Dear Friends of the HeartShare Family of Services:

We proudly present our 2014 Annual Report. We are blessed and honored to be leading HeartShare Human Services, along with its Family of Services, during its milestone Centennial year. In 1914, we opened our doors to teens transitioning from orphanages to life on their own. One hundred years later, the scope and size of our programs have expanded significantly. However, our core commitment, founded on dignity and respect, to enhance the lives of and provide opportunities for the at-risk children, adults and families in our care, remains the same.

The launching of our Centennial year celebration began with ringing the opening bell at the New York Stock Exchange in late December 2013. In January, we unveiled a permanent Centennial Exhibit, including a pictorial historic Timeline and a commemorative Giving Tree. At our March Gala, we honored all of our 100 prior Gala honorees, and, in July, hosted about 1,000 friends at a fun-filled “Block Party” to commemorate the official date of our founding on July 12, 1914 as Catholic Guardian Society of Brooklyn and Queens. Presidents Jimmy Carter, George H.W. Bush, George W. Bush and Barack Obama marked the day with congratulatory messages. Throughout New York City, July 12, 2014 was proclaimed “HeartShare Human Services of New York Day.”

As we look with pride on a century of achievements, we also look forward with hope. HeartShare affiliated with St. Vincent’s Services (now called HeartShare St. Vincent’s Services), becoming the third largest children’s services provider in New York City. With that strategic union, HeartShare inherits 145 years of experience and tradition serving at-risk children, youth and families, including The American Dream Program (ADP) that provides educational, employment, emotional and financial literacy supports to young men and women transitioning out of foster care. We opened four new residences and expanded medical services for individuals diagnosed with intellectual and developmental disabilities, celebrated the first graduate of The HeartShare School, opened two new Cornerstone youth programs in Coney Island and provided thousands of low-income individuals throughout New York State with energy assistance.

Many outstanding partners contribute to HeartShare’s century of success — the exceptional leadership, dedication and commitment of our Board members, our caring and professional staff, our generous donors and our untiring volunteers. On behalf of the 42,200 people who rely on HeartShare, we gratefully thank each of our partners, and strive each day to affirm their confidence in our efforts and abilities. As part of that effort, we continue our practice of ensuring that 90 cents of every dollar of revenue goes directly to program services.

As we start our second century of service, we look to you for your continuing friendship and support, and welcome your valued participation...our journey continues!

Sincerely,

Paul J. Torre
Chairman, Board of Directors

William R. Guarinello
President and Chief Executive Officer

HeartShare
PROVIDES SERVICES TO OVER 42,200 CHILDREN, ADULTS AND FAMILIES.

<table>
<thead>
<tr>
<th>1977</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EMPLOYEES</strong></td>
<td><strong>2,240</strong></td>
</tr>
<tr>
<td><strong>$BUDGET$</strong></td>
<td><strong>$150MM</strong></td>
</tr>
<tr>
<td><strong>Found loving stable homes for children</strong></td>
<td><strong>1,323</strong></td>
</tr>
<tr>
<td><strong>Assisted families in staying together</strong></td>
<td><strong>1,665</strong></td>
</tr>
<tr>
<td><strong>Created a safe place for children and youth to go after school and during summer</strong></td>
<td><strong>2,700</strong></td>
</tr>
<tr>
<td><strong>Cultivated a home-like and supportive environment for foster youth in residential care</strong></td>
<td><strong>44</strong></td>
</tr>
<tr>
<td><strong>Kept electricity flowing for NYS individuals through Energy Assistance Programs</strong></td>
<td><strong>28,500</strong></td>
</tr>
<tr>
<td><strong>Helped children, youths and adults achieve heightened wellbeing, maintain stability and reach their goals</strong></td>
<td><strong>1,563</strong></td>
</tr>
<tr>
<td><strong>Provided high quality medical care to individuals with intellectual and developmental disabilities</strong></td>
<td><strong>1,966</strong></td>
</tr>
<tr>
<td><strong>Educated and/or evaluated pre-schoolers, children and teens with special needs, including autism spectrum disorders</strong></td>
<td><strong>1,093</strong></td>
</tr>
<tr>
<td><strong>Provided homes and apartments for 349 adults and 14 children with intellectual and developmental disabilities</strong></td>
<td><strong>363</strong></td>
</tr>
<tr>
<td><strong>Supported employment, volunteer and community opportunities for adults with intellectual and developmental disabilities</strong></td>
<td><strong>3,016</strong></td>
</tr>
</tbody>
</table>

**MISSION STATEMENT**

The mission of HeartShare is to nurture and support, with dignity and respect, children, adults and families in order to expand opportunities and enhance lives.
HeartShare prepares individuals with intellectual and developmental disabilities to live independently in the New York community.

HeartShare has 38 supervised group homes and 42 independent living apartments in Brooklyn, Queens and Staten Island for people with intellectual and developmental disabilities. HeartShare’s staff hopes to see an individual ultimately become as independent as possible and live more inclusively in the New York community.

Eric formerly lived at the Short Residence, a HeartShare group home with 12 other men in downtown Brooklyn, and Eric demonstrated his potential to live more independently. As part of HeartShare’s Community Living Program at the East 102nd Street Residence in Canarsie, Brooklyn, Eric now shares an apartment with Andrew, his long-time friend and former HeartShare roommate. On a typical day, Eric works in the Supported Employment Program, makes his meals, budgets his expenses and travels independently throughout the community. Eric’s love of music, particularly hip-hop and gospel music, is the foundation of his dream to work as a ticket sales associate at the Barclays Center, Brooklyn’s premier sports and entertainment arena. Assisted by HeartShare staff, Eric is currently working to explore new employment opportunities. “Eric is always looking for a challenge and once he finds that challenge, he remains very focused,” observed Melissa Pierre, Brooklyn Coordinator for HeartShare’s Community Living Program.

HeartShare prepares individuals with intellectual and developmental disabilities to live independently in the New York community.

