



HeartShare

HUMAN SERVICES OF NEW YORK

2019 Annual Report

We are family.
We are New York.
We are HeartShare.



William R. Guarinello
President and Chief Executive Officer,
HeartShare Human Services of New York

Dawn Saffayeh
Executive Director,
HeartShare St. Vincent's Services

Linda Tempel
Executive Director,
Developmental Disability Services,
HeartShare Human Services of New York



Seasons of Love

Five hundred twenty-five thousand six hundred minutes... how do you measure a year in the life? As we reflect on a year in the life of HeartShare, New York's quintessential nonprofit, the lyrics from "Rent," New York's quintessential Broadway show, seem particularly apt. How do we measure a year? Like the song "Seasons of Love" says, in "moments so dear," as illustrated in these pages, from a Fair Futures rally on the steps of City Hall to the finish line of the Buckley's to Kennedy's Annual Run, from an afternoon with ArtShare in Prospect Park to a magical production of "The Wizard of Oz." Your generous support made all of those moments and many more possible. Thank you for helping us provide hope and compassion—another season of love—to those in need of both.

Sincerely,

A stylized, handwritten signature in black ink, likely belonging to Paul J. Torre.

Paul J. Torre
Chairman, Board of Directors

A handwritten signature in black ink, reading "William R. Guarinello".

William R. Guarinello
President and Chief Executive Officer



True Colors

“ArtShare allows the creativity and voices of people with developmental disabilities to be seen and heard. Art is important for everybody, but especially for individuals with disabilities because it’s so freeing.”

—Barbara Nowak-Cuthel
Co-Curator of HeartShare’s ArtShare

Welcome Home

“My mother worked with HeartShare for 30-plus years with various foster children but it was Jonathan who stole her heart. They were inseparable from the moment he came into our house at 6 or 7 months old. I became his guardian because that was my mother’s dying wish. She wanted him in the hands of somebody who wouldn’t let anything happen to him. I had no hesitations placing Jonathan in the HeartShare residence. Jonathan’s goal in the last few years has been to live independently. We’re hoping he’s going to fit into the adult residence that HeartShare’s looking to open in Staten Island. My mom would be smiling right now, knowing that Jonathan’s been taken care of all these years, that he’s happy and he’s thriving.”

—Brian Howard
Brother of Jonathan Howard





Bright Future

“I entered the foster care system when I was 16. A year later, I was starting to think about college and I was accepted into the American Dream Program at HeartShare St. Vincent’s Services. My program coach helped me apply to colleges and really made the whole process a lot easier. Currently, I’m a junior at City College studying early childhood education and I have dreams of becoming involved in education policy. I’m able to succeed because I have people around me who care about my future past the age of 21. Every youth in care deserves to feel that they are noticed and that they matter.”

—Gabbie Rodriguez
HSVS American Dream Program
Speaker at a Fair Futures rally at
City Hall

Winners Circle

“I could hardly contain my excitement as our Staten Island group home residents and staff crossed the finish line! This was the first time any HeartShare group homes had participated in the Buckley’s to Kennedy’s Annual Run. Even though they crossed the finish line last, they were No. 1 in my heart for the effort and pride they displayed in being part of this great event.”

—Linda Tempel
Executive Director
Developmental Disabilities Services





Art for Everyone

“I think it’s incredibly important to always include an experiential component for museum visitors with disabilities. All visitors benefit from this, but especially those with disabilities. Having something they can touch, smell, hear, etc.—something activating multiple senses—can help reach people on multiple levels.”

—Laura Sloan
Manager of Docent & Access
Programs
Rubin Museum of Art
Tour guide for HeartShare individuals

Absolutely Fabulous

“This is not just a fashion show. Slay the Runway is a moment of transformation and celebration for our foster youth. It’s the culmination of a 12-week journey from trauma to tenacity, from fear to fearlessness, that carries over into their everyday lives.”

—Melody Centeno
HSVS alum and Foster Care
Unplugged Founder
Designer of the arts-performance-
based therapy program that helps
foster youth build self-esteem





Just the Way You Are

“In my day-to-day work, I’ve found that the most challenging task is not the population I serve, but the people on the outside looking in. I’ve discovered that the best approach is to demonstrate that our individuals are just like them: unique and deserving of respect and love. It is truly a blessing to show that we should accept others for who they are and not who we want them to be.”

—Gina Williams
Direct Service Professional
Brooklyn PACT (Partnering with
Autistic Citizens) Day Habilitation
Program

The Write Stuff

“I have lived an interesting life. I don’t know if anyone else would want to copy it, and I would not want to re-live parts of it, especially my time at Willowbrook and learning to walk. Those were tough times. I feel especially proud of working for so many years and not being on welfare. I have paid my own way.”

—Henry Geller
Author of “Henry Geller: A Memoir”
HeartShare resident and former
Willowbrook resident





Think Positive

“As someone on the Autism Spectrum, I always viewed my disability as a different ability. A disability should never define who you are or what you can achieve in life. It is a part of you but something that you should embrace in a positive way. Life has a way of shaping your outlook. It is up to us whether that outlook can be positive or negative. I always choose the first one.”

—Christian Durante
Panelist at HeartShare’s Heart to Heart:
A Conversation about Disability and
Inclusion in Today’s Society

Brains, Heart, Courage

“I’ve always enjoyed ‘The Wizard of Oz’ and I thought my students would, too, so I rented it from the library and showed it to them. I’m always trying to build these kids up. I don’t treat them like they have disabilities—I treat them like regular students because I want them to know that they can rise above their disabilities—and I thought they would relate to the movie’s themes. It’s a story of friendship, dealing with adversities and what can be accomplished along the way. The next thing you know, we’re putting on a full production, with costumes and sets and music. It was magical! Like the song ‘Somewhere Over the Rainbow’ says, all the dreams that you dare to dream really can come true.”

