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TABLE OF CONTENTS

Our Letter	3
Our Mission	4
Residential Services	5
Day Services	6
Community Habilitation Services	8
Pre-Vocational & Employment Services	10
Medicaid Service Coordination	12
Respite/Recreation Programs	14
Options Program	16
Pre-School Services	18
The HeartShare School	20
Article 16 Clinic	22
Health Home	24
Energy Assistance and Community Development	26
Foster Care & Adoption	28
Preventive Services	30
Children's Community Residences	32
Chemical Dependency Clinic	34
Permanency Pact Program	36
American Dream Program	38
Community Programs	40
Our Memberships and Affiliations	42
Our Programs	44
Our Donors	51
Our Financial Statement	55

Dear Friends,



We are proud to share with you our 2016 Annual Report. Our programs are transformative for over 36,000 New York children, adults and families. We are a home for people with intellectual and developmental disabilities. We're a pre-school for children with autism and a fair shot at employment for people with special needs. We're a child's connection to a forever home and a college scholarship for youth who have grown up in foster care. We're a safe after-school program for our city's children and a fresh start for those who have struggled with addiction. We're an energy grant for senior citizens trying to make ends meet. We are opportunity. We are life-changing.

We are able to achieve this because **HeartShare and its Family of Services** strive for excellence. **The HeartShare School** received a very positive program audit from New York State and saw several of its students with autism transition to mainstream classrooms. **HeartShare Wellness'** medical clinic merged with Metro Community Health Centers to reach more patients throughout New York City and expanded its Article 16 Clinic services for people with developmental disabilities. **HeartShare St. Vincent's Services** achieved its inaugural accreditation from the independent, international COA, while continuing to grow its programs. Its American Dream Program, helping youth in foster care achieve their college and career dreams, now has a record 50 enrolled scholars.

We're able to achieve all this because of people like you. You've donated, volunteered and built a meaningful career with us. Today, you can share the stories in this report, visit our new heartshare.org website or follow us on social media. Today, you can tell the world that investing in human potential is truly the greatest gift you can give.

We are and continue to be incredibly grateful for your friendship and support.

Sincerely,

**Paul J. Torre**  
Chairman, Board of Directors

**William R. Guarinello**  
President and Chief Executive Officer

# Our Mission

**T**he mission of HeartShare Human Services is to nurture and support, with dignity and respect, children, adults and families in order to expand opportunities and enhance lives.

**“We are real  
in this house.”**

—Michael,  
Giannattasio Residence

## Residential Services

**F**our years ago, Michael moved into Giannattasio Residence. On his own for the first time, Michael kept to himself, but it didn't take long for Michael to break out of his shell. Growing increasingly outspoken, Michael connected with his housemates, who are swift to advocate for people with special needs. Michael also developed a friendship with the residence manager, Thomas Hoefel. Tommy has worked at HeartShare and professionally as a DJ for 25 years. Together, Michael and Tommy share a passion for music and for helping others. “I plan to start a business to help people with disabilities become DJs,” shared Michael. With Tommy as his mentor, Michael started playing gigs two years ago and is on the path to fulfilling his lifelong dream. Together, they've shopped for new equipment at a DJ convention and researched music business classes. Most importantly, they see eye to eye. “We are real in this house. Tommy and I say how it is and that's how we learn from each other. I wouldn't have it any other way,” said Michael.

## Day Services

**D**estiny has explored her life as an artist throughout New York City. Through HeartShare's Brooklyn Day Habilitation Program, she's experienced arts education at prestigious city institutions and created her own body of work. The Museum of Modern Art, the Transit Museum and Dedalus Foundation, just to name a few, are extending educational opportunities to HeartShare program participants, including Destiny. "Life is art," said Destiny at MoMA, as she framed a shot on her iPhone. The photos inspire her own creations, including during classes led by MoMA educator Rachel Cohen at the HeartShare day program. Destiny's pieces have been exhibited in *ArtShare* shows throughout Brooklyn and Manhattan since the program's inception. She's also lent her craftsmanship to HeartShare's Jewelry Studio, which sells a beautiful selection of handmade earrings, necklaces and bracelets.

**"Life is art."**

—Destiny,  
Brooklyn Day  
Hab Program and  
*ArtShare* Artist



## Community Habilitation Services

On a beautiful day, Henry and Gavin will not be found inside. Through Community Habilitation, Henry spends time with Gavin, a one-to-one Direct Support Professional, in the community. On a typical day, Henry will visit a senior center nearby to enjoy the company of his peers and a good game of Scrabble. Then, Henry and Gavin grab some lunch or take a walk in the park. Henry, who was a messenger on Wall Street for nearly 30 years, is an expert in giving directions when they visit lower Manhattan together. “It’s not just directions. Henry has taught me life lessons,” said Gavin, who is capturing Henry’s stories on paper. Henry, who wore an iron brace as a child, grew up at Willowbrook State School and finally was released in his 20s. “They told me that I couldn’t be a messenger. They told me I couldn’t walk. But I did,” he shared. Henry has an incredibly sunny disposition that has not been clouded by his days at Willowbrook. For now, Henry is happy to be retired and is looking forward to his next Mets game with Gavin at his side.

**“They told me  
I couldn’t walk.  
But I did.”**

—Henry,  
Subbiondo II Residence  
and Community Habilitation

## Pre-Vocational & Employment Services

**D**evin stood out when he moved into Tunie-Generet over three years ago. Devin is funny, stylish and particularly ambitious. Devin attended HeartShare's Aiello Day Habilitation Program, but he knew he didn't necessarily fit there. "I can do more. I belong at work," Devin said. Devin needed training to be considered eligible for a position, but he was willing to learn. Through HeartShare's Pre-Vocational & Employment Programs, which offer people with intellectual and developmental disabilities a fair chance in the workplace, Devin now works at Modell's Sporting Goods. Devin organizes merchandise in the stock room and in the store. In his spare time, Devin enjoys listening to music. The Tunie-Generet Residence staff encouraged Devin to take that passion to the stage. During a drama class in SoHo, Devin learned lines that helped grow his confidence and forge friendships. At work and at play, HeartShare has helped Devin lead a richer, more independent life.