HeartShare has 38 supervised group homes and 42 independent living apartments in Brooklyn, Queens and Staten Island for people with intellectual and developmental disabilities. HeartShare’s staff hopes to see an individual ultimately become as independent as possible and live more inclusively in the New York community.

Eric formerly lived at the Short Residence, a HeartShare group home with 12 other men in downtown Brooklyn, and Eric demonstrated his potential to live more independently. As part of HeartShare’s Community Living Program at the East 102nd Street Residence in Canarsie, Brooklyn, Eric now shares an apartment with Andrew, his long-time friend and former HeartShare roommate. On a typical day, Eric works in the Supported Employment Program, makes his meals, budgets his expenses and travels independently throughout the community. Eric’s love of music, particularly hip-hop and gospel music, is the foundation of his dream to work as a ticket sales associate at the Barclays Center, Brooklyn’s premier sports and entertainment arena. Assisted by HeartShare staff, Eric is currently working to explore new employment opportunities. “Eric is always looking for a challenge and once he finds that challenge, he remains very focused,” observed Melissa Pierre, Brooklyn Coordinator for HeartShare’s Community Living Program.

HeartShare prepares individuals with intellectual and developmental disabilities to live independently in the New York community.

HeartShare has 38 supervised group homes and 42 independent living apartments in Brooklyn, Queens and Staten Island for people with intellectual and developmental disabilities. HeartShare’s staff hopes to see an individual ultimately become as independent as possible and live more inclusively in the New York community.

Eric formerly lived at the Short Residence, a HeartShare group home with 12 other men in downtown Brooklyn, and Eric demonstrated his potential to live more independently. As part of HeartShare’s Community Living Program at the East 102nd Street Residence in Canarsie, Brooklyn, Eric now shares an apartment with Andrew, his long-time friend and former HeartShare roommate. On a typical day, Eric works in the Supported Employment Program, makes his meals, budgets his expenses and travels independently throughout the community. Eric’s love of music, particularly hip-hop and gospel music, is the foundation of his dream to work as a ticket sales associate at the Barclays Center, Brooklyn’s premier sports and entertainment arena. Assisted by HeartShare staff, Eric is currently working to explore new employment opportunities. “Eric is always looking for a challenge and once he finds that challenge, he remains very focused,” observed Melissa Pierre, Brooklyn Coordinator for HeartShare’s Community Living Program.

HeartShare prepares individuals with intellectual and developmental disabilities to live independently in the New York community.

HeartShare has 38 supervised group homes and 42 independent living apartments in Brooklyn, Queens and Staten Island for people with intellectual and developmental disabilities. HeartShare’s staff hopes to see an individual ultimately become as independent as possible and live more inclusively in the New York community.

Eric formerly lived at the Short Residence, a HeartShare group home with 12 other men in downtown Brooklyn, and Eric demonstrated his potential to live more independently. As part of HeartShare’s Community Living Program at the East 102nd Street Residence in Canarsie, Brooklyn, Eric now shares an apartment with Andrew, his long-time friend and former HeartShare roommate. On a typical day, Eric works in the Supported Employment Program, makes his meals, budgets his expenses and travels independently throughout the community. Eric’s love of music, particularly hip-hop and gospel music, is the foundation of his dream to work as a ticket sales associate at the Barclays Center, Brooklyn’s premier sports and entertainment arena. Assisted by HeartShare staff, Eric is currently working to explore new employment opportunities. “Eric is always looking for a challenge and once he finds that challenge, he remains very focused,” observed Melissa Pierre, Brooklyn Coordinator for HeartShare’s Community Living Program.

HeartShare prepares individuals with intellectual and developmental disabilities to live independently in the New York community.

HeartShare has 38 supervised group homes and 42 independent living apartments in Brooklyn, Queens and Staten Island for people with intellectual and developmental disabilities. HeartShare’s staff hopes to see an individual ultimately become as independent as possible and live more inclusively in the New York community.

Eric formerly lived at the Short Residence, a HeartShare group home with 12 other men in downtown Brooklyn, and Eric demonstrated his potential to live more independently. As part of HeartShare’s Community Living Program at the East 102nd Street Residence in Canarsie, Brooklyn, Eric now shares an apartment with Andrew, his long-time friend and former HeartShare roommate. On a typical day, Eric works in the Supported Employment Program, makes his meals, budgets his expenses and travels independently throughout the community. Eric’s love of music, particularly hip-hop and gospel music, is the foundation of his dream to work as a ticket sales associate at the Barclays Center, Brooklyn’s premier sports and entertainment arena. Assisted by HeartShare staff, Eric is currently working to explore new employment opportunities. “Eric is always looking for a challenge and once he finds that challenge, he remains very focused,” observed Melissa Pierre, Brooklyn Coordinator for HeartShare’s Community Living Program.

HeartShare prepares individuals with intellectual and developmental disabilities to live independently in the New York community.

HeartShare has 38 supervised group homes and 42 independent living apartments in Brooklyn, Queens and Staten Island for people with intellectual and developmental disabilities. HeartShare’s staff hopes to see an individual ultimately become as independent as possible and live more inclusively in the New York community.

Eric formerly lived at the Short Residence, a HeartShare group home with 12 other men in downtown Brooklyn, and Eric demonstrated his potential to live more independently. As part of HeartShare’s Community Living Program at the East 102nd Street Residence in Canarsie, Brooklyn, Eric now shares an apartment with Andrew, his long-time friend and former HeartShare roommate. On a typical day, Eric works in the Supported Employment Program, makes his meals, budgets his expenses and travels independently throughout the community. Eric’s love of music, particularly hip-hop and gospel music, is the foundation of his dream to work as a ticket sales associate at the Barclays Center, Brooklyn’s premier sports and entertainment arena. Assisted by HeartShare staff, Eric is currently working to explore new employment opportunities. “Eric is always looking for a challenge and once he finds that challenge, he remains very focused,” observed Melissa Pierre, Brooklyn Coordinator for HeartShare’s Community Living Program.