—John O’Connor
Teacher, The HeartShare School





Love Is Love

“It’s something you can’t describe, the love of a mother. It has no weight. It has no size. It’s just... big. It’s big!”

—Catherine Crawford
HSVSV Foster Mom

“The best advice I can give any man is to take things one day at a time. I can’t say anything else but that. One day at a time. You can’t project anything in the future. You take what you learned in the past and you use it day to day as life goes. That’s what my father did. Now I’m doing it. And I’m showing my kids to do the same thing.”

—Arthur Crawford
HSVSV Foster Father

Catherine and Arthur have 12 children:
five biological and seven adopted.

Family Ties

“Family is not an easy concept to put into words, but I will give it my best shot. Family is any group of people who nurture, inspire, teach, accept and love you unconditionally. I’ve been blessed with my biological family, my school family and my friends who are family. At HeartShare, where I’ve been for 38 years, my colleagues are definitely my family—of course they are, after all the births, deaths, engagements, weddings, divorces, graduations and floods we’ve experienced together. Anyone who welcomes you, faults and all, is family. My parents gave me unconditional love and respect. My hope is that I give those as freely to everyone I call family.”

—Carol Verdi
Senior Vice President
of Education Services





Founded in 1914, HeartShare is New York’s premier nonprofit dedicated to New York’s most vulnerable, empowering individuals with autism and other developmental disabilities to reach their full potential through education, life skills and vocational training, as well as residential, recreational, family support and long-term therapy services.

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www.heartshare.org



Garden party: Individuals at a HeartShare residence in Queens soak up the sun.



For 150 years, HeartShare St. Vincent's Services has worked to equalize opportunities for those who need it most. Every year, we serve over 6,000 New Yorkers through our adoption, foster care, mental health and youth and family programs. Founded in 1869 as a home for young working boys, HSVS today provides comprehensive and holistic services to New Yorkers of all ages who are dealing with trauma related to family separation, poverty and mental illness.

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www.hsvsnyc.org



Cover girl: HSVS foster youth and model Dominique strikes a pose at the HSVS Slay the Runway Fashion Show.



The HeartShare School

The HeartShare School enables children with autism ages 5 to 21 to experience a curriculum and therapies for a brighter, more independent future. Our teachers, counselors and therapists are certified experts in educating and nurturing children with special needs, incorporating vocational training, extracurricular activities and community participation to maximize the learning potential of every student.

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www.theheartshareschool.org



Heartfelt: A student at The HeartShare School puts the heart in HeartShare on Valentine's Day.

Our Impact

HeartShare provided services to over **36,000** children, adults and families.



Placed **213** foster children in loving and stable homes



Kept **692** families together

Provided **5,400** children and youth a safe place to go after school and during the summer



Encouraged **48** scholars to enroll in college



Provided **409** children and adults with I/DD with lifelong homes



Provided **735** adults with I/DD with life skills, volunteer and job opportunities

Educated **989** preschool children with special needs



Educated **69** school-age children with autism



Provided **608** individuals with I/DD with family support and self-direction services



Provided **607** individuals with I/DD with long-term therapy

Provided **1,203** adults with health home services



Kept **21,000** households warm and well-lit



Our Financials

HeartShare's Financial Report Year ending June 30, 2019

	REVENUE *	EXPENSES *
Services for the Developmentally Disabled		
Residential Programs	\$51,780	\$49,378
Day Programs	\$27,003	\$22,516
Early Childhood Services	\$14,990	\$14,021
Family Support	\$1,086	\$1,053
Affiliated Programs		
HeartShare St. Vincent's-Grand Total	\$42,529	\$42,129
-Adoption, Foster Care, and Independent Living	\$15,255	\$14,291
-Family Centers & Youth Programs	\$7,454	\$7,004
-Housing Programs	\$13,563	\$13,473
-Integrated Health (Medicaid, OPC, CD)	\$5,284	\$5,773
-Other Programs	\$973	\$1,588
The HeartShare School	\$3,894	\$3,781
HeartShare Wellness Ltd.	\$1,890	\$1,440
Health Home	\$1,912	\$1,757
Energy Programs	\$202	\$190
Total Program	\$145,286	\$136,265
Management and General		\$15,657
Fundraising		\$767
Total Supporting Services		\$16,424
Public Support and Other Revenue		
Contributions	\$1,232	
Distribution from HSVS's 501 (c)(2)	\$1,556	
Change in net assets of HSVS's 501 (c)(2)	\$900	
Net Special Event Income	\$1,208	
Grant Income	\$2,524	
Total Public Support and Other Revenue	\$7,420	
TOTAL	\$152,706	\$152,689
Beginning Net Assets 7/1/2018	\$23,949	
Ending Net Assets 6/30/2019	\$23,966	

(*dollars in Thousands)
Unaudited statement as of 9/2019
Copies of HeartShare's audited financial statements are available upon written request to HeartShare Human Services, 12 MetroTech Center, 29th Floor, Brooklyn, NY 11201.

Why I like
Heart Share

June 18, 2019

Why I like heart Share because
it bring me joy and happines
Heart Share is very kind and
a ^{best} place to be.

I will like to thank heart
for having me at Brooklyn
Day Hab.

And I have learned a lot from heart
Share program

And I have met a lot new people.
At ^{the} heart Share brooklyn Day Program
Heart Share is like a family

to me.

^{since}
It have been a Year when I
started at Brooklyn Day Hab
Program.

Patricia

HeartShare 2019 Annual Report

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2019 ANNUAL REPORT