**"I can do more. I belong at work."**

—Devin,  
Tunie-Generet Residence and  
Employment Program



**“This is my life. This is what I always wanted to do.”**

—Danny,  
Park Avenue  
Residence and Supported  
Employment Program

## Medicaid Service Coordination

**D**anny is very independent. With the help of his Medicaid Service Coordinator, Jawan James, Danny can more easily access available resources and supports. “Danny knows what he wants. I just submit the paperwork to make sure he gets his services,” Jawan said modestly. Danny, who lives at HeartShare’s Park Avenue Residence in Queens, has many HeartShare teams at his side to help him achieve his goals. HeartShare’s Residential, Day Habilitation and Employment Programs have brought Danny closer and closer to leading the life he wants. Through the Queens Day Habilitation Program, Danny started his employment journey at Applebee’s. Following that experience, Danny learned the bus route to Queens College, where he volunteered and received on-site training from his job coach. Danny now works at Queens College. He also hops on the LIRR to visit his family. “This is my life,” said Danny. “This is what I always wanted to do.” The Queens Developmental Disabilities Council recognized Danny’s accomplishments with a “Celebrating Success” award earlier this year.

## Respite/ Recreation Programs

**R**odney has been a part of HeartShare's Heels & Wheels Respite/Recreation Group since its inception in 1996. That's also the year that Rodney's parents passed away and his sister Robin became his primary caregiver. "As long as I see that smile, life is wonderful," she shared. Robin loves taking care of her brother and she knows that HeartShare does too. Like any caring guardian, Robin worried about Rodney during his first HeartShare outings, but she soon learned that he was in good hands. With his group, Rodney watches movies, gets crafty with pottery, explores museums and ventures the outdoors in the Poconos. Whether dressing up for church or dancing the night away, Rodney has a debonair sense of style. Rodney especially enjoyed busting out moves at the agency's annual Family Support Dinner Dance, as well as at his 60th birthday party at Russo's on the Bay. There's a reason that his HeartShare family made it to Rodney's guest list. In addition to staff members to whom he's grown close, Heels & Wheels helped Rodney re-connect with those from his childhood. "I love my friends at HeartShare," said Rodney.

**"I love my  
friends at  
HeartShare."**

—Rodney,  
Heels & Wheels  
Respite/Recreation Group



**“My sister is  
my rock.”**

—Addissa,  
Options Grant Recipient

**“HeartShare is  
opportunity.”**

—Shenika,  
Addissa’s sister and  
primary caretaker

## Options Program

**S**ixteen year old Addissa talks a mile a minute about school, politics and especially her older sister, who raised her. “Shenika is my rock. She took care of me when I was a baby,” explained Addissa, who was only two when their mother passed away. The eldest of eight and 21 years old at the time, Shenika took on the responsibility of raising her siblings, including becoming an advocate for her baby sister. After she finished college, Shenika persevered to earn her Master’s degree, ultimately becoming a parole officer due to her desire to help others. Throughout all this, Shenika learned more about her sister’s special needs and available resources with the help of people like Linda Rasport, Senior Coordinator of the Options Program. With her Options grant from HeartShare, Addissa attends camp where she enjoys swimming, bowling and track. “To me, HeartShare is opportunity. This is a camp that we ordinarily never would have been able to afford. It’s good for her health and she’s made lasting friends. I’m so grateful,” said Shenika.

**“I can do it!”**

—DeAndre,  
HeartShare First Step  
Pre-School

## Pre-School Services

**D**eAndre is full of energy. He races around on his scooter, something that he was never able to do before. DeAndre has a condition that only 1 in 32,000 babies are born with. He is missing fingers on his right hand, which makes it difficult for him to grip and achieve balance. To him, it's also a daily reminder that he's different from his pre-school peers. HeartShare Occupational Therapist Olga Khazanova added adaptive technology to the scooter handle, which helped DeAndre glide around as he always wanted to. DeAndre doesn't walk around with his hands in his pockets anymore. “I can do it,” he shouts to his mother, who watches him ride up and down the block by their home. The HeartShare pre-school purchased and adapted two scooters for DeAndre—one for school and one for home. “My baby has come a long way,” Sandra said. Sandra was told that DeAndre, who was born less than 2 pounds, wouldn't live past two or three years old. DeAndre is five and will attend Kindergarten in the fall.



## The HeartShare School

**T**welve year old Grace can't wait to see Diane Grzebyck, the school's first Board Certified Behavior Analyst, responsible for implementing the school's ABA curriculum. Diane works closely with students daily, including Grace, to shift away from certain behaviors using positive reinforcement. For Grace, her time with Diane is her incentive. "You're the best, Ms. Diane!" exclaimed Grace with a smile. Diane's office has inspired Grace to become a secretary one day. During their afternoon sessions, Diane and Grace make funny faces, talk about what they've had for dinner the night before or even dance. Through their time together, Grace is more comfortable reading facial expressions, engaging in conversation, expressing her needs, meeting new people and focusing her attention in class. Grace continues to branch out and grow, including speaking about how much she loves her school at the 2016 Harbor Fitness Race for Autism.