HeartShare prepares individuals with intellectual and developmental disabilities to live independently in the New York community.

HeartShare has 38 supervised group homes and 42 independent living apartments in Brooklyn, Queens and Staten Island for people with intellectual and developmental disabilities. HeartShare’s staff hopes to see an individual ultimately become as independent as possible and live more inclusively in the New York community.

Eric formerly lived at the Short Residence, a HeartShare group home with 12 other men in downtown Brooklyn, and Eric demonstrated his potential to live more independently. As part of HeartShare’s Community Living Program at the East 102nd Street Residence in Canarsie, Brooklyn, Eric now shares an apartment with Andrew, his long-time friend and former HeartShare roommate. On a typical day, Eric works in the Supported Employment Program, makes his meals, budgets his expenses and travels independently throughout the community. Eric’s love of music, particularly hip-hop and gospel music, is the foundation of his dream to work as a ticket sales associate at the Barclays Center, Brooklyn’s premier sports and entertainment arena. Assisted by HeartShare staff, Eric is currently working to explore new employment opportunities. “Eric is always looking for a challenge and once he finds that challenge, he remains very focused,” observed Melissa Pierre, Brooklyn Coordinator for HeartShare’s Community Living Program.

HeartShare prepares individuals with intellectual and developmental disabilities to live independently in the New York community.

HeartShare has 38 supervised group homes and 42 independent living apartments in Brooklyn, Queens and Staten Island for people with intellectual and developmental disabilities. HeartShare’s staff hopes to see an individual ultimately become as independent as possible and live more inclusively in the New York community.

Eric formerly lived at the Short Residence, a HeartShare group home with 12 other men in downtown Brooklyn, and Eric demonstrated his potential to live more independently. As part of HeartShare’s Community Living Program at the East 102nd Street Residence in Canarsie, Brooklyn, Eric now shares an apartment with Andrew, his long-time friend and former HeartShare roommate. On a typical day, Eric works in the Supported Employment Program, makes his meals, budgets his expenses and travels independently throughout the community. Eric’s love of music, particularly hip-hop and gospel music, is the foundation of his dream to work as a ticket sales associate at the Barclays Center, Brooklyn’s premier sports and entertainment arena. Assisted by HeartShare staff, Eric is currently working to explore new employment opportunities. “Eric is always looking for a challenge and once he finds that challenge, he remains very focused,” observed Melissa Pierre, Brooklyn Coordinator for HeartShare’s Community Living Program.
HeartShare innovates to create competitive, inclusive jobs for adults with disabilities.

Darron was one of the first HeartShare-trained employees of Cleaning with Meaning, a “green” home and office cleaning business serving the five boroughs of New York City and nearby counties that was founded by HeartShare and its partners at the New York Integrated Network (NYIN). During his training to become a cleaning technician, Darron energetically learned the application and use of different cleaning materials. All employees also receive a uniform and employee identification card. “This is the best job I’ve ever had,” said Darron, who has prior work experience at a restaurant. Darron was able to reach this professional milestone through HeartShare’s Kaleidoscope Program, an adult day program that prepares individuals for the world of work. The Blended Day Services Program, which combines group habilitation, pre-vocational services and supported employment, pairs a program participant with a job coach who provides training and support until the individual is ready to take on less supervised work.

“As more and more of our individuals are equipped with skills to work, we not only enhance their quality of life, but also are shifting paradigms,” explained Kaleidoscope Program Director Joy Palmer, who then added, “Everyone has a right to work in a competitive, inclusive environment.”
Since 1977, HeartShare has provided services and supports to adults with intellectual and developmental disabilities. Five years later, those services were expanded to pre-school children as medical evidence showed that early intervention benefits children diagnosed with intellectual and/or developmental disabilities, including those with an autism spectrum disorder. Throughout its 100 year history, HeartShare strived to respond to the needs of the New York community, which is why it developed programming responding to the growing outcries from the community and increasing numbers of children, now 1 in 68, diagnosed with autism. HeartShare’s early intervention programs, for example, target developmental delays as soon as possible. During his two years as a pre-schooler at HeartShare’s Governor Mario and Matilda Raffa Cuomo First Step Early Childhood Center, Brandon was exposed to the Applied Behavior Analysis (ABA) curriculum, in which he learned Common Core academic units, while also receiving specialized therapeutic interventions. At HeartShare, Brandon gradually was introduced to a less restrictive classroom environment and ultimately transitioned to an integrated Kindergarten at P.S. 62 in Queens. Alongside his classmates and under the guidance of one of his Kindergarten teachers, Veronica Fera, Brandon completed his morning word exercises. When asked about his favorite school activities, Brandon smiled and said, “I like to take books out of the library.”
The HeartShare School cultivates academic excellence and encourages development without limitations for children and teens with autism.

The HeartShare School, established in 2007 for school-age children with autism, continues to provide the quality education and therapies necessary for a brighter and more independent future. The HeartShare School teachers and staff also nurture student growth by encouraging them to pursue their personal interests. The HeartShare School Rock Band was born at a school talent show in 2012. Two years later, the band performed live for nearly 1,000 guests at the HeartShare Centennial Anniversary “Block Party” in July 2014. “The best part was seeing how proud the children were and how everything that defined them as autistic kids fell by the wayside. They were just kids playing instruments, having fun,” recalled Marie, a parent of a band member. At The HeartShare School, both group and one-on-one music therapy sessions encourage social, emotional and motivational development. “Music is used to address physical, emotional, cognitive and social needs or goals,” said Music Therapist Emily McClure, explaining the direct and spillover benefits of the band on the students’ development. The HeartShare School Rock Band encourages a stronger sense of community at the school and gives traction to dreams for the future—playing professionally or teaching music to other children with autism.

Then & Now: Adaptive P.E. teacher Jodi Vitale, who received her educational foundation in the UPK Program at HeartShare’s Cuomo First Step Early Childhood Center, returned to The HeartShare School to encourage and challenge her students to grow.

