED: 1.800

 Bensonhurst Bay Ridge Kiwanis Center 	(718) 234-1717
 East Brooklyn Family Services 	(718) 434-7900
 Shirley Tanyhill Family Services 	(718) 714-0103

Youth Programs

NUMBER SERVED: 2,500

- McKinley I.S. 259 Beacon Program (718) 836-3620 • P.S. 102 One World After-School Program (718) 567-2365 • P.S. 288 Shirley Tanyhill Beacon Program (718) 714-0103
- Surfside Gardens Cornerstone Program

HIV/AIDS Services

NUMBER SERVED: 455

(718) 449-2897

DEVELOPMENTAL DISABILITIES SERVICES **TOTAL NUMBER SERVED: 4,362**

Educational Services

NUMBER SERVED: 908

 Angels on the Bay Evaluation Center Governor Mario M. and Matilda Raffa Cuomo F 	(718) 323-2877 amily	
First Step Early Childhood Center	(718) 441-5333	
• HeartShare First Step Early Childhood Center	(718) 238-4637	
• Lefferts/Liberty Kiwanis First Step	(718) 848-0300	
Early Childhood Center		
• Dolly and Frank Russo, Sr. First Step	(718) 805-7117	
Early Childhood Center	(/10) 000 /11/	
Early Childhood Center		
Day Services		
NUMBER SERVED: 596		
• Frances Aiello Day Habilitation Program	(718) 443-5071	
Bay Ridge Day Habilitation Program	(718) 745-7117	
Brooklyn Day Habilitation Program	(718) 797-2020	
Brooklyn Day Habilitation Hogram Brooklyn Partnering with Autistic CiTizens (PA	· · · ·	
Day Habilitation Program	(718) 797-2020	
• Harry Hoffman Day Habilitation Program	(718) 899-2752	
 Kaleidoscope Day Services Program 	(718) 797-2020	
 Eileen and William Lavin Day Habilitation 		
Program	(718) 745-7117	
 Queens Day Habilitation Program 	(718) 281-0480	
 Staten Island Partnering with Autistic CiTizens (PACT) 		
Day Habilitation Program	(718) 698-2737	
 Union Turnpike Day Habilitation Program 	(718) 969-0419	

Residential Services

NUMBER SERVED: 293

- 60th Street Residence
- Josephine and Joseph Abatemarco Residence
- Marian and Anthony Attardi Residence • Bollmann Family Residence
- Kathleen and James Buckley Residence • Salvatore A. Calabrese Residence
- Joseph and Laura Caruana Residence
- Clinton Residence
- Thomas J. Cuite Residence
- Laura M. Calderhead and Florence A. DeSola Residence

- Doonan-Drake Residence
- Craig and Susan Eaton Residence
- End Place Residence
- Antonetta Ferraro Residence
- Tamara Tunie and Gregory V. Generet Residence
- Lydia and Napoleon Giannattasio Residence
- Msgr. Thomas G. Hagerty Residence • Hart Street Residence
- Jim Kerr House
- Maureen Moore Residence
- Park Avenue Residence
- Rev. Thomas G. Pettei Residence
- Carol and James Scibelli Residence • Lillian and John Sharkey, Sr. Residence
- Helen and John Sharkey Residence
- Rita P. Short Residence
- Ann and Charles Subbiondo Residence
- Ava and Ralph Subbiondo Residence
- Clare and Frank Torre Residence
- Dr. Catherine White Residence
- Community Living Program (40 apartments)

Individual and Family Support Services

NUMBER SERVED: 2,565

- Fragile X Information and Referral
- Home Away From Home Respite Program
- Medicaid Service Coordination
- Options Family Reimbursement Program
- At Home Respite Program
- Respite/Recreation Programs (10 programs)
- Serving People with Autism (SPA) Overnight (347) 983-4305
- Respite Program

AFFILIATED PROGRAMS

Education Program

NUMBER SERVED: 71

(718) 621-1614 • HeartShare Education Corporation (The HeartShare School), Patrel and Victor Taranto Campus

(718) 422-3271

(718) 422-3257

(718) 422-3336

(718) 422-3290

(718) 422-3291

(718) 422-3292

Health Services

NUMBER SERVED: 1,904

 HeartShare Wellness Ltd. 	(718) 855-7707
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Energy and Community Development Programs

TOTAL NUMBER SERVED: 41,178

• EnergyShare Number Served: 5,967 In affiliation with Con Edison	(877) 480-7427
 Neighborhood Heating Fund Number Served: 3,222 In affiliation with National Grid 	(718) 422-4207
 The Neighbor Fund Number Served: 205 In affiliation with Entergy 	(866) 504-2665
 Care and Share Number Served: 7,870 In affiliation with National Grid 	(855) 825-2736

• Hurricane Sandy Relief Assitance* Number Served: 23,914 In affiliation with National Grid *Special in 2013



Provided Relief to



HEARTSHARE-HOSTED EVENTS FROM JULY 1, 2012 THROUGH JUNE 30, 2013

Donors and volunteers are a big part of HeartShare's success. Without them, HeartShare could not provide much-needed services to the almost 29,000 New Yorkers whom rely on it. You may have met some of those wonderfully generous people at one of the following events during the past year.

September 2

HeartShare Night with the Brooklyn Cyclones

September 13 Rev. Thomas G. Pettei Residence Dedication

September 24 Residential Services Dinner Dance

October 2 3nd Annual Jim Buckley Memorial Golf Outing

October 10 Everyday Heroes Celebration Part I

April 20 A Rock Concert benefiting The HeartShare School May 19 33nd Annual Buckley's - Kennedy's 5K Charity Run May 23 Educational Services Dinner Dance June 3 and 17 Family Support Services Dinner Dance June 11 Golf Classic

October 25 Employee Recognition Dinner October 30 – November 17 ArtShare for HeartShare November 29 A Celebration of Hope, Thanks and Giving December 5 through 20 Toy and Gift Drive 25th Annual Spring Gala and Auction April 10

March 21

Everyday Heroes Celebration Part II