**"You're the best, Ms. Diane!"**

—Grace,  
Student at  
The HeartShare School

## Article 16 Clinic

Jarvis has been working with Salah Ahmed for about four years now. During their physical therapy sessions, they work on exercises that strengthen and build muscles in Jarvis' legs. While still in his chair, Ahmed flexes Jarvis' legs. Then, Jarvis grasps onto the walker and quickly steadies his balance before he starts pacing down the hallway. Whether he's in his chair or not, there seems to be nothing that slows down Jarvis. "All it takes is some practice," said Jarvis, who is frequently out in his Brooklyn neighborhood shopping and running errands. "It's been a pleasure working with Jarvis. Nothing gets in his way," added Ahmed. Wellness' Article 16 clinic can now accommodate up to 19,000 patient visits a year. The HeartShare Article 16 Clinic offers speech, occupational and physical therapies, counseling, and evaluations to people with intellectual and developmental disabilities.



**“All it takes  
is some  
practice.”**

—Jarvis,  
Physical  
Therapy Patient

**“It was so hard  
getting around.  
Husar helped me.”**

—Franco,  
Health Home Client

## Health Home

**F**ranco is a 60 year old man, who often faced challenges with his mobility. Working with Husar Joseph, his HeartShare Wellness Health Home Care Manager, Franco receives support to achieve better health. Husar Joseph isn't just an expert in care coordination. “I was a doctor before I came to the U.S. and it gives me facility to talk to physicians on behalf of our clients,” Husar shared. Franco lives on the 12th floor of his building, which is especially difficult when the elevator is broken. Simply to reach his apartment, Franco needed to call 911 to have a team carry him upstairs. To resolve this problem, Husar has been fighting in housing court to have Franco moved to a lower floor. Navigating the housing court is no easy task, but this is the kind of attention Husar provides to his 60 clients, each with their own unique health needs. Also, Franco's asthma makes it difficult to wheel his chair. Husar helped Franco find a doctor who would recommend him for an electric wheelchair, which he finally has received. “I had such a hard time getting around. Husar helped me so much,” said Franco.

## Energy Assistance and Community Development

**H**earthShare received the 2016 Victorine Q. Adams Excellence Award for its role in creating the largest national network among utility companies, elected officials and community organizations. The award is from the National Energy and Utility Affordability Coalition (NEUAC), an awareness-raising coalition for low-income energy consumers. “It’s more than an energy grant. We’re cultivating a network to help lift senior citizens, veterans and others out of poverty by offering access to food security, rental assistance, telephone access, counseling services and other critical resources,” explained Joseph Guarinello, HeartShare Vice President of Energy Assistance and Community Development. HeartShare’s efforts to educate elected officials have extended to annual trips to our nation’s Capitol, where the team advocates for federal funding. Through those efforts, HeartShare currently reaches 60 of the 62 New York State counties and now has a national platform as a part of NEUAC’s Board.

**“We’re cultivating a network to lift senior citizens, veterans and others out of poverty.”**

—Joseph Guarinello,  
HeartShare Vice President of  
Energy Assistance and  
Community Development



## Foster Care & Adoption

**Q**uintin is an energetic, sweet two year old boy, who loves toy cars and exploring the playground. Brenda has known Quintin for most of his young life. “Three days after he was born, Quintin was in my arms,” recalled Brenda. It was a challenging journey, but Brenda did what any mother would – work tirelessly to make sure that her son was healthy and happy. “Quintin will always be in a home where he is loved,” said Brenda, who fostered and adopted Quintin. Early on, Quintin was in and out of the hospital, but now, he’s stronger and growing every day. Brenda couldn’t have done it without the HSVS team. “HSVS is like a family. The team goes above and beyond what their jobs require of them,” Brenda said. “Nikisha Steele and John Olufemi were there for me every step of the way and the parent trainings are filled with foster parents who know the ups and downs,” Brenda explained. When asked if she would do things differently, Brenda said she would do it all over again. “He’s my baby. Like any parent, I take all the blessings and the challenges,” said Brenda.

A photograph of a woman with dark hair, wearing a patterned cardigan, holding a young boy. The boy is wearing a red, white, and blue striped shirt and is pointing his right arm towards the sky. Both are smiling. The background is a clear blue sky with some light clouds.

**“He’s my baby. Like any parent, I take all the blessings and the challenges.”**

—Brenda,  
Foster and Adoptive Mother

## Preventive Services

**S**eventeen year old Yvesa uses a wheelchair and has several chronic medical conditions. For Tanara, medical appointments for her son were a hardship. As a working mom, it felt impossible to keep up with Yvesa's many medical appointments. Also, at times, Tanara would have to choose between groceries and taxi fare to bring her wheelchair-bound son to the doctor. HSVS Special Medical Preventive Services helps parents learn how to care for very vulnerable children with multiple medical disabilities or mental health conditions. "My son is connected to additional resources to improve his health and his quality of life," said Tanara, who now has the help of a Medicaid Service Coordinator to navigate the complexity of Yvesa's health care routine. Despite all she's been through, Tanara is grateful for her home, her job and her son, who was hospitalized 8 consecutive months immediately after his birth and continues to live with those conditions. "I'm happy. I have my son and that's all that matters," said Tanara.

**"I have my son and that's all that matters."**

—Tanara,  
Yvesa's mother



# Children's Community Residences

**“S**ometimes, you just have to let the little things slide,” said seventeen year old Richard, who sounded much wiser than someone his age. “Ms. Tia and Ms. Crystal helped me through difficult moments. There’s a lot to handle in high school and it’s not worth it to be mad,” explained Richard. “Besides, the good that you put into the world comes back to you.” The HSVS Children’s Community Residences offer a brief stay for children who need support to manage certain behavioral and emotional challenges that cannot be addressed at home. Learning how to handle feelings of anger, Richard found a balance at school and at work. Richard has a passion for writing and Greek mythology, which shine through in his English and history classes at Grover Cleveland High School in Queens. Over the summer, Richard worked at I.S. 238 through New York City’s Summer Youth Employment Program. Even Richard’s hobbies are a part of his mature approach to continuous self-improvement. “I like playing soccer and chess,” noted Richard. “It helps you to focus and to be forward thinking in real life.”