Pursues Dreams
Valerie, who was the first graduate of The HeartShare School in June 2014, now attends HeartShare’s Brooklyn Partnering with Autistic Citizens (PACT) Program, where she works every day with managers on administrative and maintenance tasks, as well as continues to learn life skills, including cooking. In addition to its education and adult day programs, HeartShare’s SPA (Serving People with Autism) Overnight Respite Program on Staten Island provides much-needed rest for family members caring for relatives with autism. Kevin has been participating in the program for three years. “I’ve seen so much growth in Kevin. He’s so much more open to communicating when we go out into the community,” said Manager Valerie Stropoli.

As they continue to learn and grow, Brandon, Nicholas, Valerie and Kevin enjoy fuller, more independent lives. Brandon thrives in his Kindergarten class at P.S. 62. Nicholas studies his academic subjects at The HeartShare School, while also strengthening his friendships and musical abilities. Valerie learns how to manage her daily routine with greater autonomy. Kevin, who never spent time away from his family until his first overnight stay at the HeartShare SPA, always looks forward to his next stay. HeartShare’s Autism Services have transformed the lives of each of these four individuals—Brandon, Nicholas, Valerie and Kevin—and countless more ranging from preschoolers to young adults.
HeartShare encourages socialization and self-discovery, while providing relief to caretakers.

Yshevia is an active participant in HeartShare’s Respite/Recreation Program, which was designed to give families and caretakers a much-needed break from their 24/7 responsibilities during weeknights, weekends and holidays, while offering a wide array of exciting activities for group members. Heels and Wheels, one of HeartShare’s 16 recreation programs, was specifically created for those who have difficulty walking or use a wheelchair. Individuals meet at least monthly for diverse local trips, including to museums, sports venues, restaurants, bowling alleys, movies, zoos and parks.

Exploring New York City together is also an opportunity to strengthen socialization skills. “It’s a chance to meet new people,” said Yshevia, who has developed friendships with other members of the group since joining in 1999. The outings also have been an experience for personal growth. “Yshevia advocates for herself and the group. If the bowling alley or movie theater isn’t completely wheelchair accessible, she’ll not only tell the staff, but she’ll actively boycott that business,” noted Heels and Wheels Supervisor Anita Adams. “I’m not afraid to speak up,” Yshevia proudly stated. Yshevia, who graduated from the Brooklyn Transition Center, is currently a College Assistant at Medgar Ever’s Office of Services for the Differently Abled and has been working at the college for the past 15 years.
HeartShare empowers people with disabilities to set and achieve personally meaningful life goals.

Medicaid Service Coordination (MSC) supports people with intellectual and developmental disabilities by crafting and implementing a person-centered Individualized Service Plan (ISP) reflective of their unique needs, desires and goals. Jackie has been a part of HeartShare for nearly two decades. With the assistance of her Medicaid Service Coordinator, Jackie plans and pursues personally meaningful short- and long-term goals, including finding new creative outlets, learning new recipes to eat healthier and continuing to learn practical ways to save what she earns.

Through HeartShare’s Queens Day Habilitation Program, Jackie volunteers in the local Queens community at senior centers, churches and at an Applebee’s Restaurant. At Queens Day Hab, she also expresses her creativity through art and cooking classes. In September 2014, Jackie moved into HeartShare’s newly constructed Healy Residence, which is located in Woodhaven, Queens. In that environment, Jackie has been invigorated to explore her new neighborhood, especially learning how to navigate to the grocery store or hair salon. “Although she’s been in her new home for a short time, she’s visibly happier. I’m confident that with continuing guidance and encouragement, Jackie can be even more independent than she is now,” said her HeartShare MSC Albanerys Martinez.
HeartShare Wellness, Ltd. provides medical, specialty, rehabilitative, counseling, and evaluation services to 2,000 children and adults diagnosed with intellectual and developmental disabilities. Established in 2000, HeartShare Wellness continuously works to improve the breadth of its services. With HeartShare’s recent addition of St. Vincent’s Services’ developmental disabilities group homes, the number of HeartShare programs and participants has increased significantly. To ensure continuity of care for all of its new patients, as well as to meet the growing needs of the New York community for specialized medical services, which include pediatrics, adolescent and adult psychiatry, podiatry, neurology, optometry and gynecology, the clinic’s dedicated staff work extended hours on weekday evenings and Saturdays. HeartShare has also initiated a partnership with prestigious New York City hospitals, including Mount Sinai Hospital and Lutheran Hospital, to host residency rotations at the clinic. With this model, HeartShare hopes to cultivate a health care field where specialized medical services for individuals with disabilities are more widely available.
100 YEARS

...AND WE CELEBRATED
HeartShare St. Vincent’s Services’ (HSVS) Foster Care and Adoption Programs ensures that children in foster care experience a seamless transition to a safe, stable and loving home, whether that means their reunification with biological parents or adoption. One HSVS success story is Constance’s family. Constance served as the foster mother for six of her children—Elijah, 14, Elisa, 13, Elycia, 10, Ezekiel, 6, Jhaliah, 3, and Nasir, 2—before adopting them. In Constance’s home, her children have grown physically, emotionally and mentally stronger. “I have seen a metamorphosis in these children,” affirmed Terrience Griffith, their HSVS Case Planner. Constance has provided stability, opportunities and encouragement for her children, who attend day care centers and schools that support their individual learning needs. Additionally, her children enjoy hobbies, such as karate, ballet and guitar lessons. After noticing their collective love of music, Constance transformed their backyard shed into a recording studio. Now, their backyard is a place to practice music and enjoy barbecues during the summer. Together, they also have created new family traditions, including an annual trip to Disney World. “At the end of the day, I can’t wait to get home, and on Saturdays, it’s Family Day,” beamed Constance. “They’re my world.”
HSV S is committed and determined to ensure that older youth leaving foster care get the support they need to achieve their dreams.

HSV S’s American Dream Program (ADP) provides education, emotional support and career advancement programming to empower older youth to overcome their personal challenges and excel as adults. ADP is a highly innovative model in the social services field, especially in its support of those who have recently aged out of foster care. Through ADP, HSV S strives to break the cycle and reverse trends of poverty, incarceration and homelessness for our foster care youth. For over 15 years, ADP has sponsored youth as they pursue their dreams through the generosity of individual and foundation donors. Beginning in 2015, the newly revamped ADP will ensure more individualized, comprehensive support for our scholars. With this additional support, each of our ADP scholars will be able to find their own paths, make a plan and develop the skills they need to take on the challenges of work, education, finances and adult responsibilities with energy and confidence.

Dareth is one of our outstanding ADP scholars. Dareth entered foster care at the age of three. By the time she turned 18 years old, Dareth had lived in over thirteen different foster homes and attended more than ten different schools. Currently, she is in her freshman year at SUNY Sullivan, and plans to pursue a joint BA/MBA degree in the hopes of becoming a Certified Public Accountant. Along with her career goals, Dareth also plans to give back by serving as a foster mother. Additionally, HSV S is proud to have named Dareth The Reverend Monsignor Robert M. Harris 2014 Youth of the Year. “I have defied all the statistics that society has established for someone like me,” declared Dareth. “I decided to define myself and not be defined by the social norms of others.”
PREPARES FOR THE FUTURE

HSVS provides stable housing to help adults get their lives back on track

HSVS’ Integrated Health Services provides mental health and medical treatment services to children, adults and families. Individuals have access to our Article 31 Clinic that is staffed by psychiatrists, social workers, mental health counselors and nurse practitioners. Additionally, individuals may receive assistance through HSVS’ Supported Housing, serving adult clients who struggle with substance abuse and mental health issues, as well as those diagnosed with HIV/AIDS. Currently, Allan lives in Crown Heights in one of HSVS’ Supported Housing apartments. For Allan, his apartment reduced his risk of homelessness and provided him with crucial time and support to help him get his life back on track. “I was provided the necessities—shelter, food and clothing.” Allan recalled. “The agency placed value in my future.” HSVS ensured that Allan had a constant support network and paired him with a roommate who could relate to his struggles. Today, Allan is equipped with growing financial independence and dreams of attending automotive school. Allan also was connected with HSVS counselors who continue to provide him with the advice he needs to accomplish his life goals. The stability and encouragement he received from his HSVS’ counselors has made a lasting impact on Allan. He has started the process to become a certified counselor. “It’s about relating to someone in order to provide them with the strategies and tools that worked successfully in my life,” Allan said. “There are always steps to where you want to go, and there’s no reason not to get there.”
HSVS provides a home-like and supportive environment for foster youth.

HSVS has four Youth Residences that serve foster care youth in Queens and Staten Island. Each home provides support for gaining independent living skills, which include learning financial literacy, pursuing an education, obtaining gainful employment, utilizing health resources and securing housing. Currently, Crystal lives in HSVS’ Youth Residence in the New Brighton neighborhood of Staten Island. Whether they spend time ice skating at Clove Lakes Park or a night out at Dave & Busters in Manhattan, Crystal enjoys spending time with her eleven housemates. “The girls are like my sisters, and I like when the girls come to me for advice, especially about school. I want to help,” said Crystal. Although each of the young women are assigned chores, Crystal often takes on more chores to show her appreciation to the HSVS staff. “It’s my way of giving back to them,” she noted. In June 2014, Crystal graduated from Concord High School, and now is attending Queensborough Community College. As a freshman, Crystal balances her academics with her track team practices and meets. Crystal plans to transfer to John Jay College of Criminal Justice to further her goal of becoming either a family lawyer or a social worker. “I can tell my future clients that I’ve lived in a group home and I know the struggle,” she said. “I can tell them that it’s going to be hard, but they’ll make it through.”
HSVS’ **Family Service Centers** provide free community-based services to help families in crisis and to ensure their children remain safe in their homes. In addition to individual, family and group counseling, staff members provide guidance to families on where to find essential help and resources. Roy and his daughters, Julianna, 16, and Christina, 13, experienced an overwhelming personal loss in their family. When they first started attending counseling sessions at Bensonhurst Family Services, Roy, Julianna and Christina found it difficult to express how this loss deeply affected their lives. During art therapy sessions, Case Planner and Art Therapist Katie Hinson encouraged Roy, Julianna and Christina to create drawings, paintings and face masks in order to facilitate a discussion about their loss. As they created their artwork, Roy, Julianna and Christina opened up to one another. The family spoke about their feelings, their identity as a family and their future goals. Through art therapy, Roy and his daughters have witnessed a positive change. Now, when they are facing difficult moments, they have many different skills and strategies for coping with their challenges. In turn, Roy, Julianna and Christina have become closer as a family. “We work together as a team,” said Julianna.
In January 2014, HSVS opened the O’Dwyer Gardens and Carey Gardens Cornerstone Programs in Coney Island. These programs provide engaging after-school and summer opportunities that support academic advancement, promote career goals, expand recreational interests and develop stronger student ties with the local community. For brothers Dante, 14, and Marquis, 12, the Young Men’s Initiative (YMI) at Carey Gardens offers team-building and other skill-building activities. YMI also offers a forum to discuss career interests with mentors in different professions, including a teacher, chef, office administrator and web designer. During their two years of participating in YMI, Dante and Marquis have exemplified academic excellence, sportsmanship and leadership, including training to become future mentors. Today, Dante is an active member of the group and is open to sharing what he has learned with the other YMI participants. “The program helped me with most of my problems in school and now I’m doing a lot better,” said Dante, who wants to be a video game designer. Marquis, who used extra tutoring hours to turn mathematics into an academic strength, hopes to be a scientist. He also values the life lessons he has learned through his Carey Garden support system. “In school, you just want to fit in and act cool,” said Marquis, “but at YMI, you can express who you really are.”
HeartShare helped 28,500 people in 60 of 62 New York counties endure extreme weather.