**“The good you  
put into the  
world comes  
back to you.”**

—Richard,  
Springfield Gardens  
Children’s Community  
Residence

# Chemical Dependency Clinic

**L**uther started a new chapter in his life when he decided to get sober over 8 years ago. As an African American male, Luther said he was not accustomed to talking openly about things and doing so with the right people made all the difference. Dr. Debra White, a counselor at the HSVS Chemical Dependency Clinic, is one of those people in his support circle. They continue to work together even though Luther already successfully completed the program last year. Time management, strengthening relationships or cultivating positive thoughts are among the many topics on the table for discussion. Luther currently studies and works full time. On a typical day, Luther attends class at LaGuardia Community College, then works the night shift at a men's shelter helping New York's homeless. Luther's life experiences with addiction equip him with the best advice he can offer to those still struggling. "I went through what I did for a reason and now, I'm exactly where I'm supposed to be," said Luther.



**“I’m exactly where I’m supposed to be.”**

—Luther,  
Chemical Dependency  
Clinic Client



**“I’m planning  
my future and  
finding myself.”**

—Jasmine,  
Permanency Pact  
Participant

## Permanency Pact Program

**B**enita Miller signed a lifelong commitment to twenty-year old Jasmine through the HSVS Permanency Pact Program, which ensures that young people who have grown up in foster care do not have to navigate the challenges of young adulthood alone. “No matter what it is about, Jasmine knows that I’m there for her,” Benita said. During the time they’ve been paired together, Benita has extended both her family and professional resources to Jasmine. “Jasmine can spend time with my children or tell me about an exam at school. It’s a combination of being a foster parent, as well as a big sister.” Benita Miller, Executive Director of New York City’s Children’s Cabinet and former Administration for Children’s Services (ACS) Deputy Commissioner, has a deep knowledge of what children experiencing foster care need to thrive. “Many older children are not necessarily looking for an adoptive family, but rather a positive, consistent adult,” explained Miller. Growing up is complex and Jasmine realizes guidance is essential. “With Benita’s support, I’m planning my future and finding myself,” she said.

**“We have a voice. We are strong.”**

—Dea,  
Skidmore College  
Student and American  
Dream Program Scholar

# American Dream Program

“I want kids entering foster care to have an understanding of their rights within the system. We are strong,” said Dea, a Skidmore College sophomore who plans to major in Business and International Affairs. Although she lived in several states and moved through different schools, Dea overcame the obstacles of a childhood in foster care. Dea was recognized as the 2015 Youth of the Year not only for her ability to achieve academically, but also her leadership. While head of the HSVS Youth Advisory Council, Dea was a strong communicator and role model, who actively motivated her HSVS peers to get involved. “We always talk about the things that are hard for us. We know how the system can be improved. Why not join forces to change them?” Dea’s advocacy skills will serve her well in a career enacting positive social change for kids in foster care. “We have the voice that should be guiding change in child welfare. We will make a difference,” said Dea.





**“There’s  
always  
something  
to do here.  
It’s great!”**

—Treasure,  
PS/IS 288  
Shirley Tanyhill Beacon  
Youth Program

## Community Programs

**T**reasure is thirteen years old and a leader among her peers. Walking around her Beacon program with a yellow HeartShare St. Vincent’s t-shirt, Treasure has intricate knowledge of what’s going on. She’s been a part of the program since the 4th grade. Treasure knows everyone and everyone knows her. But it didn’t start off that way. Treasure was a quiet girl, who slowly built a rich extra-curricular life through her after-school and summer camp experiences. In addition to enjoying trips throughout New York City, Treasure developed her passion for dance. “Through dance, Treasure was able to express herself more,” said Assistant Director Radayza Montas. With the program as a safe space, Treasure felt encouraged to pursue student government. She ran for a position on the student Senate and won. What’s the best part of being a part of the HSTS Beacon family for this long? “There’s always something to do here. It’s great!” she said.

# Our Memberships and Affiliations

**GOVERNMENT PARTNERS**

HeartShare proudly acknowledges its ongoing partnerships with New York City and State. Their programmatic support and funding enable HeartShare to provide services to those in need.

**NEW YORK CITY**

Administration for Children’s Services  
Department for the Aging  
Department of Education  
Department of Health and Mental Hygiene  
Department of Youth and Community Development  
Housing Authority  
Human Resources Administration  
The Council of the City of New York

American Association of Children’s Residential Centers  
American Association on Intellectual & Developmental Disabilities  
American Occupational Therapy Association  
American Psychological Association  
Association for Supervision and Curriculum Development  
Better Business Bureau  
Brooklyn Chamber of Commerce  
Brooklyn Developmental Disabilities Council

**NEW YORK STATE**

Adult Career and Continuing Education Services-Vocational Rehabilitation  
Child and Adult Care Food Program  
Education Department  
Department of Health  
Department of Health, AIDS Institute  
Department of Mental Health  
Energy, Research and Development Authority  
New York State Assembly  
New York State Senate  
Office of Children and Family Services  
Office of Mental Health  
Office for People With Developmental Disabilities

Brooklyn Health Home  
Catholic Charities USA  
Coalition of Mainstream Employment Programs  
Columbia University Graduate School of Social Work  
Community Care of Brooklyn PPS  
Community Healthcare Network  
Consortium for Workers Education  
Council for Exceptional Children  
Council of Voluntary Family and Child Caring Agencies  
Council on Accreditation of Services for Families and Children  
Council on Social Work Education  
Developmental Disability Nurses Association  
Direct Support Professionals Alliance of New York State Inc.