HeartShare’s Energy Assistance & Community Development Programs helped 28,500 New Yorkers cope with rising energy costs this year. Working with National Grid, New York State Electric & Gas Corporation (NYSEG), Rochester Gas and Electric Corporation (RG&E), Consolidated Edison and Entergy, HeartShare has made inroads throughout the New York community, working with social service organizations, as well as elected officials to expand the presence of intake centers to 60 of the 62 New York counties.

In 2014, HeartShare had two opportunities to extend the length of its heating programs and disburse grants to more families facing utility emergencies. In February 2014, National Grid and Dominion Transmission donated $20,000 to two energy funds serving upstate New York. When the harsh winter continued and the cost of utilities remained elevated for upstate households, National Grid donated a generous $1 million, which reached an additional 4,000 eligible households. WABC Channel 7’s “Tiempo” with Joe Torres featured this program. Given the dire circumstances faced when there’s a utility shut-off in dangerously low temperatures and the responsiveness of the program to such families, Joe Torres remarked, “It is no wonder your organization is called HeartShare.”
A SPECIAL TRIBUTE TO
Carol A. Smith-Njiiri
Recognizing 45 Years of Devoted and Compassionate Service to Children and Families

Upon her retirement in December 2014, HeartShare celebrated Carol Smith-Njiiri and her legacy. Carol launched her forty-five year Heartshare heart health career in July 1969 as a Family Day Care Program caseworker in the South Jamaica (Queens, NY) office of the then Catholic Guardian Society of Brooklyn and Queens, now HeartShare. She rose through the ranks to become HeartShare Human Services’ Executive Director of Children and Family Services, and then Chief Executive Officer of HeartShare St. Vincent’s Services.

Over the course of her career, Ms. Njiiri was integral to expanding and enhancing all programming related to children and family services, especially the Foster Care Program that places abused, abandoned and neglected children with nurturing and loving foster families and/or adoptive parents.

Ms. Njiiri innovated HeartShare programs to respond to the needs of the New York community, including HeartShare’s Refugee Assistance Program for unaccompanied immigrant Vietnamese, Cambodian, and A merican minors and, later, Haitian minors in the 1970s; prevention programs to help families in crisis stay united during the “crack” epidemic in the 1980s and HIV/AIDS residential and case management services for children and families facing separation and inevitable loss in the 1990s. Carol also implemented HeartShare’s school and weekend Beacon Programs for underserved youth to learn, develop and grow in a safe environment apart from “street society.” Additionally, Ms. Njiiri established Independent Living Services specifically geared to the needs of older youth and adolescents in foster care, and a similar program for young adults transitioning out of foster care. As an innovator and a witness to the changes that affected children and families for over four decades, Ms. Njiiri is an acknowledged child welfare expert and historian.

Born and raised in Brooklyn, NY, Ms. Njiiri graduated from Erasmus Hall High School, and then earned her Bachelor of Arts in Sociology from Hampton University (VA) in 1969 and a Master’s Degree in Social Work from New York University in 1972. As a NYS certified social worker, Ms. Njiiri enhanced her child welfare education in the post-graduate environs of Columbia Business School for Non-Profits, Hunter College, Fordham University and the National Child Welfare Leadership Center. For over 30 years, Carol also has been an active member of the governing team of the Council of Family and Child Caring Agencies (COFCCA). She is also active in the Association for Black Agency Executives.

Carol Smith-Njiiri’s legacy of service is unparalleled. Her leadership, devotion, compassion and achievements are most worthy of our respect, admiration and profound gratitude. Her personal demeanor, velvet-gloved candor and sense of humor earned her our deep affection and friendship. We extend our sincerest best wishes for extended good health and every happiness.

Copyright 2015 by HeartShare St. Vincent’s Services
OUR PROGRAMS

DEVELOPMENTAL DISABILITIES SERVICES
TOTAL NUMBER SERVED: 6,127

Residential Services
NUMBER SERVED: 256
60th Street Residence
Josephine and Joseph Abatangelo Residence
Mary and Anthony Battardi Residence
Bollman Family Residence
Kathleen and James Buckely Residence
Sakakibara A. Calefiore Residence
Joseph and Leah Caruana Residence
Clinton Residence
Thomas J. Cuite Residence
Laureta M. Calderhead and Florence A. Deluca Residence
Ossman-Drake Residence
46th Street Residence
410th Street Residence
Craig and Susan Eaton Residence
End Place Residence
Antonella Ferraro Residence
Tamarat Yuji and Gregory V. Gornett Residence
Lydia and Napolon Giannattasio Residence
Gonzalez Residence
Mogr. Thomas G. Hagerty Residence
Hart Street Residence
Mary C. Headly Residence
Mark C. Heal II Residence
Jem Kerr House
J. Bruce Mathes, Esq. Residence
John J. McDonough, Esq. Residence
Midwood Residence
Mausee, Moore, Reilly, Kenneth and Nancy Nolan Residence
Park Avenue Residence
Park Slope Residence
Ree. Thomas G. Petri Residence
Caici and James Steve Residence
Lillian and John Sharyk, Sr. Residence
Helan and John Sharyk Residence
Rita P. Short Residence
Arn and Charles Subbiondo Residence
Ava and Ralph Subbiondo Residence
Clara and Frank Torre Residence
Dr. Catherine White Residence
Community Living Program (40 apartments)

Day Services
NUMBER SERVED: 575
Franco’s Adult Day Habilitation Program
Bay Ridge Day Habilitation Program
Brooklyn Day Habilitation Program
Brooklyn Partnership Adult Care Centers (PACT) Day Habilitation Program
Harry Hoffman Day Habilitation Program
Kalahascope Day Services Program
Elson and William Leon Day Habilitation Program
Queens Day Habilitation Program
Staten Island Partnership with Autism (CIT/PACT) Day Habilitation Program
Union Turnpike Day Habilitation Program

Education Services
NUMBER SERVED: 1,320
Angelis on the Bay Education Center
Governor Mario M. and Matilda Raissa Cuomo Family First Step Early Childhood Center
HeartShare First Step Early Childhood Center
David and Annette Rabinowitz Residence
Lefferts/Liberty Kawaos First Step
Early Childhood Center
Dolly and Frank Russo, Sr. First Step
Early Childhood Center

Individual and Family Support Services
NUMBER SERVED: 2,447
Frangie X Information and Referral

Home Away From Home Respite Program
Medicaid Service Coordination
Options Family Reimbursement Program
All Home Respite Program
Respite/Recreation Programs (10 programs)
Serving People with Autism (SPAW) Overnight

Energy and Community Development
TOTAL NUMBER SERVED: 25,500
Care and Share
Number Served: 13,882
In affiliation with New York City
Neighborhood Housing Program
Number Served: 20,618
In affiliation with New York City
Project SHARE Housing Fund
Number Served: 6,607
In affiliation with NYC Electric and Gas Corp (INESCO) and Rochester Gas & Electric (RGE)
EnergyShare
Number Served: 2,141
In affiliation with Con Edison
The Neighbor Fund (Indian Point)
Number Served: 500
In affiliation with Entergy
The Neighbor Fund (Flushing)
Number Served: 232
In affiliation with Entergy
Hurricane Sandy Relief Assistance
Number Served: 879
In affiliation with NYC

OUR AFFILIATED PROGRAMS

HEALTH SERVICES
270-77-17
HeartShare Wellness, Ltd.
(718) 655-7707

EDUCATION PROGRAM
NUMBER SERVED: 1,746
HeartShare Education Corporation (The HeartShare
School), Pohlt and Victor Tannen Campus
(718) 621-1614

HEARTSHARE’S ST. VINCENT’S SERVICES
TOTAL NUMBER SERVED: 7,923
Adoption, Foster Care, and Independent Living Programs
NUMBER SERVED: 1,323
Brooklyn Office
Queens Office

Family Support Centers
NUMBER SERVED: 1,265
Benshoff Family Services
East Brooklyn Family Services
Sharon Taniguchi Family Services
Special Medical Prevention Center

Youth Programs
NUMBER SERVED: 1,230
Coney Gardens Cornerstone Program
Cancer Survivors Cornerstone Program
O’Day Gardens Cornerstone Program
P.S. 102 Dorchester After School Program
P.S. 286 Shirley Taniguchi Beacon Program
Surfside Gardens Cornerstone Program

Integrated Health Services

Chemical Dependency Services
Chemical Dependency Clinic-Canarsie
Chemical Dependency Clinic-Jamaica
Chemical Dependency Clinic-Staten Island

Children’s Community Residences
Launton Children’s Community Residence
Springfield Gardens Children’s Community Residence
St. Albans Children’s Community Residence

INARVIS Services
Community Follow-Up Program
(718) 372-0580

OUR DONORS

HeartShare extends its sincerest appreciation to its generous supporters, and gratefully acknowledges the following contributors who donated $350 or more between July 1, 2013 and June 30, 2014. Your gracious support of HeartShare in providing high-quality services to over 40,200 New Yorkers. If you inadvertently omitted your name, please ask that you contact us at (718) 422-3010. If you would like to contribute, please use the enclosed envelope, visit www.heartshare.org or mail your contribution to:
HeartShare Human Services of New York
Attn: Public Affairs Office
12 MetroTech Center – 29th Floor
Brooklyn, NY 11201

#8246 Bay Parkway, LLC
AA Advanced Action Pest Control, Inc.
Michael J. and Paulette Abatangelo
John Accara
Accurate
Adelphi Academy of Brooklyn
Alliance for Children
ALP Matching Grants Program
Al & Peggy DiMattia
Family Foundation
Alex and Amy
All Appliance Refrigerator, Inc.
All Car Rest-A-Car
Evelyn Alavany and Terry Richards
Anthony Amado
Mary Rose-Ambrose
American International Group
American Stock Transfer & Trust Co., LLC (AST)
John J. Amore
Anthony Izzo & Associates
Approved Oil Company
Nada Arakian
Arthur Webb Group, Ltd.

Sharon Aser
Aston Federal Savings
AECO/Net Construction Corp.
Michael Babilucko
Armin Bavor
Joe Richard A. and Laura Caruana
Jennifer M. Caruana, DO
Family Foundation
Al & Peggy DiMattia
Family Foundation
Alex and Amy
All Appliance Refrigerator, Inc.
All Car Rest-A-Car
Evelyn Alavany and Terry Richards
American Amaro
Mary Rose-Ambrose
American International Group
American Stock Transfer & Trust Co., LLC (AST)
John J. Amore
Anthony Izzo & Associates
Approved Oil Company
Nada Arakian
Arthur Webb Group, Ltd.

Ann F. Barnwell
William Barnwell
Benjamin Best
Bay Ridge Federal Credit Union
Bayview Fuel Oil Depot Corporation
Beach Bagel
Benjamin Bedford
Benedict Family
Brian R. Belan
JoAnn and Josephine Berlanti
James Benso
Barbara Bennett-Sanderson
BensonBay Ridge Properties Foundation, Inc.
Robert S. Berner
Phyllis B. Bernstein
Anthony F. and Marie Bianca
Charles S. Binford
Sean T. Bistrizky
Elizabeth J. Black
Allan M. Blum
Bob Jansen Foundation, Ltd.
Alex Bolman
Emerald Group Productions
Brooklyn Cyclones
Brooklyn Window & Door Corp
Brown & Brown of CT, Inc.
Bunce Supply Corp.
Mr. and Mrs. Vincent Burdick
John G. and Margaret Buckley
Kathleen Buckley
The Buckley Family
Bullen Productions, Ltd./ Rosanna Scaccia

C
Dr. Robert and Jeanette Calianno
Cancer Survivors Cornerstone Program
Mary Campagna
Pierscome
Kathy and Stanley Krupat
Robert M. Carney
Carone & Associates PLLC
James J. Carroll

Sharon Aser
Aston Federal Savings
AECO/Net Construction Corp.
Michael Babilucko
Armin Bavor
Joe Richard A. and Laura Caruana
Jennifer M. Caruana, DO
Family Foundation
Al & Peggy DiMattia
Family Foundation
Al & Peggy DiMattia
Family Foundation
Alex and Amy
All Appliance Refrigerator, Inc.
All Car Rest-A-Car
Evelyn Alavany and Terry Richards
American Amaro
Mary Rose-Ambrose
American International Group
American Stock Transfer & Trust Co., LLC (AST)
John J. Amore
Anthony Izzo & Associates
Approved Oil Company
Nada Arakian
Arthur Webb Group, Ltd.