**MEMBERSHIPS & AFFILIATIONS**

Accountable Care Coalition of Greater New York  
American Academy of Cerebral Palsy and Developmental Medicine  
American Academy of Developmental Medicine and Dentistry  
American Association of Blacks in Energy

Health Care Compliance Association  
HIV/AIDS Pediatric AIDS Advisory Group  
HIV/AIDS Services Administration  
InterAgency Council of Developmental Disabilities Agencies  
InterAgency Transportation Solutions

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Meaningful NY Initiatives for People with Disabilities, Inc.  
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National Association for the Education of Young Children  
National Association for Female Executives  
National Association of Social Workers  
National Council on Family Relations  
National Fragile X Foundation  
National Fuel Funds Network  
National Low Income Energy Consortium  
New York Integrated Network for Persons with Developmental Disabilities  
New York State Association of Community and Residential Agencies  
New York State Association of Day Service Providers  
New York State Public Service Commission  
New York State Speech-Language-Hearing Association  
NYU/Lutheran Family Medicine Residency Program  
Partnership for After-School Education  
Queens Council on Developmental Disabilities  
Society for Human Resource Management  
Special Needs Patient Taskforce at Staten Island University Hospital/NS-LIJ  
Staten Island Developmental Disabilities Council  
The Genie Foundation  
The Training Collaborative for Innovative Leadership

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Brooklyn, NY 11201

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655 Third Avenue  
New York, NY 10017

**EMPLOYMENT IDENTIFICATION NUMBER**

#11 – 1633549  
**www.heartshare.org**

# Our Programs

## DEVELOPMENTAL DISABILITIES SERVICES

**Total People Served:** 6,165

HeartShare’s Developmental Disabilities Services assist 6,165 children and adults diagnosed with intellectual and developmental disabilities, including autism spectrum disorders through educational, life skills and vocational training, residential, case management, recreational and family support, as well as health care services.

### RESIDENTIAL SERVICES

**Number Served:** 387

HeartShare offered homes and apartments to 373 adults and 14 children with intellectual and developmental disabilities.

- 169th Street Residence
- Bay Parkway Residence
- Josephine and Joseph Abatemarco Residence
- Marian and Anthony Attardi Residence
- Avenue L Supportive Apartments
- Bollmann Family Residence
- Kathleen and James Buckley Residence
- Salvatore A. Calabrese Residence
- Canarsie Residence
- Carroll Street Residence
- Joseph and Laura Caruana Residence
- Clinton Residence
- Thomas J. Cuite Residence
- Laura M. Calderhead and Florence A. DeSola Residence
- Community Living Program
- Doonan-Drake Residence
- Elvis Duran Residence
- E. 102nd Street Residence
- Craig and Susan Eaton Residence
- End Place Residence
- Antonetta Ferraro Residence
- Flatbush Residence



- Tamara Tunie and Gregory V. Generet Residence
- Lydia and Napoleon Giannattasio Residence
- Gowanus Residence
- Msgr. Thomas G. Hagerty Residence
- Hart Street Residence
- David Gregory Healy I Residence
- David Gregory Healy II Residence
- Jim Kerr House
- Midwood Residence
- Maureen Moore Residence
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- Ava and Ralph Subbiondo Residence
- Clare and Frank Torre Residence
- Dr. Catherine White Residence

### DAY SERVICES

**Number Served:** 645

HeartShare offered learning opportunities with a focus on community inclusion to 645 adults with intellectual and developmental disabilities.

- Frances Aiello Day Habilitation Program (718) 443-5071
- Avenue L Day Habilitation Program (718) 338-3746
- Bay Ridge Day Habilitation Program (718) 745-7117
- Brooklyn Day Habilitation Program (718) 797-2020
- Brooklyn Partnering with Autistic CiTizens (PACT) Day Habilitation Program (718) 797-2020
- Harry Hoffman Day Habilitation Program (718) 899-2752
- Kaleidoscope Day Services Program (718) 797-2020
- Eileen and William Lavin Day Habilitation Program (718) 745-7117



- Queens Day Habilitation Program (718) 281-0480
- Staten Island Partnering with Autistic CiTizens (PACT) Day Habilitation Program (718) 698-2737
- Union Turnpike Day Habilitation Program (718) 969-0419

### COMMUNITY HABILITATION SERVICES

**Number Served:** 20

HeartShare helped 20 people with intellectual and developmental disabilities living at home set and achieve goals. To learn more, please call (718) 422-3218.

### EMPLOYMENT SERVICES

**Number Served:** 45

HeartShare prepared 45 adults with intellectual and developmental disabilities for the world of work. To learn more, please call (718) 422-7330.

### PRE-SCHOOL SERVICES

**Number Served:** 877

HeartShare evaluated and educated 877 children with special needs, as well as UPK students.

- Governor Mario M. and Matilda Raffa Cuomo Family First Step Early Childhood Center (718) 441-5333
- HeartShare First Step Early Childhood Center, Patrel and Victor Taranto Campus (718) 238-4637
- Lefferts/Liberty Kiwanis First Step Early Childhood Center (718) 848-0300
- Dolly and Frank Russo, Sr. First Step Early Childhood Center (718) 805-7117

### INDIVIDUAL SUPPORT SERVICES

**Number Served:** 410

HeartShare guided 410 adults with intellectual and developmental disabilities to reach their personal goals.

- Medicaid Service Coordination (718) 422-3336
- Self Directed Services (718) 422-3271



### FAMILY SUPPORT SERVICES

**Number Served:** 666

HeartShare supported 666 individuals with intellectual and developmental disabilities and their families.

- **Respite**  
HeartShare offered respite for families caring for 316 children and adults with intellectual and developmental disabilities. To learn more, call (718) 422-3292.
- **Overnight Respite**  
HeartShare offered extended overnight respite for families caring for 34 children and adults with intellectual and developmental disabilities. To learn more about our Serving People with Autism (SPA) Overnight Respite Program, call (347) 983-4305.
- **Evaluations**  
HeartShare facilitated 21 psychosocial and psychological evaluations for children with intellectual and developmental disabilities. To learn more, call (718) 422-3227.
- **Fragile X**  
HeartShare provided Fragile X Information and Referrals to 90 people caring for those with intellectual and developmental disabilities. To learn more, call (718) 422-3271.



- **Options**  
**HeartShare** offered financial support improving quality of life for 205 children and adults with intellectual and developmental disabilities. To learn more about the Options Family Reimbursement Program, call **(718) 422-3290**.

**HEARTSHARE EDUCATION CENTER  
(PATREL AND VICTOR TARANTO CAMPUS)**

**Total People Served:** 62

**The HeartShare School educated 62 children and teens with intellectual and developmental disabilities, including autism spectrum disorders. To learn more, call (718) 621-1614.**



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[www.theheartshareschool.org](http://www.theheartshareschool.org)

**HEARTSHARE WELLNESS, LTD.**

**Total People Served:** 3,053

**ARTICLE 28 CLINIC**

**HeartShare Wellness' Article 28 Clinic, which moved to Metro Community Health Centers, served 1,984 patients. To learn more, call (718) 855-7707.**

**ARTICLE 16 CLINIC**

**The Article 16 Clinic offered therapies, counseling, and evaluations to 504 people with intellectual and developmental disabilities. To learn more, call (718) 855-7707.**

**HEALTH HOME TARGETED CASE MANAGEMENT**

**Health Home Targeted Case Management Program (TCM) provides case management services to 565 children and adults with two or more chronic conditions. To learn more, call (718) 422-2208.**



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[www.heartsharewellness.org](http://www.heartsharewellness.org)

**ENERGY ASSISTANCE  
& COMMUNITY DEVELOPMENT  
PROGRAMS**

**Total People Served:** 24,377

**HeartShare uplifted 24,377 low-income New Yorkers through energy grants and responding to the needs of the community.**

Care and Share **(855) 852-2736**

**Number Served:** 8,155

*In affiliation with National Grid*

Neighborhood Heating Fund **(718) 422-4207**

**Number Served:** 3,624

*In affiliation with National Grid*

Project SHARE Heating Fund **(844) 579-5555**

**Number Served:** 9,775

*In affiliation with NYS Electric and Gas Corporation (NYSEG) and Rochester Gas & Electric (RG&E)*

EnergyShare **(877) 480-7427**

**Number Served:** 2,823

*In affiliation with Consolidated Edison Company*

HEARTSHARE  
ST. VINCENT’S SERVICES

Total People Served: 6,379

HeartShare St. Vincent’s Services (HSVS) empowers over 6,000 youth, individuals and families to overcome seemingly impossible challenges of family crises, addiction, mental illness and poverty.

Our Vision

Our commitment to excellent services and supports will enable children, adults and families to reach their fullest potential and lead meaningful lives as active participants in society.

Our Key Commitments

- Making sure that every child we serve is in a safe environment, where they have a loving connection with a caretaker, and access to the social, emotional, and educational support they need to meet their development milestones.
- Empowering and engaging parents through the delivery of a comprehensive set of services and support that help them get their children home as safely and quickly as possible, or keep their children home safely.
- Delivering services to individuals, children and families that have been proven to change lives for the better, and are flexible enough to meet the needs of each individual and his or her unique circumstances.
- Helping youth find and follow their own path to transition into adulthood, become self-sufficient, and achieve their dreams.
- Ensuring staff have the tools and supports they need to achieve the vision of the agency and thrive, both personally and professionally, in an environment that is respectful, inclusive, and enriching.
- Celebrating success in all forms and across all aspects of our agency, and encouraging our staff and the individuals we serve to do so in concert with us.

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New York, NY 10017

EMPLOYMENT IDENTIFICATION NUMBER

#11 – 1631823

www.hsvsnyc.org



FOSTER CARE & PREVENTION PROGRAMS

Total People Served: 1,478

HSVS strengthens families in times of crises. We collaborate with parents and provide the tools and skills necessary to build loving, happy family environments in which children and youth thrive.

FOSTER CARE & ADOPTION

Number Served: 827

HSVS placed 827 children in healthier home environments.

- Brooklyn Office (718) 522-3700
- Queens Office (718) 739-5000

PREVENTIVE SERVICES

Number Served: 651

HSVS offered resources to strengthen 651 families in crisis.

- Bensonhurst Family Services (718) 234-1717
- East Brooklyn Family Services (347) 770-8155
- Shirley Tanyhill Family Services (718) 975-4505
- Special Medical Prevention Program (718) 422-2447



INTEGRATED HEALTH SERVICES

Total People Served: 1,416

HSVS provided skills-based therapy and healthcare management to empower individuals to achieve wellness. We guide those in our care to strengthen their family and social relationships, achieve personal goals and contribute more meaningfully to their communities.

HEALTH SERVICES

Numbers Served: 923

HSVS empowered 923 children, youth and adults to achieve heightened wellbeing. To learn more about our Article 31 Mental Health Clinic, call (718) 522-6011.

CHEMICAL DEPENDENCE

Numbers Served: 493

HSVS helped 493 adults treat addiction.