Ann F. Barnwell
William Barnwell
Benjamin Best
Bay Ridge Federal Credit Union
Bayview Fuel Oil Depot Corporation
Beach Bagel
Benjamin Bedford
Benedict Family
Brian R. Belan
JoAnn and Josephine Berlanti
James Benso
Barbara Bennett-Sanderson
BensonBay Ridge Properties Foundation, Inc.
Robert S. Berner
Phyllis B. Bernstein
Anthony F. and Marie Bianca
Charles S. Binford
Sean T. Bistrizky
Elizabeth J. Black
Allan M. Blum
Bob Jansen Foundation, Ltd.
Alex Bolman
Emerald Group Productions
Brooklyn Cyclones
Brooklyn Window & Door Corp
Brown & Brown of CT, Inc.
Bunce Supply Corp.
Mr. and Mrs. Vincent Burdick
John G. and Margaret Buckley
Kathleen Buckley
The Buckley Family
Bullen Productions, Ltd./ Rosanna Scaccia

C
Dr. Robert and Jeanette Calianno
Cancer Survivors Cornerstone Program
Mary Campagna
Pierscome
Kathy and Stanley Krupat
Robert M. Carney
Carone & Associates PLLC
James J. Carroll

Sharon Aser
Aston Federal Savings
AECO/Net Construction Corp.
Michael Babilucko
Armin Bavor
Joe Richard A. and Laura Caruana
Jennifer M. Caruana, DO
Family Foundation
Al & Peggy DiMattia
Family Foundation
Al & Peggy DiMattia
Family Foundation
Alex and Amy
All Appliance Refrigerator, Inc.
All Car Rest-A-Car
Evelyn Alavany and Terry Richards
American Amaro
Mary Rose-Ambrose
American International Group
American Stock Transfer & Trust Co., LLC (AST)
John J. Amore
Anthony Izzo & Associates
Approved Oil Company
Nada Arakian
Arthur Webb Group, Ltd.

Ann F. Barnwell
William Barnwell
Benjamin Best
Bay Ridge Federal Credit Union
Bayview Fuel Oil Depot Corporation
Beach Bagel
Benjamin Bedford
Benedict Family
Brian R. Belan
JoAnn and Josephine Berlanti
James Benso
Barbara Bennett-Sanderson
BensonBay Ridge Properties Foundation, Inc.
Robert S. Berner
Phyllis B. Bernstein
Anthony F. and Marie Bianca
Charles S. Binford
Sean T. Bistrizky
Elizabeth J. Black
Allan M. Blum
Bob Jansen Foundation, Ltd.
Alex Bolman
Emerald Group Productions
Brooklyn Cyclones
Brooklyn Window & Door Corp
Brown & Brown of CT, Inc.
Bunce Supply Corp.
Mr. and Mrs. Vincent Burdick
John G. and Margaret Buckley
Kathleen Buckley
The Buckley Family
Bullen Productions, Ltd./ Rosanna Scaccia

C
Dr. Robert and Jeanette Calianno
Cancer Survivors Cornerstone Program
Mary Campagna
Pierscome
Kathy and Stanley Krupat
Robert M. Carney
Carone & Associates PLLC
James J. Carroll

Sharon Aser
Aston Federal Savings
AECO/Net Construction Corp.
Michael Babilucko
Armin Bavor
Joe Richard A. and Laura Caruana
Jennifer M. Caruana, DO
Family Foundation
Al & Peggy DiMattia
Family Foundation
Al & Peggy DiMattia
Family Foundation
Alex and Amy
All Appliance Refrigerator, Inc.
All Car Rest-A-Car
Evelyn Alavany and Terry Richards
American Amaro
Mary Rose-Ambrose
American International Group
American Stock Transfer & Trust Co., LLC (AST)
John J. Amore
Anthony Izzo & Associates
Approved Oil Company
Nada Arakian
Arthur Webb Group, Ltd.
Copies of HeartShare's audited financial statements are available upon written request to HeartShare Human Services, 12 MetroTech Center, 29th Floor, Brooklyn, NY 11201.

**HEARTSHARE’S FINANCIAL STATEMENT**
Fiscal Year Ending June 30, 2014

**REVENUE***    **EXPENSES***

**CHILDREN & FAMILY SERVICES**
Adoption, Foster Care & Independent Living  $8,184 $7,894
Family Service Centers & Youth Programs  4,648 4,497
Programs for People with HIV/AIDS  1,208 1,087

**SERVICES FOR THE DEVELOPMENTALLY DISABLED**
Residential Programs  $38,862 $37,096
Day Programs  21,128 18,038
Early Childhood Services  12,845 12,397
Family Support Services  958 748

**AFFILIATED PROGRAMS**
The HeartShare Saint Vincent’s  $14,546 $13,038

**TOTAL PROGRAM**  $112,002 $103,479

**Management and General & Administrative Fundraising** $12,222 $459

**TOTAL SUPPORTING SERVICES**  $12,481

**PUBLIC SUPPORT AND OTHER REVENUE**
Contributions  $121  
Interest Income  
Net Special Event Income  549  
Grant Income  597

**TOTAL PUBLIC SUPPORT AND OTHER REVENUE**  $1,298

**TOTAL**  $113,300 $116,160

**Change in Net Assets Before SWAP Agreement**  $2,860 
**Change in Net Assets**  $3,010

*In Thousands

*For the period March through June 2014