- Chemical Dependence Brooklyn Clinic (718) 257-3880
- Chemical Dependence Jamaica Clinic (718) 206-0218
- Chemical Dependence Staten Island Clinic (718) 981-7861

RESIDENTIAL & HOUSING PROGRAMS

Total People Served: 238

HSVS provides safe homes for those most in need for as long as necessary. Our clients, given the security they sense in a safe, caring and stable living environment, combined with targeted support services, are empowered to overcome the challenges in their lives.

GROUP HOMES

Number Served: 74

HSVS provided safe homes to 74 foster youth in residential care to support stability.

- A. Miller Corwen Group Home
- Baldwin J. and Josephine DiGiovanna Group Home
- Meiers Corner East Group Home
- Richmond Hill Group Home



CHILDREN’S COMMUNITY RESIDENCES

**Number Served:** 45  
**HSVS delivered therapeutic support in a group residential setting to help 45 children manage behavioral difficulties.**

- Brownsville Children’s Community Residence
- Laurelton Children’s Community Residence
- Springfield Gardens Children’s Community Residence
- St. Alban’s Children’s Community Residence

SUPPORTED HOUSING SERVICES

**Number Served:** 119  
**HSVS provided housing to help 119 adults experiencing health, financial and other difficulties stabilize their lives. To learn more, call (718) 422-2219.**

- HIV/AIDS Residential Housing Program
- Forensic Supported Housing Program
- Severe Mental Illness Supported Housing Program
- Young Adult Supported Housing Program



YOUTH DEVELOPMENT & COMMUNITY PROGRAMS

**Total People Served:** 3,247  
HSVS encourages our children and youth who participate in our community programs and our youth in foster care to develop positive and constructive relationships, expand their experiences and achieve their dreams.

COMMUNITY PROGRAMS

**Number Served:** 3,069  
**HSVS created an enriched learning**

**community for 3,069 children and youth after-school and during summers.**

- McKinley I.S. 259 Beacon Program (718) 836-3620
- O’Dwyer Gardens Cornerstone Program (718) 946-0519
- P.S. 102 One World After-School Program (718) 567-2365
- P.S. 288 Shirley Tanyhill Beacon Program (718) 714-0103

YOUTH DEVELOPMENT

Office of Youth Development

**Number Served:** 178  
**HSVS educated and nurtured 178 children and youth in the community and affected by foster care to develop into successful adults. To learn more about Youth Development, call (718) 422-2339.**

THE AMERICAN DREAM PROGRAM

**HSVS supported youth in foster care to achieve their college and career dreams. To invest in our American Dream Program Scholars, call (718) 422-2339.**

PERMANENCY PACT PROGRAM

**HSVS forged a permanent connection between youth aging out of care and supportive adults. To learn more about our Permanency Pact Program, call (718) 422-2469.**

HeartShare extends its sincerest appreciation

to its generous supporters, and gratefully acknowledges the following contributors who donated \$250 or more between July 1, 2015 and June 30, 2016. Your gracious support assists HeartShare in providing high quality services to thousands of New Yorkers. If we inadvertently omitted your name, please accept our sincerest apologies, and ask that

you contact us at (718) 422-3210.

If you would like to contribute, please use the enclosed envelope, visit **www.heartshare.org** or mail your contribution to:

HeartShare Human Services of New York

*Attn: Public Affairs Office*  
12 MetroTech Center, 29th Floor  
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Sneaker Town USA  
Robert Spear  
Speiser Krause, PC  
Mr. and Mrs. Bryan Spies  
St. Athanasius R.C. Church  
St. Edmund Preparatory High School  
St. Finbar Roman Catholic Church  
St. Francis College  
St. John's University  
St. Patrick's R. C. Church  
Tara Stackpole  
Standish Title Agency, Inc.  
Stanley's Furniture & Radiator Covers  
Barbara Stein  
Steve Belsito Sons, Inc.  
Mr. and Mrs. John T. Strehle  
Margaret A. Strehle  
Michael Strehle  
Mr. and Mrs. Frank Stryczek  
Ava Subbiondo  
Jacqueline Sugrue  
Brian Sullivan  
Mr. and Mrs. Daniel B. Sullivan, Jr.  
Sunny Side Up Events  
Karen Szarbo

T

Target Corporation  
TD Bank, NA  
Linda M. Tempel and The Honorable Alex Calabrese  
The Chris Michaels Band  
The Deiorio Law Group PLLC  
The Helen Matchett Demario Foundation Inc.  
The Whitmore Group, Ltd.  
James W. Theis  
Mr. and Mrs. John Thompson  
Mr. and Mrs. John Tomeo  
Tommy's Auto Repairs, Inc.  
Clare T. Torre  
Mr. and Mrs. Paul J. Torre  
Total Care RX, Inc.  
Tracey Real Estate  
Tiffani Tranchina  
Treeline 177  
Livingston LLC  
Michael Troisi  
Robert S. Trump  
Sharen J. Turney  
Samuel Turvey

U  
Peter Ungaro  
Union Beer Distributors, L.L.C.  
United HealthCare Services Inc.  
US Foods

V  
Diane Valentino  
Valentino Interiors Inc.  
James E. Vassalotti  
Vassalotti Associates Architects, LLP  
Jerry Vecchio

Robert Velasquez  
Edgardo Velez  
Carol A. Verdi  
Katherine Vero  
Vingeokel Realty Corp./Philip C. Kelly  
Mr. and Mrs. Kenneth Vitale  
Mr. and Mrs. Salvatore Vittoria  
Tristan Vogel

W

Patrick J. Waide, Jr.  
Dr. and Mrs. James Walsh  
Mary T. Walsh  
Diane Ward  
WCA Technologies, Inc.  
Weichert, Realtors  
William W. Weisner  
Michael Wells  
Gregory White  
Cory S. Whittier  
William M. Casey Foundation, Inc.  
Laura Williams  
Wingate Kearney & Cullen, LLP  
Laurie Windsor  
WISH of Rockaway, Inc.  
Mr. and Mrs. Richard P. Wismer

IN-KIND DONATIONS  
A

Jamie Agoglia  
Amateur Radio Emergency Service—ARES (Queens)  
Association of Former Crew Members—NY Chapter U.S.S. Intrepid

B

The Bank of America Charitable Foundation, Inc.

Bay Ridge Federal Credit Union  
Bay Ridge Manor  
Bishop Molloy High School  
Breezy Point Coop  
The Broadway Comedy Club  
Brooklyn Cyclones  
James J. Buckley Restaurant Corp.  
Kathleen Buckley

C

Capital Genealogy  
William R. Casey  
Catholic Cemeteries Diocese of Brooklyn  
CB Richard Ellis, Inc.  
Vincent R. Cervone and Associates  
Charity Fundraising  
Charity Grow  
Sue Chin  
Citadel Security Agency/Ty and David Yorio  
City Winery  
Colonia Country Club

D

DeNatale Jewelers Inc.  
Dick’s Sporting Goods  
DJ Suds  
Brian E. Donohue  
Driscoll Foods

E

John Edward  
Mr. and Mrs. Dan Edwards  
Empire Merchants

F

First City Partners  
Kristin Fox

G

Gargiulo’s Restaurant  
Karen Giordano  
Linda M. Green  
Mr. and Mrs. Joseph B. Guarinello  
Mr. and Mrs. William R. Guarinello  
Frank Guerra

H

Hamilton Plaza Nursing & Rehab  
Heartfelt Foundation/The Maniscalco Family  
Heidell, Pittoni, Murphy & Bach  
Home Abstract Corp.

I

Investors Bank

J

JetBlue Airways  
JoMart Chocolates  
Joseph P. Clavin Sons, Inc.

K

Kennedy’s Restaurant  
KennethChen Portraits.com  
Kings Auto Group/Alex Trantino  
Knights of Columbus Joseph B. Cavallaro Council #4884  
Knights of Columbus Our Lady of Mt. Carmel Council #6243  
Barbara Kowalski  
Kramer Portraits, New York  
Joyce F. Levin  
Sandra Lichtenstein

L

Long Island Aquarium and Exhibition Center  
LIU Department of Occupational Therapy and Students

M

Manhattan Beer Distributors  
Marine Park Golf Course  
Alison G. Marino  
Gary Melius  
Emily Meltzer  
Meme Marketing Inc.  
Nicholas Miraglia  
Danielle A. Mullahy  
Terence Mullin  
Mr. and Mrs. John Murray  
Martin Murray

N

Narciso Rodriguez  
Nassau Flyers  
Nathan’s Famous, Inc.  
National Grid  
Vincent Nativo  
New York Marriott Marquis

O

Casey O’Reilly

P

Donny Penza  
Pico  
Pilo Arts  
Day Spa & Salon  
Polsky Sports & Entertainment  
Ponte Vecchio  
Prospect Wine Shop  
P.S. 204  
Vince Lombardi Elementary School  
Louise Puccarelli

R

RAM Abstract, Ltd.  
Jennifer Reres  
Romantique Double Diamond Limousines  
Rossini’s Italian Cuisine

S

Sacred Hearts of Jesus and Mary and Saint Stephen Parish  
Frank Scuderi  
Shamrock AC  
Peter Skavla  
Sneaker Town USA  
Suresse Spencer  
St. Bernadette R.C. Church  
St. Bernadette School  
St. Ephrem R.C. Church  
St. Francis College  
St. Gabriel Episcopal Church  
St. Jerome R.C. Church  
Mr. and Mrs. Tom Stagg  
Starbucks—Bay Ridge  
Staten Island Skating Pavilion  
Sharon Sullivan-Wojciechowski

T

Linda M. Tempel  
The Helping Hand Team, Inc.  
Mr. and Mrs. Paul J. Torre  
Janis Torres  
Tracey Real Estate

W

Walt Disney World Co.  
Rhonda Williams  
Woodloch Pines Resort

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Design

Our Financials

HeartShare’s Financial Report

Year Ending June 30, 2016

	REVENUE *	EXPENSES *
Services for the Developmentally Disabled		
Residential Programs	\$47,772	\$45,181
Day Programs	\$24,285	\$20,156
Early Childhood Services	\$14,218	\$13,631
Family Support	\$1,298	\$1,176
Affiliated Programs		
HeartShare Saint Vincent’s–Grand Total	\$44,141	\$40,741
– Adoption, Foster Care, and Independent Living	\$18,570	\$16,765
– Family Centers & Youth Programs	\$6,403	\$5,890
– Housing Programs	\$10,993	\$9,706
– Integrated Health (Medicaid, OPC, CD)	\$5,743	\$6,946
– Other Programs	\$2,432	\$1,434
The HeartShare School	\$3,687	\$3,261
HeartShare Wellness Ltd.	\$3,686	\$4,428
Health Home	\$2,892	\$1,480
Energy Programs Ltd.	\$192	\$189
Total Program	\$142,171	\$130,243
Management and General		\$13,530
Fundraising		\$297
Total Supporting Services		\$13,827
Public Support and Other Revenue		
Contributions	\$168	
Net Special Event Income	\$357	
Grant Income	\$1,751	
Total Public Support and Other Revenue	\$2,276	
TOTAL	\$144,447	\$144,070
Beginning Net Assets 7/1/2015	\$15,718	
Ending Net Assets 6/30/2016	\$16,054	

(\*dollars in Thousands)

Copies of HeartShare’s audited financial statements are available upon written request to HeartShare Human Services, 12 MetroTech Center, 29th Floor, Brooklyn, NY 11201.